

Background Questionnaire

Please answer the following questions. All of your answers will be treated confidentially. Any published document regarding these answers will not identify individuals with their answers. **If there is a question you do not wish to answer, please just leave it blank and go on to the next question.** Thank you in advance for your help.

PLEASE CIRCLE YOUR ANSWERS

Demographics Questionnaire**Please Circle your option**Gender: Male ☐1 Female ☐2

Date of Birth: __/__/__

Age: _____

1. What is your highest level of education?

☐1 Less than high school qualification☐4 Bachelor's degree (BA, BSc)☐2 High school graduate☐5 Post graduate (MSc, PhD, MPhil)☐3 Vocational qualification Training/College/NVQ/SVQ

2. Current marital status (CIRCLE one)

☐1 Single☐4 Divorced☐2 Married☐5 Widowed☐3 Separated☐6 Other (please specify)

3. How would you describe your primary racial group?

☐1 No Primary Group☐2 White (e.g. British; Scottish; Irish; Welsh or any other White Background)☐3 Mixed (e.g. White and Black Caribbean; White and Asian or any other mixed background)☐4 Asian or Asian British (e.g. Indian; Pakistani; Bangladeshi; or any other Asian background)☐5 Black or Black British (e.g. Caribbean; African; or any other Black background)☐6 Chinese☐7 Other Ethnic Background

4. In which type of housing do you live?

- | | |
|--|--|
| <input type="checkbox"/> 1 Student Accommodation | <input type="checkbox"/> 5 Nursing home |
| <input type="checkbox"/> 2 House / Flat / Apartment | <input type="checkbox"/> 6 Relative's home |
| <input type="checkbox"/> 3 Senior housing
(independent) | <input type="checkbox"/> 7 Other (please specify)
_____ |
| <input type="checkbox"/> 4 Sheltered Housing | |

5. What is your primary mode of transportation? (**Circle one only**)

- ☐ 1 Drive my own vehicle
- ☐ 2 A friend or family member takes me to places I need to go
- ☐ 3 Transportation service provided by where I live
- ☐ 4 Use public transportation (e.g., bus, taxi)

Occupational Status

6. What is your primary occupational status? (**Circle one only**)

- | | |
|---|--|
| <input type="checkbox"/> 1 Work full-time | <input type="checkbox"/> 5 Retired |
| <input type="checkbox"/> 2 Work part-time | <input type="checkbox"/> 6 Volunteer worker |
| <input type="checkbox"/> 3 Student | <input type="checkbox"/> 7 Seeking employment etc. |
| <input type="checkbox"/> 4 Homemaker | <input type="checkbox"/> 8 Other (please specify)
_____ |

7. Do you currently work for pay?

- | | |
|---|-------------------------------|
| <input type="checkbox"/> 1 Yes, Full-time | <input type="checkbox"/> 3 No |
| <input type="checkbox"/> 2 Yes, Part-time | |

7a. If "Yes", what is your primary occupation? _____

If retired:

8. What was your primary occupation? _____

9. What year did you retire? _____

Health Information. Please CIRCLE your response.

1. In general, would you say your health is:

1	2	3	4	5
Poor	Fair	Good	Very good	Excellent

2. Compared to other people your own age, would you say your health is:

1	2	3	4	5
Poor	Fair	Good	Very good	Excellent

3. How satisfied are you with your present health?

1	2	3	4	5
Not at all satisfied	Not very satisfied	Neither satisfied nor dissatisfied	Somewhat satisfied	Extremely satisfied

4. How often do health problems stand in the way of your doing the things you want to do?

1	2	3	4	5
Never	Seldom	Sometimes	Often	Always

Computer Questionnaire 1 Please CIRCLE your response.

1. I feel comfortable with computers.

1	2	3	4	5
Strongly Agree	Agree	Neither agree nor disagree	Disagree	Strongly Disagree

2. Learning about computers is a worthwhile and necessary subject.

1	2	3	4	5
Strongly Agree	Agree	Neither agree nor disagree	Disagree	Strongly Disagree

3. Reading or hearing about computers would be (is) boring.

1	2	3	4	5
Strongly Agree	Agree	Neither agree nor disagree	Disagree	Strongly Disagree

4. I know that if I worked hard to learn about computers, I could do well.

1	2	3	4	5
Strongly Agree	Agree	Neither agree nor disagree	Disagree	Strongly Disagree

5. Computers make me nervous.

1	2	3	4	5
Strongly Agree	Agree	Neither agree nor disagree	Disagree	Strongly Disagree

6. I don't care to know more about computers.

1	2	3	4	5
Strongly Agree	Agree	Neither agree nor disagree	Disagree	Strongly Disagree

7. Computers would be (are) fun to use.

1	2	3	4	5
Strongly Agree	Agree	Neither agree nor disagree	Disagree	Strongly Disagree

8. I don't feel confident about my ability to use a computer.

1	2	3	4	5
Strongly Agree	Agree	Neither agree nor disagree	Disagree	Strongly Disagree

9. Computers are not too complicated for me to understand.

1	2	3	4	5
Strongly Agree	Agree	Neither agree nor disagree	Disagree	Strongly Disagree

10. I think I am the kind of person who would learn to use a computer well.

1	2	3	4	5
Strongly Agree	Agree	Neither agree nor disagree	Disagree	Strongly Disagree

11. I think I am capable of learning to use a computer.

1	2	3	4	5
Strongly Agree	Agree	Neither agree nor disagree	Disagree	Strongly Disagree

12. Learning about computers is a waste of time.

1	2	3	4	5
Strongly Agree	Agree	Neither agree nor disagree	Disagree	Strongly Disagree

13. Computers are confusing.

1	2	3	4	5
Strongly Agree	Agree	Neither agree nor disagree	Disagree	Strongly Disagree

14. Computers make me feel stupid.

1	2	3	4	5
Strongly Agree	Agree	Neither agree nor disagree	Disagree	Strongly Disagree

15. Given a little time and training, I know I could learn to use a computer.

1	2	3	4	5
Strongly Agree	Agree	Neither agree nor disagree	Disagree	Strongly Disagree

Have you had any experience with computers? CIRCLE your response:

☐ 1 Yes ☐ 2 No

If NO, skip rest of questionnaire.

Computer Questionnaire 2

Listed below are a series of statements that reflect the way that people feel about their experience(s) with computers. Please indicate whether you agree or disagree with each statement by CIRCLING the appropriate response.

1. When using a computer, I prefer to learn through trial and error.

1	2	3	4	5	N/A
Strongly Disagree	Mostly Disagree	Uncertain	Mostly Agree	Strongly Agree	Not Applicable

2. In the past, computers have made my task(s) far simpler.

1	2	3	4	5	N/A
Strongly Disagree	Mostly Disagree	Uncertain	Mostly Agree	Strongly Agree	Not Applicable

3. I have generally enjoyed learning how to use computer software.

1	2	3	4	5	N/A
Strongly Disagree	Mostly Disagree	Uncertain	Mostly Agree	Strongly Agree	Not Applicable

4. In situations where I have had to learn how to use a computer system, I have found the operating manuals difficult to understand.

1	2	3	4	5	N/A
Strongly Disagree	Mostly Disagree	Uncertain	Mostly Agree	Strongly Agree	Not Applicable

5. I feel inadequate when receiving training at the computer.

1	2	3	4	5	N/A
Strongly Disagree	Mostly Disagree	Uncertain	Mostly Agree	Strongly Agree	Not Applicable

6. I usually get frustrated when using a computer.

1	2	3	4	5	N/A
Strongly Disagree	Mostly Disagree	Uncertain	Mostly Agree	Strongly Agree	Not Applicable

7. In the past I have felt anxious when required to use certain software.

1	2	3	4	5	N/A
Strongly Disagree	Mostly Disagree	Uncertain	Mostly Agree	Strongly Agree	Not Applicable

8. I am reluctant to ask for help when using a computer.

1	2	3	4	5	N/A
Strongly Disagree	Mostly Disagree	Uncertain	Mostly Agree	Strongly Agree	Not Applicable

9. I enjoy exploring new applications/uses for the computer or software.

1	2	3	4	5	N/A
Strongly Disagree	Mostly Disagree	Uncertain	Mostly Agree	Strongly Agree	Not Applicable

10. Other people seem to be more skilful at using a computer than myself.

1	2	3	4	5	N/A
Strongly Disagree	Mostly Disagree	Uncertain	Mostly Agree	Strongly Agree	Not Applicable

11. I usually get frustrated when using certain software.

1	2	3	4	5	N/A
Strongly Disagree	Mostly Disagree	Uncertain	Mostly Agree	Strongly Agree	Not Applicable

12. From past experience, I would prefer to learn a new computer software package on my own.

1	2	3	4	5	N/A
Strongly Disagree	Mostly Disagree	Uncertain	Mostly Agree	Strongly Agree	Not Applicable

13. I am usually curious to use the latest version computer software.

1	2	3	4	5	N/A
Strongly Disagree	Mostly Disagree	Uncertain	Mostly Agree	Strongly Agree	Not Applicable

14. Computer support staff talk in computer jargon with which I am unfamiliar.

1	2	3	4	5	N/A
Strongly Disagree	Mostly Disagree	Uncertain	Mostly Agree	Strongly Agree	Not Applicable

15. I have not received sufficient training at the computer.

1	2	3	4	5	N/A
Strongly Disagree	Mostly Disagree	Uncertain	Mostly Agree	Strongly Agree	Not Applicable

16. Instead of asking for assistance with a computer-related problem, I prefer to try and solve it myself.

1	2	3	4	5	N/A
Strongly Disagree	Mostly Disagree	Uncertain	Mostly Agree	Strongly Agree	Not Applicable

17. When seeking advice from computer support staff (technician), I am often unable to state clearly what my query or question is about.

1	2	3	4	5	N/A
Strongly Disagree	Mostly Disagree	Uncertain	Mostly Agree	Strongly Agree	Not Applicable

18. I often feel scared when using a computer.

1	2	3	4	5	N/A
Strongly Disagree	Mostly Disagree	Uncertain	Mostly Agree	Strongly Agree	Not Applicable

19. When I seek advice about a computer-related question, I feel stupid when I am told that the answer is simple.

1	2	3	4	5	N/A
Strongly Disagree	Mostly Disagree	Uncertain	Mostly Agree	Strongly Agree	Not Applicable

20. I often feel concerned that I might do damage to the computer if I make a mistake.

1	2	3	4	5	N/A
Strongly	Mostly	Uncertain	Mostly	Strongly	N/A
Disagree	Disagree		Agree	Agree	Not
					Applicable

21. I feel incompetent when having to ask for computer assistance.

1	2	3	4	5	N/A
Strongly	Mostly	Uncertain	Mostly	Strongly	N/A
Disagree	Disagree		Agree	Agree	Not
					Applicable

22. The training I have received in computer usage has been very beneficial.

1	2	3	4	5	N/A
Strongly	Mostly	Uncertain	Mostly	Strongly	N/A
Disagree	Disagree		Agree	Agree	Not
					Applicable

23. When I cannot understand how to use computer software, I evaluate my own performance in a negative way.

1	2	3	4	5	N/A
Strongly	Mostly	Uncertain	Mostly	Strongly	N/A
Disagree	Disagree		Agree	Agree	Not
					Applicable

24. I feel quite powerless when I am being instructed to use a computer or computer software for the first time.

1	2	3	4	5	N/A
Strongly	Mostly	Uncertain	Mostly	Strongly	N/A
Disagree	Disagree		Agree	Agree	Not
					Applicable

25. In the past, computer education has facilitated my understanding of computer software capabilities.

1	2	3	4	5	N/A
Strongly	Mostly	Uncertain	Mostly	Strongly	N/A
Disagree	Disagree		Agree	Agree	Not
					Applicable

26. In the past, I have had insufficient time at work to learn to use computer software.

1	2	3	4	5	N/A
Strongly	Mostly	Uncertain	Mostly	Strongly	N/A
Disagree	Disagree		Agree	Agree	Not
					Applicable

27. I often feel isolated from other people when using a computer.

1	2	3	4	5	N/A
Strongly	Mostly	Uncertain	Mostly	Strongly	N/A
Disagree	Disagree		Agree	Agree	Not
					Applicable

28. Most computer manuals need to be read from front to back to be understood.

1	2	3	4	5	N/A
Strongly	Mostly	Uncertain	Mostly	Strongly	N/A
Disagree	Disagree		Agree	Agree	Not
					Applicable

29. In the past, computer training has improved my ability to use computer software.

1	2	3	4	5	N/A
Strongly	Mostly	Uncertain	Mostly	Strongly	N/A
Disagree	Disagree		Agree	Agree	Not
					Applicable

30. I feel more at ease using a computer when alone than with a group of people.

1	2	3	4	5	N/A
Strongly	Mostly	Uncertain	Mostly	Strongly	Not
Disagree	Disagree		Agree	Agree	Applicable

31. When I encounter a computer-related problem that I cannot resolve myself, I feel comfortable about asking an expert.

1	2	3	4	5	N/A
Strongly	Mostly	Uncertain	Mostly	Strongly	Not
Disagree	Disagree		Agree	Agree	Applicable