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Miguel Castanheira

PROFILE

I'm 28 years old, I'm from Lisbon. My initial training is in Cooking, worked during 3 years. Recently I worked at the company NOS, where I managed to client schedules. Over time I won interest with informatic area, for keeping interest I registered in "Instituto Politécnico de Tomar", in cTeSP of "Tecnologia e Programação em Sistemas de Informação". I started the professional internship in 3/7/2023 at the company Softinsa in the IT and development area and finished in 6/11/2023.

SKILLS

- TeamWork
- Communication
- Python, Html, JavaScript, Outsystems, AndroidStudio, Kotlin, Java, C, CSS
- Microsoft Intune
- Microsoft PA
- IT Support

ACTIVITIES AND INTERESTS

- Surf
- Bodyboard
- Handmade surf rack

EDUCATION

- QEQ- Lvl 4 CFPSA- Centro de Formação Profissional do Sector Alimentar, Cook, 2011 – 2014
- QEQ- Lvl 5 Instituto Politécnico de Tomar Technology and Programming in Information Systems, 2021 – 2024

WORK EXPERIENCE

Internship Help Desk and Developer internal IT

- Softinsa, Lisboa
- 2023 – 2023
 - Technical support in the help desk area;
 - Patching in production and development servers;
 - Program development through powershell, python, nodejs, javascript,
 - html;

Call Center

- NOS, Lisboa
- 2019 – 2023
 - Customer scheduling management;
 - Managed of works not completed;
 - Daily use of Kaizen philosophy practices.

Cook

- Sheraton, Cascais; 100 Maneiras, Lisboa
- 2016 – 2019
 - Selection and preparation of ingredients;
 - Experimentation with new recipes and techniques to keep the menu updated and attractive.

LANGUAGES

- Portuguese – Native
- English – B2
- Spanish – B1