

## Michael W. Eder

- <http://mikeder.net>
- <https://github.com/mikeder>
- [emailme@mikeder.net](mailto:emailme@mikeder.net)

## Work Experience

### Tech Lead Staff Engineer / Live Operations, Zenimax Central Services **July 2023 – Current**

- Lead migration of a large Ruby codebase to Golang and Typescript + React.
- Lead Golang migration and sunset efforts for several legacy Python applications.
- Coordinate and co-develop with game studio partners to facilitate customer support of live games.
- Architect and implement an open source "component detector" tool to scan and submit OSS manifests to MSFT, for legal compliance.

### Tech Lead Staff Engineer / Commerce & Identity, Bethesda.net **Aug. 2019 – July 2023**

- Tech lead for excavate team that migrated 300k+ BNET accounts, games, and wallets to STEAM.
- Lead Golang language migration effort for E-Commerce team.
- Provide end-to-end gRPC and REST microservice implementations.
- Work closely with in-house and contract engineers to promote development and engineering best practices.

### SRE Lead / Live Engineering, Bethesda.net **Apr. 2019 – Aug. 2019**

- Lead team of 8 local and remote engineers from various backgrounds.
- Troubleshoot and resolve player impacting issues in Production.
- Support game team integration into BNET platform.
- Define and monitor SLI's and SLO's for platform services.
- Identify service performance optimizations.
- Total cost of ownership reductions through improving AWS resource utilization.
- Present regular platform performance reports to leadership.
- Ongoing contributions to platform language migration from Python to Golang.

### Software Engineer / Core Engineering, Bethesda.net **Feb. 2017 – Apr. 2019**

- AWS architecture solutions implementation and usage governance.
- Architect and operate sharded service infrastructure and 1000+ node ECS clusters.
- Built, maintained and supported Python services that make up the BNET API.
- Apply NewRelic instrumentation to stacks of Python, NodeJS, and Java applications.
- Primary development contributions to API key system, client messaging/MOTD, event logging and publishing systems.
- Maintain and bug fix common core library while supporting feature integration teams.
- Migrated platform deployment from monolithic EC2 instances to Docker/ECS micro services, based on common core library.
- Designed and built high volume Fluentd, Elasticsearch and Kibana logging solution.

## Tools Administrator, Zenimax Online Studios Apr. 2016 – Feb. 2017

- Live Operations monitoring, alerting tools integration and development.
- ServiceNow administration, customization and development.
- Slack integration and bot development.
- Technical lead for migration from ServiceNow to ChangeGear ticketing systems.

## System Administrator, Zenimax Online Studios Aug. 2014 – Apr. 2016

Operations and Development support for various game studios within the Bethesda/Zenimax Media umbrella.

- Run and monitor game builds - AntHill Pro, Jenkins CI, and Team City.
- Investigate failed builds, escalate to game engineers as necessary.
- Deploy approved builds to datacenter and AWS.
- Infrastructure maintenance and vendor support coordination.
- Apply updates to virtual hosts and patch server operating systems.
- Server configuration management via Chef.
- Monitoring health of various environments and infrastructure via Graphite and Grafana.
- Splunk for exploit investigations, error finding/log diving.
- Update and improve tools used in the NOC such as Geckoboard widgets, Shinken configurations and ServiceNow dashboards.
- Contribute to knowledge base and documentation in Confluence.

## Certifications

- AWS Solutions Architect Associate 2019

## Education

- Mount Saint Joseph High School 2004
- CCBC Catonsville - Associates Degree Automotive Engineering 2006

## Game Credits

- Rage 2 (2019) Bethesda.net Engineering Team
- Fallout 76 (2018) Bethesda.net Engineering Team
- Prey: Mooncrash (2018) Bethesda.net Engineering Team
- Dishonored: Death of the Outsider (2017) Bethesda.net Engineering Team
- The Evil Within 2 (2017) Bethesda.net Engineering Team
- Prey (2017) Bethesda.net Engineering Team
- The Elder Scrolls: Legends - Heroes of Skyrim (2017) Operations Systems Admins
- The Elder Scrolls Online: Morrowind (2017) Bethesda.net Engineering Team
- Quake: Champions (Early Access Edition) (2017) Operations Systems Admins
- Dishonored 2 (2016) Tools Admin
- DOOM (2016) Live Operations Systems Admins
- The Elder Scrolls V: Skyrim - Special Edition (2016) Tools Admin
- Fallout 4 (2015) Operations Systems Admins

MobyGames Profile