

# Mike Enting

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## IT Business Analyst

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### PROFILE

Pragmatic and result-oriented business analyst with 8 years of experience in the financial services industry. Skilled in agile delivery, process design, and stakeholder management. International academic and professional background, analytical mindset, and strong problem-solving skills.

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### EXPERIENCE

#### Tikkie (ABN AMRO) — Business Analyst

2023–present

Partner to PO and engineers in a Scrum team for the Tikkie app. Led discovery, clarified scope, and translated insights into implementable stories.

- Cut cycle time by X% by simplifying acceptance criteria and eliminating handoffs.
- Introduced lightweight metrics dashboard improving decision speed.
- Improved backlog health and release predictability.

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#### ABN AMRO — Data Analyst

2022–2023

Data-analyst within the risk data and modelling domain. Built and rolled out the Bank-wide Behavioural Risk Management dashboard used by 2,000+ employees across departments.

- Outcome or achievement with numbers.
- Another relevant bullet.

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### SKILLS

Requirements

Story mapping

Data-informed decisions

Jira

SQL basics

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### EDUCATION

**University of Groningen** — MSc  
International Business

**Fudan University** — MSc China and the  
World Economy

**Tsinghua University** — Intensive  
Mandarin Program