

OPERATION PROCESS (SUMMARY)

1. RECEIVING ORDERS.

Order have the following details



- Customer name
- Container size/type
- Quantity needed
- Action
- Status
- Descriptions

2. ARRANGING FOR INSPECTION

- Taking customer in the yard
- Show container for inspection and selection
- Note down and hold a selected container
- Arrange for PTI (reefer only)



3. CONTAINER COLLECTION

- Accounts confirmation
- Informing customer
- Arrange pickup date/send release order
- Load on truck
- Deliver to customer(s)

