

# Mike Hines

I love how technology can solve and also bring problems! After 3 decade career in IT, I have updated my programming skills with javascript, HTML/CSS, Web3, Nodejs, Solidity, with a focus on blockchain technology. I am looking for a company who could use an enthusiastic and skilled individual

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## EXPERIENCE

### **Kaiser Permanente —Aug 2002/Oct 2018**

#### *IT Manager infrastructure LAB and Pharmacy*

Jan 2017 = Oct 2018

I managed a team of 6 individuals tasked with the infrastructure design of KP's newly installed pharmacy system which served drug dispensing at over 400 pharmacies nationwide.

#### *IT Manager Infrastructure – Lab Systems*

Nov 2016 - Dec 2018

I managed a cross functional team to improve and maintain KP's mission critical laboratory systems. This system was based on Cerner Laboratory Information system and was used enterprise wide.

#### *IT Solutions Consultant – Pharmacy*

Oct 2013 - Oct 2016

I worked in a team of technologist to design, build, and implement a new Pharmacy systems with its basis in an outside vendors solution. The KP implementation was

### **Regional Program Manager HealthConnect**

Oct 2009 - Oct 2013

KP embarked on a 10 year journey to implement an electronic health record using Epic Systems solution. I had the responsibility of supporting Kp's Northwest region in this successful endeavour by leading implementation teams with the conversion from their current systems to healthconnect.

#### *IT Solutions Consultant HealthConnect – Client infrastructure*

Oct 2003 - Oct 2009

I worked with many teams to implement a client front end solution to the

## SKILLS

Team Leader and Manager in large enterprise environment

ITIL

IT infrastructure with increasing focus on cloud based solutions (private and public)

NEW: javascript, HTML/CSS, Web3, Solidity (full stack blockchain development)

electronic health record. We had implemented one of the largest citrix implementations ever seen (~60K users).

## **IT Consultant the Axean Group — Programmer**

Oct 2000 - Oct 2003

I worked with various companies as a multi purpose programmer, Bank of Canada, Bank of America, PG&E, Wells Fargo and others. I mostly worked Cobol/CICS projects but also at this time more and more desktop applications. . It was during this time, when we had a contract for work with Kaiser Permanente, where we developed the initial, the first “standard” desktop for all KP employees that I became an employee of Kaiser Permanente.

## **Nestle Food Company — EDI Systems**

Oct 1989 - Oct 1999

I built the first EDI system for once was Hills Brothers Coffee and through a buyout came under the Nestle Food Company. Mostly the EDI documents supported a food distribution system. I designed and coded this system on IBM mainframe using COBOL/CICS and our communication protocol was using APPC (advance program to program communications) used by IBM mainframes. Ah, the old days!

## **OnLine Business System — *Billing systems***

Oct 1987- Oct 1989

This was my entry into IT after my training as a computer programmer. I started out in the data center working the tape and printer rooms. Eventually I was promoted to programmer and spent most my efforts developing the billing system of OBS which was a mainframe computer time sharing service with a data center in Santa Clara and corporate offices in San Francisco. It is no longer a business but I note it as a source of early learnings about programming.

## **EDUCATION**

### **Computer Learning Center, San Francisco — *Programming Certificate***

Sept 1986 - Mar 1987

Obtained certificate in IBM 370 assembly language and COBOL

**Bellevue Community College , Bellevue, WA — N/A**

Sept 1977 - Mar 1979

Study liberal arts

**PROJECTS**

**Project Name — Detail**

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