

MICHAEL JAMES JR.

Web Developer, Web Designer

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☎ (203)645-2249

in [Linkedin](#)

🐙 [Github](#)

📍 Connecticut

🌐 [Web Portfolio](#)

CAREER OBJECTIVE

Detailed-Oriented Front End Developer with 5 years' experience working with client side languages such as HTML, CSS, Javascript and server side languages such as SQL, Python, and Java. Knowledgeable with creating Databases with CLI, and writing/creating fully responsive webpages while incorporating Javascript functions.

WORK EXPERIENCE

Technical Support Analyst

Capgemini – Subway Headquarters

📅 July 2021 - current

📍 Milford, CT

- Provide global technical support for over for thousand locations and supporting staff for point-of-sale's hardware and software, digital ordering platforms an in-restaurant technology.
- Perform hardware swaps and desktop reimaging, due to Windows 7 end of life, leading to productivity increases for the entire global team of over 100+ agents.
- Consistently maintained an average handle time of below 15 minutes, while resolving 20+ calls a day.

Dairy/Frozen Food Assistant Manager

Big Y World Class Market

📅 Oct, 2010 - July, 2021

📍 Branford, CT

- Performed management duties to include supervision, development and training for dairy/frozen food employees.
- Created and executed weekly period sales promotions in partnership with store management.

PROJECTS

Web Portfolio

Creator, Designer, Developer

📅 March 2022

- I Created a fully responsive Web Portfolio by using HTML, CSS, JS and Figma. Figma gave me the functionality to organize and outline the webpage before coding. I used media queries to adjust the width of the page for mobile devices, making the Webpage fully responsive. Last I used Netlify to host webpage with the acquired Domain name.

Subway Technology Support Webpage

Designer, Developer

📅 May 2022

- A fellow co-worker and I were assigned a special project to reconstruct the Subway technology support page. This support page is an informational tool, geared to help Franchisees access Subways four major application webpages. We completed the project by inspecting the webpage and making changes as needed by deleting outdated information, ultimately making it easier for the Franchisees to navigate.

Capgemini Employee Email Template

Creator, Designer, Developer

📅 October, 2021

- Created an email template using HTML and CSS that combined weekly data in table format. This email template was sent out weekly to my Capgemini co- workers, displaying important updates.

EDUCATION

Associates degree

Computer Engineering

Gateway Community College

📅 September 2015 - May 2017

📍 New Haven, CT

Bachelor's` Degree

Computer Science

Southern Connecticut State University

📅 Aug, 2017 - current

📍 New Haven, CT

Courses

- Data Structures
- Object Oriented Programing Web
- And Database Development
- Programming Fundamentals

SKILLS

- JavaScript
- HTML
- CSS
- Python
- React.js
- MongoDB
- SQL
- Wordpress
- Typescript
- Node.js
- PostgreSQL
- Figma
- Java
- Github
- MySQL
- Postman
- Rest API
- Relational Databases

CERTIFICATIONS

- **IBM GitHub Certificate** -Getting Started With Git and GitHub
- **IBM Python Certificate** – Python for Data Science, AI &Development
- **IBM Web Development Certificate** – Introduction to Web Development with HTML, CSS, Javascript
- **Cloud Computing Certificate** – Introduction to Cloud Computing Course