



ENVIRONMENTAL MANAGEMENT POLICY

APPROACH

'Act Today for a Better tomorrow' underpins Coates Signco Pty Ltd (The Company's) approach to sustainability. Our company has an innate responsibility to leave things better than we found them, and we know "better" is not a destination but instead an ongoing commitment and journey.

APPLICATION

This approach applies to all Crew and contractors of as well as suppliers of material to, at any the company's office, warehouse, workshop, or worksite. Each business unit has the direct opportunity to make positive change to our environment and are tasked to do so in our company Values. To demonstrate the company commitment to this approach, each Coates Group employee's performance is also reviewed in the context of their individual contribution to this Value on an annual basis.

Whilst Coates Group complies with governing legislation in all Australian States and Territories and countries of operation, our environmental programs will comply with ISO 14001:2015. This is only the start, as we strive for continuous improvement throughout all business activities, in collaboration with our Crew, contractors and stakeholders.

STATEMENT

The following initiatives are part of our commitment to environmental stewardship throughout our product and deployment lifecycle:

Working with sustainable partners

- New supplier Analysis Criteria
- All relevant major component suppliers to be part of national recycling programs
- Partner selection procedure to require minimum standard of 2011/65/EU (RoHS 2)
- Annual Audit of AICS (Australian Inventory of Chemical Substances) and REACH chemical advisory warnings.

Research and development

- Sustainable material selection
- Use of plastics avoided

- Fastener reduction
- Tool-less design where possible
- Material waste reduction process
- Unification of material type and thickness to reduce waste
- Cabling harness auditing
- Life cycle assessment testing

Design

- A sustainable lens is applied when designing and reviewing products within our ecosystem. An effective example of this being the creation of our award winning C3 Canopy, which C3 uses smart materials like the solar glass roof for shade and shelter while capturing solar energy when the sun's out and rainwater when it's wet.

Manufacturing

- Manufacturing supplier audit
- Compliance check of sourced parts
- Manufacturers audited for international accreditation and compliance
- Materials and finished reviewed for toxic chemicals

Transport/Logistics

- Container loading analysis performed
- Most efficient shipping methods selected where possible
- Biodegradable packaging used where possible in designs, pallets and boxes

Installation

- Coates Contractor Policy of recycling and waste management
- Technology waste to be disposed of via e-waste channel and recycled (returned to Coates if possible)
- Recyclable materials to be separated and disposed in appropriate manner
- Non-recyclable waste to be disposed of thoroughly

Product Use

- Performance vs consumption analysis continually carried out
- Eco display modes based on ambient light
- Power schedules and sleep cycles
- Transition to LED technology in signage for lower power consumption

Service & Support

- Component replacement and maintenance agreements
- Thorough troubleshooting, repair and refurbishment protocols to ensure longevity of products