Melnikov Mikhail

- Software Engineer -

+1 (253) 224-5176 | Email | LinkedIn | GitHub | Greater Seattle Area, WA

Overview:

I'm a Software Engineer with a unique background in management and collaborative work experience, which sharpened my leadership and management skills, especially in high-stress situations, and helped to establish and maintain productive consistent working relationships with the team and long-term partnerships. I am a client-service-oriented developer with a vision of big picture and a sharp, analytical mindset who is highly motivated by challenges and always looking to grow.

Skills:

<u>Technical skills:</u> HTML, CSS, Sass, JavaScript, React, Node.js, Express, MongoDB, SQL, EJS, NPM, Bootstrap, REST, ALAX, APIs, CRUD, Command Line (CLI), Webpack, Git, GitHub

<u>Soft skills:</u> excellent communication and team collaboration, attention to details, ability to prioritize, compliance with time management, focus on results, critical thinking, emotional stability while working on multitasking and fast-paced environment, self-starter, and fast learner

Professional Work Experience:

Software Engineer | Freelance (08/2021-present) Greater Seattle Area, WA

• Developing and designing websites, applications, and landing pages using HTML, CSS, JS, React.js and other frameworks

Project Manager | Kurkov Construction LLC - part time (01/2020-07/2022) Graham, WA

- Understand project requests to define and scope the effort
- Learn and understand the end-to-end business processes to ensure delivered solutions solve root causes and meet customer requirements
- Gather and prioritize business and information lifecycle requirements to ensure successful delivery of the solution
- Develop standard reporting and decision support tools to help with efficiency and growth.
- Communicating with stakeholders at multiple levels to translate essential business requirements

User Support Specialist | SKB Kontur Internship (06/2018-09/2018) Yekaterinburg, Russia

- Provided excellent customer support followed by established standards to over 60 customers per day
- Responded and managed e-mail and phone inquiries, providing high-quality service to customers with tech support questions
- Helped customers with activation of the software, adding digital signatures, and transition to electronic document management

Education:

Bachelor's degree in International Economy

Ural State University of Economics (09/2015-07/2019) Russia, Yekaterinburg | GPA 4.0/4.0

Volunteer experience:

Team leader Volunteer at the 2018 FIFA World Cup 2018 in the host city of Yekaterinburg, Russia