Michael Robards

LINKEDIN	WEBSITE	E-MAIL	PHONE
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Skills

- ❖ HTML5 | CSS3 | JavaScript
- ❖ jQuery | Bootstrap
- ❖ Express.js | MongoDB | C# | Git
- ❖ Microsoft Office Suite

Coding Tutorials

Udacity Grow With Google Scholarship Challenge Recipient	Jan 2018
Microsoft Virtual Academy: C# Fundamentals	Oct 2017
Free Code Camp: Front End Certification Certificate	Oct 2017
Udemy Web Developer Bootcamp	July 2017

Work Experience

The Coca-Cola Company / Randstad USA — Atlanta, GA
Freestyle Customer Service Team Member — 2017 – present

Receive inbound calls from customers using the Freestyle fountain dispenser regarding syrup cartridges. Process orders & credits, track orders, enter inventory, research previous orders, expedite orders. Use of SAP, SAP IC, Database Inquiry, Salesforce, Microsoft Excel, Word, Outlook, Lync, and Sharepoint.

Old Bay Steamer / Jim 'N Nick's / Fudpucker's — Destin, FL
Server — 2012 – 2017

Server duties. Changed restaurants in search of better tips. All resturants operated at very high volume during summer months. Destin is a small town and the money is pretty good during the summer season.

Infinity Software Development, Inc. — Tallahassee, FL
Process Business Analyst — 2010 – 2012

Worked with diverse teams to develop software for numerous State of Florida agencies. Created, edited, updated, and maintained documents concerning software requirements, interacted with clients to assess needs, served as a liaison between clients and technical resources, and participated in QA and testing.

Work Experience cont.

Florida Dept. of Law Enforcement   Tallahassee, FL
Sr. Criminal Information Technician   2009 – 2010

Performed instant criminal background checks for gun dealers throughout the state. Analyzed criminal justice information from various state and federal databases to determine eligibility for gun purchase. Performed hundreds of background checks weekly.

United States Army   Fort Hood, TX
M1 Armor Crewman | Personnel Clerk   1995 – 1999

Operation of M1A1 Abrams Tank to include Driver and Loader. Performed personnel administrative duties including organizing, maintaining, and reviewing personnel records, data entry, filing, sorting, and word processing. Awarded Army Commendation Medal.

Outside Activities

❖ Learning Ubuntu distro on an old Samsung laptop
❖ Avid road cyclist
❖ Big time mobile gamer
❖ Prestige television buff

Education

Florida State University   Tallahassee, FL
B.S. Geography | Environmental Studies   2008

Address

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Visit my website mikerodev.com for more information!