## **TERMS AND CONDITIONS**



## Michele Signorini - Technical Engineer Signorini Audio Devices

Due to the exploratory nature of my work, an accurate estimate requires me to first identify the problem before I can provide a solution. While I work as quickly as I can, the unpredictable nature of my work, repairing various, often obsolete electronic devices which contain discontinued components, occasionally tends towards fluctuation in price and time frame.

If the repair is very quick I'll do it immediately, with a minimum charge of 1 hour.

If the repair will take longer, I will use the first hour to provide you with a price estimate for labour and spare parts.

Without taking the time to understand the time and money necessary for the repair, any quotes or estimates I issue, if the client requires one, would be inaccurate and due to the risk of wasting my client's time or money, I would not be able to provide my services at all. I wish to provide my clients with my best work, and therefore, ask for the time and patience often required for sophisticated electronic repairs.

I will update you periodically as I progress in the repair and wait for your approval to proceed or not with the repair in case spare parts are very expensive or if the bill makes the repair not worthwhile. I don't repair kits/self-assembled gear so please mention it to me when asking for a repair.

I carry out most of my work in my workspace (Strongroom Studios) but will relocate as needed for jobs for which travel is necessary. In these cases, a fee will be added on top of my usual rate to cover travel time and travel costs.

All the previous apply with the difference that the minimum charge is 3h.

My rate is £50p/h + VAT

Payment by bank transfer