



The Grower's Guide to Good Data Management

How Clean Data Powers Smarter Growing Operations

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A practical guide for greenhouse operators, nurseries, and garden centers on building data practices that drive accurate forecasting, reliable inventory, and profitable decision-making.

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1. Why Data Quality Matters for Growers

Your ERP holds the information that drives every decision in your operation — from what to plant and when, to how much to charge and who to ship to. But the value of that system is not in *collecting* data. It is in how *reliable* that data is.

When an AI model or reporting tool connects to your ERP, it learns from your historical patterns. If that data is inconsistent, incomplete, or riddled with errors, every forecast, report, and recommendation built on top of it will be flawed.



⚠ The Real Cost: Bad data does not just slow you down — it compounds. One wrong entry can trigger incorrect purchasing, inaccurate availability promises to buyers, and misleading year-end reports that lead to poor planning for next season.

2. What Bad Data Looks Like in a Growing Operation

Bad data rarely announces itself. It hides in spreadsheets, workarounds, and tribal knowledge. Here are the most common problems we see across greenhouses, nurseries, and garden centers:

Inconsistent Naming

The same plant variety entered differently across systems makes accurate counts, searches, and reports impossible.

| How It Is Entered | The Problem |
|-------------------|-----------------------------|
| Red Geranium | Informal, no size or format |

| | |
|-----------------------------|------------------------------------|
| GERANIUM red | Reversed, inconsistent caps |
| geranium (red ones) | Parenthetical notes, no standard |
| Red Grnium | Typo — will not match searches |
| Geranium, Red — 4.5 in. pot | ✓ Standardized: Genus, Color, Size |

Missing or Incomplete Records

Empty fields, notes that say "ask Jim," and question marks mean critical information lives in people's heads instead of your system. When that person is out sick or leaves the company, the knowledge goes with them.


Data Entry Errors

A misplaced decimal or extra zero can cascade through your entire operation:

| Entry | Actual | Consequence |
|--------------|---------------|--|
| 50,000 trays | 500 trays | 10x over-order of soil, pots, and fertilizer |
| \$0.25/unit | \$2.50/unit | Sold at 90% loss before anyone noticed |
| Week 8 ready | Week 18 ready | Promised delivery 10 weeks early |

Multiple Versions of Truth

When sales uses one spreadsheet, the growing team uses a whiteboard, purchasing has their own database, and the owner tracks everything in a notebook — nobody has the real picture. A buyer calls asking about availability and three people give three different answers.

 **Grower Insight:** The most dangerous data problems are not the ones you know about. They are the ones silently skewing your reports, forecasts, and purchasing decisions week after week without anyone noticing.

3. The 6 Principles of Good Data Management

Principle 1: One Name, Every Time

Establish a standardized naming convention for every crop, variety, size, and container type. Use a consistent format like **Genus, Color/Variety — Container Size** across all systems and teams.

Example: "Geranium, Red — 4.5 in. pot" not "Red Geranium" or "GERANIUM red" or "geranium (red ones)"

Principle 2: No Empty Fields

Every record should be complete. If a field exists in your system, it should be filled in — quantity, location, date, price, status, and responsible person. If information is genuinely unknown, use a standardized placeholder like "TBD" rather than leaving it blank.

Principle 3: Validate at the Point of Entry

Use dropdown menus, auto-complete, and validation rules to prevent bad data from entering the system in the first place. It is far easier to prevent an error than to find and fix one later.

| Field | Validation Rule |
|-----------|---|
| Quantity | Must be numeric, flag if greater than 10x typical order |
| Price | Must be within 50% of catalog price |
| Date | Must use YYYY-MM-DD format |
| Location | Must match existing greenhouse/zone list |
| Crop Name | Must select from approved master list |

Principle 4: Single Source of Truth

Every piece of operational data — inventory, orders, pricing, crop schedules — should live in one central system that everyone accesses. No side spreadsheets, no personal notebooks, no whiteboards that contradict the database.

Principle 5: Track Every Change

Your system should log who changed what and when. This audit trail is essential for catching mistakes, understanding discrepancies, and maintaining accountability across shifts and seasons.

Principle 6: Clean Regularly

Schedule quarterly data reviews to merge duplicates, archive old records, update pricing, and verify that naming conventions are being followed. Data hygiene is ongoing, not a one-time project.

4. Practical Steps to Clean Up Your Data

Step 1: Audit What You Have

Export your current crop and inventory list and look for duplicates, inconsistencies, and gaps. Sort by item name — you will quickly see how many variations of the same plant exist.

Step 2: Build Your Master Lists

Create approved lists for crop names, container sizes, greenhouse locations, customer categories, and status codes. These become the only valid options in your ERP.

Step 3: Assign Data Owners

Every data category needs a responsible person. Inventory counts belong to the head grower. Pricing belongs to sales management. Customer records belong to the office manager. Clear ownership means clear accountability.

Step 4: Train Your Team

The best system in the world fails if people do not use it correctly. Train every person who enters data on your naming conventions, required fields, and why data quality matters to the entire operation.

Step 5: Automate Where Possible

Use barcode scanning for inventory counts, automated order imports from EDI-connected buyers, and system-generated production schedules to minimize manual entry and the errors that come with it.

Step 6: Review and Improve

Set a recurring calendar reminder — monthly or quarterly — to review data quality. Run duplicate checks, verify counts against physical inventory, and update master lists for new varieties or discontinued items.

🔗 Quick Win: Start with your top 20 best-selling items. Clean those records first — standardize names, verify counts, confirm pricing. You will see immediate improvements in reporting accuracy and can expand from there.

5. Data Management Checklist for Growers

Use this checklist to assess and improve your data practices. Check off each item as you implement it across your operation.

Naming and Standards

- ☐ Standardized naming convention documented and shared with all staff
- ☐ Master crop/variety list created with approved names only
- ☐ Container sizes, locations, and status codes standardized
- ☐ Customer and vendor records follow consistent formatting

Data Entry and Validation

- ☐ Dropdown menus and auto-complete enabled for key fields
- ☐ Validation rules set for quantities, prices, and dates
- ☐ Barcode/scanning systems used for inventory where possible
- ☐ New entries require all mandatory fields before saving

Systems and Access

- ☐ All departments use the same central ERP system
- ☐ Side spreadsheets eliminated or consolidated into ERP
- ☐ Role-based access controls configured
- ☐ Audit trail and change log enabled and reviewed

People and Process

- ☐ Data owners assigned for each data category
- ☐ Staff trained on data entry standards and importance
- ☐ New employee onboarding includes data quality training
- ☐ Quarterly data review meetings scheduled

Ongoing Maintenance

- ☐ Duplicate check run monthly
- ☐ Physical inventory reconciled with system at least quarterly
- ☐ Discontinued items archived (not deleted)
- ☐ Master lists updated for new season varieties

6. How an ERP Built for Growers Solves This

Generic software was not designed for the complexities of growing operations — live inventory that changes by the week, seasonal planning cycles, buyer-specific pricing and packaging, and multi-location greenhouse management. An ERP purpose-built for growers addresses data quality at every level:

| Data Problem | How a Grower ERP Solves It |
|-------------------------|---|
| Inconsistent crop names | Master crop catalog with standardized naming enforced at entry |
| Missing fields | Required fields configured by record type — cannot save incomplete data |
| Quantity errors | Validation rules flag outliers; auto-calculated totals from scan counts |
| Multiple spreadsheets | Single database accessed by all departments in real-time |
| No change history | Complete audit trail — who changed what, when, and why |
| Pricing mistakes | Centralized price lists with approval workflows for changes |
| Inaccurate availability | Live inventory tied to production schedules and open orders |
| Poor forecasting | Clean historical data enables AI-powered demand predictions |

🌿 **The Bottom Line:** Clean data is not just an IT project — it is the foundation of every good business decision you will make. From what to grow next season to which customers are most profitable, the answers are only as good as the data behind them.