

# Welcome to our API integration guide!

This document will walk you through the initial steps required to get started with our API services.

## Information needed by CR Organization Administrator:

- Purpose of API User(s):
  - Define what you are using API for:
    - Import/Updating Employees
    - Import/Updating Clients
    - Scheduling
    - Payors
    - Convert Generics to Employees
    - Labels
- API User(s) Setup
  - Number of API Users: Determine how many API users are needed
  - Naming Convention: Provide name for each API user account (must be 2 words minimum)
  - Unique Email(s): Provide a unique email address for each API user
- Roles and Contacts
  - API Administrator: Identify the person responsible for providing the information to create the API User(S) and to manage permissions going forward

- Development Contact: Identify the person responsible for building the API and for the CR Team to address technical questions with

## Expectations

- Provisioning Timeline: The API key will be provisioned within 5-7 business days after the information above is provided.
  - Note: Each user must be provisioned individually. Additional users can be added later for different integration workflows

## Resources to review

- Visit the Developer Website for more information on:
  - **Authentication:** [How to authenticate your API User\(s\)](#)
  - **Available APIs:** [Explore the APIs available for integration](#)