

EDUCATION

- **RMIT University Vietnam** Ho Chi Minh City, Vietnam
Bachelor of Information Technology in Artificial Intelligence; GPA: 3.50 Oct. 2020 – Expected: Mar. 2025
- **Seattle Central College** Seattle, WA, United States
Associate of Liberal Arts and Sciences; GPA: 3.00 Sep. 2016 – Aug. 2017

RELEVANT COURSEWORK

Machine Learning, Practical Data Science, Database Application, Web Development, Fullstack Development, Data Structures and Algorithms, Computing Theory, Artificial Intelligence, Software Engineering Design

PROJECTS

- **Sepsis Prediction Model**
🐙 miketvo/rmit2023a-cosc2753-assignment1 | 📄 Dataset: Kaggle - chaunguynghunh/sepsis
 - **Languages and Frameworks:** Python, Scikit-Learn, Pandas, Seaborn
 - **F1 Score:** Achieved a F_1 score of 0.86 using a customized Bagged Tree model and robust data cleaning and preprocessing pipeline.
 - **Research Writing:** Produced a high quality research paper on the dataset and models used for sepsis prediction as part of the assignment.
- **Flower Classification and Recommendation System**
🐙 miketvo/rmit2023a-cosc2753-assignment2 | 📄 Dataset: Kaggle - miketvo/rmit-flowers
 - **Languages and Frameworks:** Python, Keras, Tensorflow, Scikit-Learn, Pillow
 - **Model Development and Deployment:** Developed an in-house CNN solution for feature extraction and a robust flower image classification and recommendation pipeline with an accuracy score of 0.7.
 - **Leadership:** Led student research team to produce a high-quality research paper on the subject matter.
- **Full-stack E-commerce Web Application**
🐙 miketvo/rmit-isys2099-group9-app
 - **Languages and Frameworks:** NodeJS, Express, Mongoose, Vite, ReactJS, Bootstrap, Axios, MySQL, MongoDB
 - **Leadership:** Utilize Agile methodology to lead a team of student of multiple specializations.
 - **Database Design:** Worked as the lead relational database architect to help deploy the application database.
- **Online Client Portfolio**
🌐 duonghanhi.netlify.app
 - **Languages and Frameworks:** JavaScript, Gatsby, PostCSS
 - **UI/UX Design:** Worked remotely with the client to Design and develop a user-friendly, responsive, and brand-conscious portfolio landing page.
- **Open Source Vietnamese Keyboard for Keyman Input Method Editor**
🐙 miketvo/keyboards | 🐙 miketvo/vn-kmn-compiler | 🌐 Keyman - Vietnamese Telex | 🌐 Keyman - Vietnamese VNI
 - **Languages and Frameworks:** Python, Keyman Keyboard Language
 - **Exhaustive Vietnamese Keystrokes Generator:** Utilized Python scripting to generate exhaustive syllable-based Telex and VNI keystrokes configurations from automated analysis and extraction of Vietnamese dictionaries. Related project: 🐙 Telex based Han Nom input method schema generator.
 - **Open-source Collaboration:** Worked with Keyman developers and user community on keyboard deployment.
 - **Deployment:** Both Telex and VNI versions combined has over 35.000 downloads in total on Keyman website.
- **Imdupes**
Open-source versatile image deduplicator inspired by fdupes | 🐙 miketvo/imdupes
 - **Languages and Frameworks:** Python, PyInstaller, Pillow, NumPy, Python unittest
 - **Innovative Perceptual Hashing:** Developed a novel high-performance and efficient in-house image hashing algorithm that utilizes both traditional perceptual hashing techniques combined with color histogram analysis, which has never been done before.
 - **Deployment:** Deployed the application on Homebrew and Scoop package managers for cross-platform installation process on MacOS, Linux, and Windows.

SKILLS

- **Programming:** Python, SQL, Java, C/C++, JavaScript, PHP, HTML/CSS, Lua, Bash, Batch, Powershell, VBA, TeX
- **Technologies:** ReactJS, GatsbyJS, NextJS, Vite, ExpressJS, MySQL, MongoDB, JUnit, Tensorflow, Keras, Pandas
- **Tools:** Jira, Git, Vim, VS Code, Linux, Jupyter Lab/Notebook, JetBrains IDEs, GMail, Android Smartphone
- **Languages:** Vietnamese (Native), English (Bilingual)

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February 14, 2024

Dear Hiring Manager,

My name is Mike Vo. I am writing to express my interest in applying for the Personalized Internet Ads Assessor position at Telus International. Currently pursuing a Bachelor degree in Information Technology with specialization in Artificial Intelligence & Data Analytics at RMIT University Vietnam, and anticipating graduation in early 2025, and having a strong interest in Vietnamese culture, language, and products, I am excited about the opportunity to contribute my skills and enthusiasm to your team.

In my academic journey, I have gained a solid foundation in Machine Learning, Practical Data Science, and Artificial Intelligence. Through these academic experience, I have gained strong analytical and research skill, along with a keen attention to detail. I am constantly striving to improve and learn more about new developments in data analysis and modelling, and my eager-to-learn outlook allows me to learn and develop throughout my academic and professional career. Furthermore, I am well-versed in Vietnamese news, media, and culture affairs, and I am confident that I am a strong candidate for this position.

Thank you for your time and consideration. I look forward to the opportunity of contributing to and learning at Telus International.

Best regards,
Tuong-Minh (Mike) Vo