MICHELE UNGERBÖCK

Full-Stack Developer & DevOps Engineer

Versatile Full-Stack Developer and DevOps Engineer with a strong focus on backend development, automation, and scalable infrastructure. Expert at building high-performance systems, streamlining workflows, and automating deployments. Passionate about uniting development and operations to craft smart, maintainable solutions that grow with business needs.

WORK EXPERIENCE

hokify, Vienna
FEB 2023 - PRESENT

Platform Engineer (Tooling/Core Team)

- Infrastructure scaling & monitoring.
- Optimization of cloud environments (AWS, GCP, MongoDB self-hosted, etc.).
- Performance improvements in distributed systems, service scaling, latency & throughput.
- Problem & incident management.
- Platform & infrastructure automation.
- Design and implementation for cost savings, fault tolerance, and availability.
- Collaboration with engineering, development, and security teams on debugging and scaling production services.
- Building or contributing to internal tools.
- Core maintainer of our Mobile-Apps (iOS & Android).

hokify, Vienna
MAY 2022 - FEB 2023

Full-Stack Developer

- Full-stack development on our web applications using Vue and Nuxt.
- Backend development in NodeJS (TS), ExpressJS (TSOA), MongoDB and Redis.
- Contributed to microservices and backend infrastructure.
- Worked on logging, monitoring, and debugging for high-availability applications.

GEDV GmbH, Neunkirchen
MAY 2020 - APR 2022

IT Administrator, Developer

- Network and server administration, automation, and monitoring.
- Performance optimization of Linux-based servers and cloud environments.
- Security enhancements, monitoring, and troubleshooting of IT systems.

SobIT GmbH, Vienna
NOV 2019 - MAY 2020

Application Manager

- Liaise between stakeholders, vendors, and dev teams to align business and tech needs.
- Create and maintain documentation and user guides.
- Lead training, support, and onboarding for users.
- Gather feedback and collaborate on improvements.
- Monitor app performance and report insights to management.

GEDV GmbH, Neunkirchen
OCT 2018 - SEP 2019

Application Manager

- - Manage servers, network infrastructure, VPNs, firewalls, and Wi-Fi with security best practices.
- - Automate tasks using PowerShell, Bash, and Python scripts.
- - Provide tech support, user account management, and IT onboarding.
- - Maintain endpoint security, updates, and IT documentation.
- - Oversee virtualization, cloud services, backups, and disaster recovery.

Austrian Armed Forces, Wr. Neustadt
MAR 2018 - AUG 2018

Software Developer

CONTACT

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EDUCATION

JUL 2014 - FEB 2018
LBS Pöchlarn, Pöchlarn

- Apprenticeship

SKILLS

- **Hard-Skills**

Typescript, Vue/React, Nuxt/Next, Golang, MongoDB, PostgreSQL, Redis, Docker, Git/Github, GH Actions, AWS, GCP, System Architecture

- **Soft-Skills**

Effective Communication, Collaboration, Leadership Skills

LANGUAGES

- German (native)
- English (C1, written & spoken)