



# CAPT AARTI JAYAKUMAR, PMP

 [linkedin.com/in/aarti-jayakumar](https://www.linkedin.com/in/aarti-jayakumar)

 +91 9176334044

 aartijayakumar@gmail.com

## SUMMARY

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Completed the contract tenure of Short Service of 5 years as an Officer. Played a key role as a Project Manager for various tasks by creating end-to-end Project Management plan. Transitioned into Corporate as a Team Lead in a Data Analytics company.

## EXPERIENCE

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### Team Lead NielsenIQ

Jan 2022 – Present

- Currently managing a team of 15 young and motivated individuals with a few SMEs
- Involved in market research(operations) of various US retailers in FMCG market
- Responsible for data deliverables which help the retailers track their sales and volume of goods sold
- Stakeholder management across functionalities (Tech, Customer success, HR) as part of BAU, Projects and Process improvement.
- Improved the accuracy of the team by 8%, and productivity by 20%
- Creating a self-driven and independent team by encouraging the team to brainstorm on issues and conclude on the best suitable solutions
- Collaborative working to ensure realistic timelines are set and to manage expectations. Keeping the team informed on the process update and providing business insights.

### Officer- In- Charge (Project Manager) Border Roads Organization

Nov 2018 - Jan 2021

- Independently handled repair and recovery activities of vehicles, earth-moving equipment, located at high-altitude (>15,000 ft) in the Himalayan Ranges.
- Improved the mechanical efficiency of the equipment by 90% by exhibiting strong communication and interpersonal skills with stakeholders.

- Managed a team of 30 tradesmen, created a positive work environment and gained trust. Ensured safety of men throughout the process.
- Encouraged the team to experiment and to innovate problem solving methods, which resulted in faster availability of resources to the users.

### Workshop Officer (Operations Manager) Indian Army

Sep 2016 - Nov 2018 & Jan 2021 - Oct 2021

- Cross functional with multi-disciplinary leadership experience.
- Analysed day-to-day performance data and generated reports.
- Improved the stakeholder management, which resulted in timely implementation of high priority tasks
- Carried out administrative tasks for smooth functioning of workplace.
- Managed a team of 20 tradesmen, ensured smooth workflow through creative and analytical decision making.

## EDUCATION

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**Officers' Training Academy Chennai** (2015-2016)  
P G Diploma, Defense Mgmt & strategic studies  
**Velammal Engineering College** (2012-2015)  
Bachelor of Engineering - BE, EEE  
**SP Jain School of Global Management**  
(2022-2023) - Executive MBA

## CERTIFICATION

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Project Management Professional (Oct 2021)

## CORE COMPETENCIES

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- Performance under pressure
- Problem solving
- Leadership
- Project Management