I am multidisciplinary Goal-focused UI/UX Designer,My Goal is to deliver the highest quality prouduct. I love solving complex problems using simple solutions.

# Nilotpal Chakrabarty

## Support Associate

Bangalore,India

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## Portfolio

https://www.behance.net/nilutpachakrab

## Skills

Wireframing

Prototyping

User Research &  Persona

High Fidelity design

Mockups

Motion design

Communication

Empathize

Presentation

HTML & CSS

## Tools

| Figma | VS Code |
|-------|---------|
| Zendesk | Powerpoint |
| MS- Word | |

## Work Experience

**PhableCare** — January 2022-Present(11 months)
Support Associate

Being a Support Associate I ensures that onboarding processes are precisely executed to build a strong customer relationship foundation. Utilizes extensive product knowledge, problem-solving skills and training to enhance customer engagements and achieve successful outcomes.Advocates for solutions, product enhancements, and other actions to meet the needs of customers.

**Teajrny** — April 2022-Present(9 months)
Freelancing

Designed innovative product images,banners and product mockups also Introduced clients to cutting-edge design solutions that increased new customer acquisition and retention, and sales.

## Education

Bachelor's of Computer Application
2018-2021, GIMT

Science HS 2nd Year
2015-2017,DK College

## Certificates

UI/UX Course (2022)

Project Management (2021)

## Interest

🎵 Music    ✏️ Reading    🌐 Travelling