

# Using the drupal.org issue queue



Drupal

**Issues for all projects**  
[Create](#) · [Statistics](#) · [Subscribe](#) · [Advanced search](#)

**Project:**  **Status:**  **Category:**  **Priority:**

- [Create content](#)
- ▼ [Issues](#)
  - [Create](#)
  - [Search](#)
  - [My issues](#)
  - [Statistics](#)
  - [Subscribe](#)
- [My projects](#)
- [My account](#)

**JohnAlbin** - June 17, 2007 - 19:13  
Project: Drupal  
Version: 6.x-dev  
Component: user system  
Category: bug  
Priority: critical  
Assigned: Unassigned  
Status: patch (code needs review)  
Attachment: [user\\_authenticate\\_tasks\\_0.patch](#) (4.6 KB)

- Contributor links**
- [Advanced search](#)
  - [Queues](#)
    - [My issues](#)
    - [Pending bugs \(D6\)](#)
    - [Critical issues \(D6\)](#)
    - [Patch queue \(D6\)](#)
    - [Patches to review \(D6\)](#)
  - [Drupal 5.x-dev tarball](#)
  - [Drupal 6.x-dev tarball](#)

- [Drupal 5.x-dev tarball](#)
- [Drupal 6.x-dev tarball](#)
- [Patches to review \(D6\)](#)

# What is the issue queue?

- A place to organize all ‘issues’ for Drupal



# Issues for all projects

Create · Statistics · Subscribe · Advanced search

Project:

<all>

Status:

active, a

Category:

Priority:

mikey\_p

○ Donate

○ Drupal Association

▶ Create content

▶ Issues

○ My projects

○ My account

○ Recent posts

▶ News aggregator

○ Log out

Project	Summary	Last updated	Assigned to
Panels	panels-	5 min 12 sec	Tresler
Denver Theme	text do	8 min 25 sec	
Revision Deletion	revisio	49 min 9 sec	
US Congress	Proj sta	49 min 54 sec	
Drupal.org infrastructure	Checko	51 min 30 sec	Narayan Newton
Pathauto	New pa differen	1 hour 2 min	
Token	Token f	1 hour 7 min	
location (API, module)	How ca latitude	1 hour 25 min	
Project issue tracking	clean up issues/	1 hour 25 min	hunmonk
Service links	Links in teasers	1 hour 28 min	
Automatic Nodetitles	README.txt points to admin/settings/content-types, new	1 hour 31 min	
Workflow-ng	Allow editing of "Invoked on event"	1 hour 33 min	

The basic issue queue

# How is the issue queue organized?

- ‘Project information’
- ‘Issue information’
- 7 key pieces of information for every issue

# Project information

- Project
  - Core
  - Contrib
  - Site
- Component
- Version



# Issue information

- Category
  - bug report, task, feature request, support request
- Priority
  - critical, normal, minor
- Status
  - active, patch, duplicate, fixed, won't fix, postponed, by design
- Assigned to

**ax** - December 17, 2001 - 18:56

Project: Drupal  
Version: x.y.z  
Component: Code  
Category: bug  
Priority: normal  
Assigned: Unassigned  
Status: closed

n (almost) empty page

19:28

ashed. Fixed it and works fine again.

**#2 submitted by Anonymous (not verified) on January 8, 2002 - 23:36**

Priority: » normal

Closed.

» Follow up

» Follow up

# The basic issue queue

## After build value is overwritten

**Rok Žlender** - January 14, 2007 - 20:19

Project: Drupal  
Version: 6.x-dev  
Component: node.module  
Category: bug  
Priority: normal  
Assigned: Unassigned  
Status: patch (code needs work)  
Attachment: **node.moduleafterbuild.patch** (672 bytes)

Attachment: **node.moduleafterbuild.patch** (672 bytes)  
Status: patch (code needs work)  
Assigned: Unassigned  
Priority: normal

# Other properties



# Creating an issue

- Finding the right issue queue
  - From project pages
  - **SEARCH!**
  - From 'create content/'Issues' > 'Create'

# Filling out information

- Project information
- Be as detailed as possible, if details unknown, use description to explain as best as possible
- Use a descriptive title

# How to report bugs effectively

View

Revisions

## Summary

- The first aim of a bug report is to let the programmer see the failure with their own eyes. If you can't be with them to make it fail in front of them, give them detailed instructions so that they can make it fail for themselves.
- In case the first aim doesn't succeed, and the programmer can't see it failing themselves, the second aim of a bug report is to describe what went wrong. Describe everything in detail. State what you saw, and also state what you expected to see. Write down the error messages, especially if they have numbers in.
- When your computer does something unexpected, freeze. Do nothing until you're calm, and don't do anything that you think might be dangerous.
- By all means try to diagnose the fault yourself if you think you can, but if you do, you should still report the symptoms as well.
- Be ready to provide extra information if the programmer needs it. If they didn't need it, they wouldn't be asking for it. They aren't being deliberately awkward. Have version numbers at your fingertips, because they will probably be needed.
- Write clearly. Say what you mean, and make sure it can't be misinterpreted.

[drupal.org/node/19279](https://drupal.org/node/19279)



# Contributing to Development

**View**

**Revisions**

Drupal is a collaborative, community-driven project. This means that the software and its supporting features (documentation, the drupal.org website) are collaboratively produced by users and developers all over the world.

There are several ways to contribute to Drupal:

- Improve or enhance the software
- Provide support and documentation for other users (e.g., by posting additions or updates to the **Drupal Handbooks** or answering requests on **user forums** or **issues**).
- **Provide financial support to Drupal development.**

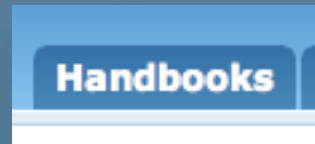
This section focuses on the first of these three.

- **Types of contributions**
- **Task list**
- ▶ **Bug reports**
- **Criteria for evaluating proposed changes**
- **Criteria for evaluating proposed changes**
- ▶ **Bug reports**
- **Task list**

[drupal.org/node/10259](https://drupal.org/node/10259)

# Finding the handbook for the issue queue

- drupal.org



- scroll down to

## Developing for Drupal

- **Contributing to Development**
- **Coding standards**
- **Writing secure code**

- click on 'Contributing to Development'

# Setting issue information

- Category
- Priority
  - normal
- Assigned to
  - blank
- Status
  - active



# Completing your issue

- If relevant consider including a screenshot, or logfile as an attachment
- Follow instructions on the 'Submit Issue' page
- Be polite

# What to do afterwords?

- Followup on your issue
  - check 'My Issues' regularly
  - Answer questions
  - Be willing to test patches, if able
  - Follow through if you commit to working on it

# Getting setup to follow issues

- Check your 'My account' link for options to make using drupal.org easier first
- Under 'Block configuration' enable 'contributor links'
- Under 'Contact settings' enable 'Personal contact form'
- Personal information and Newsletters



# Help out in the issue queue

- Follow up on your issues
- Scan issue queues for duplicates, misfiled, or incomplete issues
- Try to test for bugs or solutions when possible
- Read support requests, and answer when possible
- Use subscriptions

# Using the drupal.org

*Get started  
contributing to the  
drupal.org issue  
queue!*

Issues for all projects

Create · Statistics · Subscribe · Add

Project:

<all>

Status:

active, active (n

► Create content

▼ Issues

- Create
- Search
- My issues
- Statistics
- Subscribe

◦ My projects

My account

JohnAlbin

Project:

Version:

Component:

Category:

Priority:

Assigned:

Status:

Attachment:

6.x-dev

user system

bug

critical

Unassigned

patch (code needs review)

user\_authenticate\_tasks\_0.patch (4.6 KB)

Drupal

Author links

Search

- Pending bugs (D6)
- Critical issues (D6)
- Patch queue (D6)
- Patches to review (D6)

- Drupal 5.x-dev tarball
- Drupal 6.x-dev tarball

- Drupal 5.x-dev tarball
- Drupal 6.x-dev tarball

- Patches to review (D6)