



Mikhael  
Hamoy

COMPUTER NETWORKING AND TECHNICAL  
SUPPORT GRADUATE



+1 (647) 995 6450



mikhaelhamoy@gmail.com



98 Fisherville Rd.  
Toronto, ON M2R 3C2



Linkedin.com/in/mikhaelhamoy917

## ABOUT ME

*Graduate of Computer  
Networking and Technical  
Support with at least five  
years of customer service  
experience.*

Advance IT knowledge with the ability to work in a fast-paced environment. Fast learner, problem solver, multitasker, enjoy challenges, strong attention to detail, excellent oral and written communication, punctual and deadline-oriented, coachable and resourceful in finding solutions, can work autonomously and with a team, proactive, and data-driven.

## TECHNICAL SKILLS

### Hardware

Assembly, Maintenance, Peripherals, Printers, Drivers, Troubleshooting

### Servers

Windows Server 2008 and 2012, CentOS7

### Virtualizations

VMWare Workstation, Oracle VM VirtualBox, Windows Hyper-V

### Databases

MySQL, Oracle SQL Developer

### Networks

Configuration, Servers, Routers, LAN Technology

### Security

Virus Protection, Maintenance, Monitoring, Backup Management, Disaster Recovery

### Scripting

UNIX Shell, PowerShell, Python

## EDUCATION

### Computer Networking and Technical Support

Seneca College | Toronto ON | 2016 – 2019

Major Project: Create, monitor, and maintain a small autonomous system with a Linux Server, a Windows Server, a Router, and a Client.

Course Highlights: Windows and Linux Server Administration, Data Communications, Database Management System, Information System Security, Networking, Shell Scripting, Business Report Writing

## EXPERIENCE

### Fulfillment Center Associate I

Amazon | Mississauga ON | 2021 – Present

Stow inbound products.

### Crew Trainer

McDonald's Canada | Toronto ON | 2016 - 2021

Expert all-around team member.

- Train new production team members.
- Ensure that all team members are following McDonald's standards to provide topmost customer service.

### Merchandiser

SPAR Canada | Vaughan ON | 2016 - 2021

Support merchandiser.