

## Tracing CMU connection issues (Doc ID 2470608.1)

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### APPLIES TO:

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Oracle Database - Enterprise Edition - Version 18.1.0.0.0 and later  
Information in this document applies to any platform.

### GOAL

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When CMU 'Centrally Managed User' connections fail, how can the actual cause of the failure be determined?

### SOLUTION

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1. Connect to the database as sysdba user, and turn on the tracing for CMU-AD by executing the following:

```
alter system set events='trace[gdsi] disk low';
```

2. Try to connect AD user, then go the directory containing the trace files and run the following:

```
grep -i kzlz *.trc
```

3. Collect and review the trace file containing the info.

- 4 To disable tracing, execute the following command in sqlplus:

```
alter system set events='trace[gdsi] off';
```

### REFERENCES

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[NOTE:2462012.1](#) - How to Configure Centrally Managed Users For Database Release 18c or Later Releases  
Didn't find what you are looking for?