

# Marc M. Menard (Active Secret Clearance)

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High performing Electronics Technician with a passion for engineering. 8 years of experience impacting positive organizational outcomes through technical analysis and engineering knowledge. Confident in ability to collaborate with cross-functional teams to solve complex, high stakes problems.

## EDUCATION

- AS in Electronics Engineering Technology | ECPI University | August 2017
- **Relevant Courses:** Engineering Math & Software Applications, Data Communications and Networking, Digital Systems II, Wireless Security, Electric Circuits II, Electronic Systems Applications
- BS in Computer Technology Systems | ECPI University | January 2022 – Expected Graduation date June 2023

## PROFESSIONAL HIGHLIGHTS

### US ARMY | October 2014 - Present

- Managed daily operations for Electrical/Avionics department of 40+ employees in multiple environments to included Poland, Germany, Hawaii, Kansas, and Colorado
- Designed and maintained system for logging aircraft compliance and maintenance data for 21 Apache Helicopters, improving accuracy in information management by 72%
- Interpreted electrical blueprints for multiple Aviation airframes to include the Apache, Blackhawk, and Chinook helicopters

### TECHNICAL SUPPORT SPECIALIST | PARADISE LIGHTING LLC | June 2012 – October 2014

- Resolved service desk tickets for 15 users, to include software training and server maintenance
- Designed mobile application to aid with technical surveys and streamlined proposal process through software integration
- Proficient in Microsoft Office products including Word, Excel, PowerPoint, and Outlook

## SKILLS

- Schematic diagrams
- Analytics
- Documentation
- Collaborative teamwork
- Attention to detail
- Problem Solving
- Enterprise Software
- Research and Development
- Enterprise Networks
- Risk Management

## HONORS/AWARDS

- Army Commendation Medal
  - Military honor awarded to any member of the Armed Forces of the United States who distinguished themselves by heroism, meritorious achievement or meritorious service.