**MAINTENANCE FORM**

**Project Name : CCMS PNM**  **Ticket ID : 4063/PNM/Juni/2023**

**Date : 14 Juni 2023 Time : 10:00 AM**

**Company : PNM**  **Report by : Lina**

**Engineer Name : Pandey**  **Contact Person : Pak Deni**

**Maintenance Item**

* **Maintenance Check List**
* Check Hardware
* Check Operating System
* Check Application
* Check Interconnection

**Maintenance Result**

Check Hardware

|  |  |  |  |
| --- | --- | --- | --- |
| Item | Threshold | Status | Keterangan |
| CPU Idle | 25% - 100% | 94.8% | OK |
| CPU Usage | 0% - 75% | 1.7% | OK |

Check Operating System

Free memory : 1231/1876 ` Inodes usage : 177820/3137536 6% /

Disk usage : 38G/48G 83% / 441160/49152000 1% /data

340G/739G 49% /data Sound recording: OK

Check Application

Check Application Teleasy : OK Check Database : OK

Check Log : OK

Note : Pastikan log untuk Last PM sebelumnya ada Check Apache: OK

Pemeriksaaan dilakukan pada lokal

- Rab Jun 14 10:47:44 WIB 2023

Pada server

- Rab Jun 14 10:47:44 WIB 2023

Check Interconection

Test call : OK

**Recommendation**

Engineer Customer