# Mikkail Montgomery

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## EXPERIENCE

**IS Server/Network Administrator**                                          May 2014 - Present
AEOA

- Manage company technology infrastructure supporting 400+ employees
- Software updates, upgrades, procurement in the range of $1000 to $100,000 projects.
- Servers, network, and Cisco UC Voip System.
- Manage helpdesk staff.
- Advise IT team.
- After-hours support(on-call).

**IS Server Administrator**                                          July. 2013 - May 2014
AEOA

- Manage company server systems, including hardware upgrades, software updates\upgrades, and procurement
- After-hours support(on-call).

**IS Specialist II**                                          May 2012 - July 2014
AEOA

- Manage department technology projects, and procurement.
- Provide helpdesk support.
- Support radio system, phone system, cellphones/cell plans.
- Develop and support crystal reports with specialized SQL Queries.
- Develop and Support in-house Multi-User MS-Access program with a MSSQL Backend.
- After-hours support(on-call).

**IT Specialist**                                          May 2011 - May 2012
Fortune Bay Casino

Second level of support. Provide updates to In-house VB.Net Application(I rewrote from VB6). After-hours support(on call).

**IT Helpdesk**                                          Sept. 2010 - May 2011
Fortune Bay Casino

First level of support for end users including windows XP/7, Desktop replacement, and Line of Business application support(micros,OASIS). Cable running and basic switching support.

## EDUCATION

**Hibbing Community College, Harvard University.** | Associate's Degree Computer Science                2007 -2009
- Network Admin, Micro computer technology, 2009
- Currently attending programming classes with Harvard University. 2021

## SKILLS

Windows xp/Vista/7/8/10 support | linux | vb.net, c++, c, php, node.js, html/css, JavaScript, SQL |   Routing, Switching, Firewalls