

Gregory Mikniche

SENIOR TECHNICAL SPECIALIST · CONSULTANT

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Summary

An ambitious, highly motivated and articulate consultant with excellent communication and time management skills. Experienced with working under pressure and is able to work as part of a team or individually to deliver a high standard of service. Approachable, well presented and easily establishes good working relationships with a diverse range of people. Possesses a proven ability to generate innovative ideas and solutions to problems.

Work Experience

Accenture

London, UK

SENIOR APPLICATION SPECIALIST & GOOGLE CLOUD EXPERT

May 2016 - PRESENT

- Senior application specialist aligned to strategic premium customers in Cloud First. Working closely with clients in developing initiatives, delivering security reviews and leading new Google Cloud opportunities.
- Technical specialist in Google Cloud products, involved with the support team as point of escalation for serious (P0/P1) incidents for UK premium customers. Responsibilities include: managing communications with C-Suite stakeholders, resolving the technical challenge and engaging with senior managers at Google to escalate case resolution.
- Increase client user adoption in G Suite through workshops, training and change management process.
- Analyse business use cases, gather requirements from clients, propose and demonstrate innovative solutions.
- Developed innovative reporting platform using Google Big Query and Data Studio to improve insights available from G Suite APIs.

Extended Content Solutions

London, UK

DEPLOYMENT ENGINEER & CONSULTANT

May 2014 - May 2016

- Lead engineer of the enterprise search technologies team with a focus on the Google Search Appliance (GSA). Achieved the Certified GSA Deployment Specialist qualification in addition to completing a number of successful deployments within a short number of months.
- Managed Google for Work training and development across the enterprise team, which increased expertise and delivery of search projects.
- Responsibilities include every aspect of a project's life, including: Pre-sales, proposal documentation, requirements gathering, deployment management, GSA development, testing and support. GSA development includes: System installation & configuration, Front End XSLT customisations, Search integration with web applications, Connector development and deployment, and Google Analytics integration.

Qualifications

2017 **PSM I**, Professional Scrum Master I

[Scrum.org](#)

2017 **Scaled Agile Framework for Enterprise**, SAFe 4.0 Practitioner

[Scaled Agile](#)

2016 **Google Cloud Platform**, Fundamentals (CP100A)

[Google](#)

2016 **G Suite**, Certified Administrator, Deployment Specialist & Customer Success Services

[Google](#)

2016 **Google Chrome**, Deployment Credential

[Google](#)

Education

Royal Holloway, University of London

Surrey, United Kingdom

MASTER'S IN PHYSICS (MSci) - 2.1

Sep. 2009 - Jul. 2013

- Integrated masters degree with modules in: Statistical Mechanics, Computing and Statistical Data Analysis, Particle Physics, Advanced Cosmology, Physics at the Nanoscale and Quantum Mechanics.

Christ's College Finchley

London, United Kingdom

A-LEVEL & GCSE

Jan. 2005 - Jul. 2009

- A-Level: Economics (A), Mathematics (B), Physics (C)
- GCSE: Mathematics, Biology, Chemistry, Physics, History, Geography, French, I.T., English Language and English Literature

Skills

Basic Python, Node.JS, JAVA, LaTeX

Intermediate HTML, CSS, JavaScript

Advanced Command line tools in Windows and Unix environments