

Emotional Intelligence A Frontline View Of Decision Making In A Greek Bank

EMOTIONAL INTELLIGENCE: A FRONTLINE VIEW OF DECISION MAKING IN A
GREEK BANK
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Summary : Free emotional intelligence a frontline view of decision making in a greek bank pdf download - this research was a first attempt to address the problem that frontline employees are not adequately prepared to perform the high work demands effectively the purpose of this quantitative correlational study was to examine the relationship between emotional intelligence and effective decision making of frontline employees in a greek bank a survey questionnaire comprised 64 items in the greek language was used to collect the data the final sample included 296 usable surveys for data analysis significant positive relationships p

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