



## Department For Work And Pensions

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**Summary :** Free department for work and pensions pdf download - on its own the number of people who stop claiming benefits is a flawed measure of how effective jobcentres are the dwp needs to be clear how it will measure the performance of jobcentres under universal credit and understand what happens to claimants the department needs this information to see whether its interventions are achieving a long-term reduction in the number claiming benefits at present 40 per cent of individuals reclaim benefit within 6 months with 60 per cent reclaiming within 2 years claimants who don t look for work should face consequences but there is a risk that sanctions unfairly penalize the most vulnerable claimants particularly those with mental health problems those at risk of sanctions should be given a written warning the department also needs to monitor by claimant group and jobcentre how many claimants are being penalized information is needed on how different jobcentres are managing their caseloads so that good practice can be identified and disseminated local flexibility also opens up the possibility that harder to help claimants such as those with disabilities get parked the department needs to look closely at its ability to support disabled claimants particularly given that these groups suffer poor outcomes under the work programme jobcentres will have to cater for new claimant groups as a consequence of the introduction of universal credit people will also increasingly manage benefit claims and job searches online some claimants will inevitably struggle which will increase the burden on third parties such as libraries and citizens advice which are themselves under severe pressure

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