

Mikołaj Sodzawiczny

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SUMMARY

Skilled software engineer with a versatile administrative support skill set, that is dedicated and excels at revolving employer challenges with a process improvements and innovative solutions that are proven to increase efficiency, customer satisfaction and company standards

PROFESSIONAL EXPERIENCE

Resilient Coders, Software Engineer

January 2022–Present

- Collaborated with teams of developers to design and build full stack web applications using agile best practices.
- Built +30 structured and responsive full stack web applications for mobile and desktop devices.
- Maintained detailed documentation and git history for all projects and used Github in a team environment.
- Finished 1000+ coding challenges (Leetcode.com & Codewars.com)

Teleperformance Portugal, Content moderator

September 2021–December 2021

- Investigated and resolved customer inquiries and complaints in an empathetic manner.
- Followed-through on all critical inter-departmental escalations to increase customer retention rates.
- Promptly responded to inquiries and requests from prospective customers.
- Effective liaison between customers and internal departments.

EDUCATION

General Highschool of the Evangelical Society, Cieszyn, Poland

May 2021

TECHNICAL SKILLS

- HTML, CSS, Javascript, Python
- Node.js, React.js
- MongoDB, Git, AWS, APIs, Kubernetes