

Discrimination is Against the Law

Brandywine Hospital complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. Brandywine Hospital does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

Brandywine Hospital Provides:

- Free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats and other formats)
- Free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need the above services, please contact the Risk Manager at Brandywine Hospital.

If you believe Brandywine Hospital has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with: Risk Manager, 201 Reeceville Rd., Coatesville, PA 19320, 610-383-8419, TTY: 800-654-5988, Fax: 610-383-8543. You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, our Risk Manager is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building Washington, DC 20201; 1-800-368-1019, 800-537-7697 (TDD) Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

ATTENTION: Language assistance services, free of charge, are available to you. Call 1-484-628-8005. (TTY: 1-800-654-5984)

Español (Spanish): ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-484-628-8005. (TTY: 1-800-654-5984. Spanish TTY: 1-844-308-9291)

繁體中文 (Chinese): 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 484-628-8005。 (TTY: 1-800-654-5984)

Tiếng Việt (Vietnamese) CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-484-628-8005. (TTY: 1-800-654-5984)

Русский (Russian) ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-484-628-8005. (TTY: 1-800-654-5984)

Deutsch (Pennsylvania Dutch): Wann du [Deutsch (Pennsylvania German / Dutch)] schwetzscht, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 1-484-628-8005. (TTY: 1-800-654-5984)

한국어 (Korean): 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-484-628-8005 번으로 전화해 주십시오. (TTY: 1-800-654-5984)

Italiano (Italian): ATTENZIONE: In caso la lingua parlata sia l’italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-484-628-8005. (TTY: 1-800-654-5984)

1-484-628-8005. 1 مقرب لصتا. ناچملاب كل رفاوتت قىوغللادعاسملا تامدخ نإف ،ةغلللك ركذا ثدحتت تنك اذلا :ةطوحو لم - 1-484-628-8005 (مقرر: (Arabic) 1-484-628-8005 - 628-8005 :مكبل او مصلا فتاه - (TTY: 1-800-654-5984)

Français (French): ATTENTION: Si vous parlez français, des services d’aide linguistique vous sont proposés gratuitement. Appelez le 1-484-628-8005. (TTY: 1-800-654-5984)

Deutsch (German): ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-484-628-8005. (TTY: 1-800-654-5984)

ગુજરાતી (Gujarati): ધ્યુના: જો તમે ગજરાતી બોલતા હો, તો નિઃશ્લકુભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 1-484-628-8005. (TTY: 1-800-654-5984)

Polski (Polish): UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-484-628-8005. (TTY: 1-800-654-5984)

Kreyòl Ayisyen (French Creole): ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-484-628-8005. (TTY: 1-800-654-5984)

ខ្មែរ (Cambodian): ប្រសិនបើ អ្នកនិយាយ ភាសាខ្មែរ, អ្នកនឹងទទួលបាន ការជួយ ឥតគិតថ្លៃ ក្នុងការ ប្រើប្រាស់ ភាសាខ្មែរ។ ទូរស័ព្ទ លេខ 1-484-628-8005. (TTY: 1-800-654-5984)

Português (Portuguese): ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-484-628-8005. (TTY: 1-800-654-5984)

Si desea una copia de la información mencionada arriba en español, llame al 484-628-8005.

