Holy Family Memorial
Sponsored by the Franciscan Sisters of Christian Charity

hfmhealth.org

2300 Western Ave • P.O. Box 1450
Manitowoc, WI 54221-1450
Phone (920) 320-2011

Notice Informing Individuals about Nondiscrimination and Accessibility Requirements Discrimination is Against the Law

Holy Family Memorial complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Holy Family Memorial does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Holy Family Memorial:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:

  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)

- Provides free language services to people whose primary language is not English, such as:

  - Qualified interpreters
  - Information written in other languages

If you need these services, contact Noelle Gentile.

If you believe that Holy Family Memorial has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Noelle Gentile
RAC Coordinator
2300 Western Avenue,
P.O. Box 1450,
Manitowoc, WI 54221-1450

telephone: (920)320-4014
fax: (920)320-5109
email: ngentile@hfmhealth.org.

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Noelle Gentile, RAC Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.