



40 YEARS OF EXCELLENCE



This is an incredibly exciting time for Jupiter Medical Center. We have a 40-year legacy of excellence of which we are so very proud. Our founder, Dr. George Ford, had a wonderful combination of vision and passion, yet even he could hardly have imagined that the community hospital he helped establish would today be regarded as a world-class regional medical center. In this, our anniversary year, it's fitting to reflect on how far the journey has taken us, and the heights we stand poised to reach.

We are proud to have once again earned an 'A' for hospital safety from The Leapfrog Group, a national health care ratings organization. Getting the top grade is a significant achievement, but there's more to celebrate. Leapfrog looked at all of the A-rated hospitals in the nation to single out a select few as Top Hospitals. They were searching for the best of the best. Jupiter Medical Center is the only hospital in Palm Beach and Martin counties to be named a Top Hospital. Just six percent of eligible hospitals in the U.S. hold this elite designation. Among the Florida winners in our category, we are the only stand-alone, independent hospital to be named a Top Hospital.

We also have the distinction of being the only hospital in our area to be awarded four stars from the Centers for Medicare & Medicaid Services for multiple years, and looking forward, we are confident that our accomplishments will take us to the next level.

These achievements are reflected in our commitment to quality care and service, as well as our deep concern for our patients, and the genuine sense of pride and purpose among our dedicated physicians and team members. We continuously cultivate a culture of compassion and respect for patients and for one another that permeates the entire organization.

This culture begins with the Jupiter Medical Center Board of Trustees. We have an extremely competent and knowledgeable board that has the best interests of the community in mind with every decision. Our Trustees have great expectations for Jupiter Medical Center, and they thoughtfully propel us to achieve world-class levels in all facets of care. They are extraordinary local leaders who understand our community's needs and support our desire to remain a thriving, independent, not-for-profit medical center.

The fact that we are able to thrive when many health care organizations are consolidating is a testament to our community. We are more than fortunate to have a wide base of philanthropic supporters and dedicated volunteers who both enable and celebrate our many successes.

It is a privilege to report that FY2018 was a remarkable year that ultimately paved the way for even greater accomplishments. In June 2018, we completed our acute recovery unit for cardiac patients and by December 2018 we were ready to launch our new Comprehensive Stroke Center with 3D biplane technology. The James J. Felcyn and Louise Brien Felcyn Observation Unit and the Timothy and Jayne Donahue Cardiac Surgery Program are expected to launch in early 2019. Meanwhile, construction is well underway on the Anderson Family Cancer Institute; the Mastroianni Family Pediatric Emergency Department; and our new five-story patient tower, which will include the Level II De George Neonatal Intensive Care Unit. All are expected to be completed later in 2019. In addition, we opened two new urgent care centers in the past year, and we implemented our new electronic health record system, a major initiative that touched virtually every department within the medical center.

This is only a snapshot of the many exciting developments underway at Jupiter Medical Center. As we undergo great change and look forward to a very bright future, we proudly reflect back on our 40 years of excellence and our longstanding partnership with the community. That is what brought us to where we are today, and it is what will continue to move us forward for generations to come.

Robert J. Stilley
Chairman, Board of Trustees

Don McKenna
President & CEO

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40 YEARS OF MEDICAL EXCELLENCE

In today's competitive health care environment, patients have a wide range of choices when deciding where to receive medical care. That is why everyone at Jupiter Medical Center remains focused on providing the highest quality of care—giving our patients what they need, when they need it, in a safe, effective manner with genuine concern and compassion.

Leapfrog Group

Our dedication to medical excellence has never been stronger in all our 40 years, as evidenced by two prestigious awards which came in late 2018. Jupiter Medical Center earned an "A" for patient safety from The Leapfrog Group, an organization focused on health care quality and safety. An "A" grade is a real achievement, but that's not all. Leapfrog looked at all the "A" providers to single out the country's highest quality hospitals. Jupiter Medical Center is one of only 118 facilities across the nation to be named a Top Hospital by The Leapfrog Group. That places us in the top 6% of more than 2,600 hospitals evaluated. Jupiter Medical Center is the only hospital in Palm Beach and Martin Counties to have achieved this designation since its inception in 2006. Among the Florida winners in our category, we are the only stand-alone, independent hospital to be named a Top Hospital.



4 Stars For Overall Quality

At Jupiter Medical Center, our excellence is also reflected in our "Star Ratings" awarded by The Centers for Medicare & Medicaid Services (CMS). Last fiscal year, Jupiter Medical Center once again emerged as the leader among hospitals in Palm Beach and Martin counties by earning a 4-star rating for overall quality.*



- ★★★ Bethesda Memorial Hospital,
Palm Beach Gardens Medical Center
- ★★ Boca Raton Regional Hospital, Good Samaritan Medical Center,
Indian River Medical Center, Lakeside Medical Center,
Martin Memorial Medical Center, Palms West Hospital,
St. Mary's Medical Center, Steward Sebastian River Medical Center
- ★ Delray Medical Center, JFK Medical Center,
Lawnwood Regional Medical Center & Heart Institute,
St. Lucie Medical Center, Wellington Regional Medical Center,
West Boca Medical Center

**As of December 2018*



Accreditation: The Benchmark of Quality

Gaining external agency accreditation is one of the best ways to ensure that we remain at the forefront in providing quality care. We participate in ongoing self-evaluation, as well as peer reviews conducted on site by certified health care professionals who compare our standards of care to exacting national patient care and safety benchmarks. When we consistently meet or exceed national standards, we know that our patients will experience positive outcomes. What's more, seeking out care at accredited facilities is an assurance for discerning consumers who want excellent care for themselves and their loved ones. Jupiter Medical Center has earned accreditation and/or certification in a variety of services and areas of specialization from these prestigious agencies and associations:

Accreditation Commission for Health Care (ACHC)

- Sleep Center

American Academy of Sleep Medicine

American Association of Blood Banks: Laboratory Services

American College of Radiology

- Breast Imaging Center of Excellence
- Breast Magnetic Resonance Imaging
- Computerized Tomography Scan
- Designated Lung Cancer Screening Center
- Magnetic Resonance Imaging
- Nuclear Medicine
- Positron Emission Tomography Scan
- Radiation Oncology Practice Accreditation (ROPA)
- Ultrasound

Centers for Medicare & Medicaid Services Clinical Laboratory Improvement Amendments (CLIA) Certification

Accreditation for Cardiovascular Center of Excellence Program

- Certificate of Accreditation for Cardiovascular Excellence in Cardiac Catheterization and Percutaneous Coronary Intervention

Commission on Cancer Accreditation with Commendation as a Comprehensive Community Cancer Program

Florida Agency for Health Care Administration (AHCA)

- Class I Hospital
- Laboratory Services
- Long-Term Care Facility
- Level II Adult Cardiovascular Center
- Comprehensive Stroke

Joint Commission

- Hospital Accreditation Program
- Certification as a Primary Stroke Center
- Joint Replacement For Hip, Knee, and Shoulder
- Certification for Spinal Surgery
- Chest Pain Certification

Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program

- Comprehensive Center

National Accreditation Program for Breast Centers

The College of American Pathologists

- Laboratory Services
- Respiratory Services



PATIENTS RATE THEIR EXPERIENCE WITH JUPITER MEDICAL CENTER

Patients Likely to Recommend

JUPITER MEDICAL CENTER

Boca Raton Regional Hospital

National Average

Martin Memorial Medical Center

Average for Florida

Palm Beach Gardens Medical Center

St. Lucie Medical Center

Wellington Regional Medical Center

Good Samaritan Medical Center

Indian River Medical Center

Palms West Hospital

St. Mary's Medical Center

Bethesda Memorial Hospital

Lakeside Medical Center

Delray Medical Center

West Boca Medical Center

Lawnwood Regional Medical Center & Heart Institute

Steward Sebastian River Medical Center*

JFK Medical Center

Overall Patient Satisfaction Rating

JUPITER MEDICAL CENTER

Boca Raton Regional Hospital

National Average

Average for Florida

St. Mary's Medical Center

Lakeside Medical Center

Martin Memorial Medical Center

St. Lucie Medical Center

Good Samaritan Medical Center

Indian River Medical Center

Wellington Regional Medical Center

Palm Beach Gardens Medical Center

Palms West Hospital

Bethesda Memorial Hospital

Steward Sebastian River Medical Center*

West Boca Medical Center

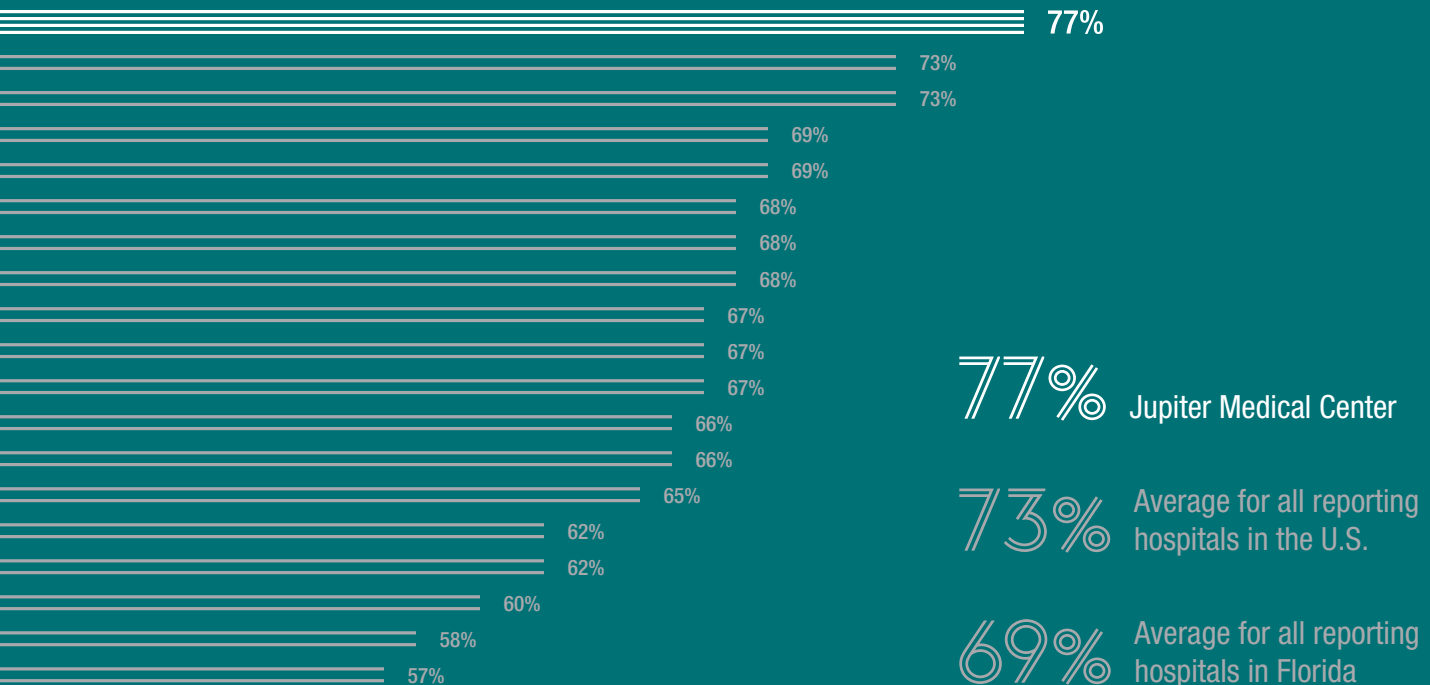
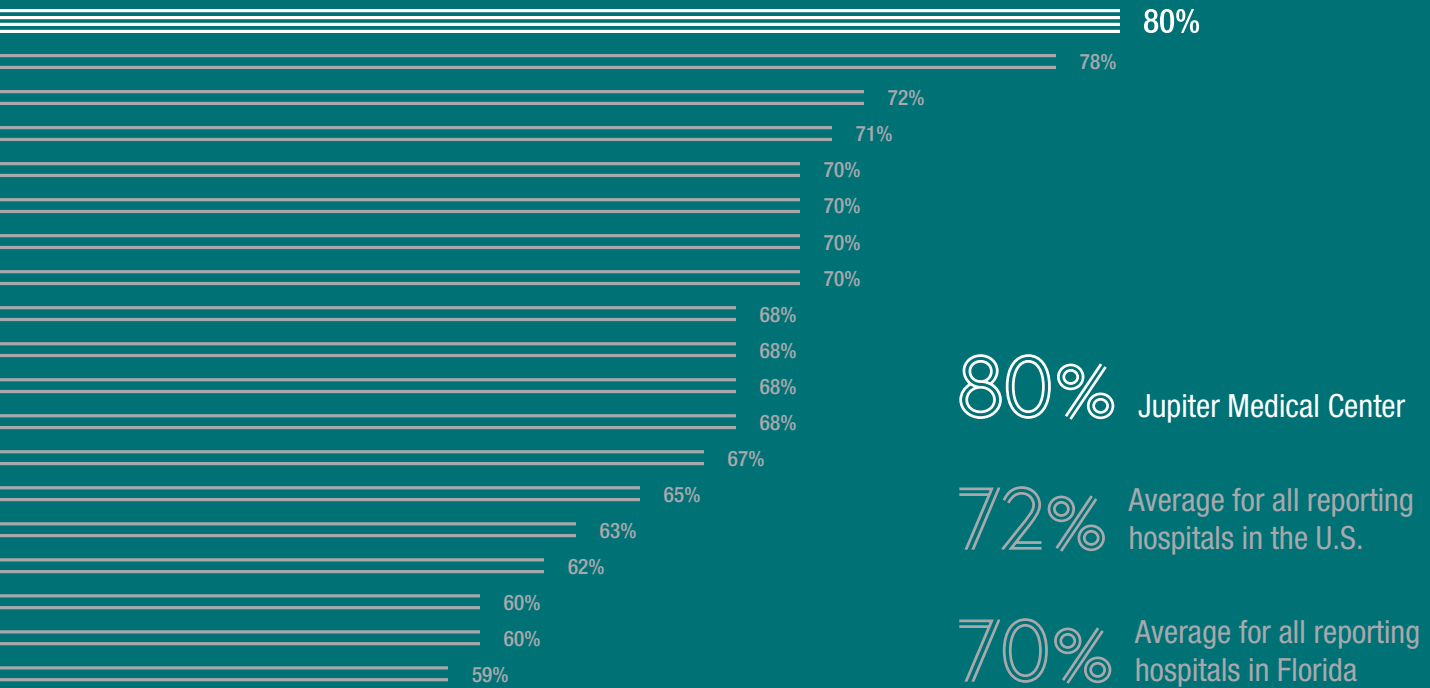
Delray Medical Center

Lawnwood Regional Medical Center & Heart Institute

JFK Medical Center

Source: The Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) data from 1/1/17 through 12/31/17 (the latest available data).

The Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) is a national survey that asks patients about their experiences during a recent hospital stay. Jupiter Medical Center is once again the leader in key measures of the patient experience among hospitals in Palm Beach and Martin counties.



* There were discrepancies in the data collection process.

A LONGSTANDING HISTORY OF EXCELLENCE

Jupiter Medical Center has grown with the community, serving its needs every step of the way. For 40 years, we have been proud and honored to be part of this valuable partnership.

Jupiter Medical Center celebrates its 40th anniversary on February 14, 2019. What began as a small hospital serving a community of less than 5,000 has grown exponentially. Today, Jupiter Medical Center is a thriving regional medical center serving the town's population of approximately 62,000 people. We also attract patients from other cities and communities in Palm Beach County and the Treasure Coast, as well as from areas across the nation and around the globe.

A Commitment to Community

Throughout its history, Jupiter Medical Center has responded to the needs of its community while navigating changes in health care—from keeping abreast of the latest medical breakthroughs and rapidly

advancing technology, to meeting the challenges of health care reform and the rising costs of medical care. At every step of the way, we have remained true to our vision and values, and we have excelled.

Early History

While Jupiter Medical Center was founded in 1979, the groundwork began long before, starting in the mid-1950s with the Salhaven retirement community, which occupied land that is now home to Jonathan's Landing and the Jupiter Medical Center campus. With 125 rental units, a 34-bed convalescence center and a small outpatient clinic with one ambulance, Salhaven became the seed of today's Jupiter Medical Center.

In 1971, a consortium of doctors led by Dr. George Ford purchased the retirement community. The group sold 600 acres east of the railroad to Alcoa for Jonathan's Landing and donated the remaining 30-acre parcel for a medical center. With the support of local residents,



1956 Salhaven Retirement Village opens with homes similar to the one above, as well as a 43-bed convalescence pavilion and a small outpatient clinic. Located near the Florida East Coast railroad tracks, Salhaven became the seed of today's Jupiter Medical Center.



1971 A consortium of physicians, led by Dr. George Ford, purchased the retirement community. The group sold 600 acres east of the railroad to Alcoa for the development of a housing community known today as Jonathan's Landing. They donated the remaining 30-acre parcel for a medical center.



1976 The Women's Club of Jupiter-Tequesta establishes the Auxiliary with 137 charter members. Today, more than 600 Auxiliary volunteers provide support to patients, visitors and Jupiter Medical Center team members. Since its inception, the Auxiliary has raised more than \$13 million to benefit Jupiter Medical Center.

Jupiter Hospital was built, with our doors officially opening on Valentine's Day in 1979. The Jupiter Medical Center Foundation was established a decade later, on October 1, 1989, to generate philanthropic support for the growing hospital.

Growth

Just as the population of the town of Jupiter has grown, so has Jupiter Medical Center. In the early years, the hospital cared for approximately 1,800 patients annually. Today, the medical center logs more than 180,000 outpatient visits annually and 39,000 visits to the emergency department each year. The growth is not simply about volume, however. A larger community has more complex health care needs, and residents have come to rely on Jupiter Medical Center as their hospital of choice. The era of people traveling outside of Jupiter to receive their health care has transitioned to a time when more and more people outside our community turn to us for the excellent care that we provide.

A Commitment to Evolve

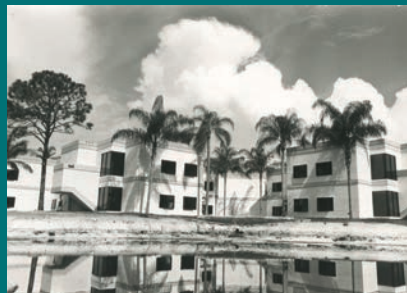
Jupiter Medical Center is here to serve the community. That commitment goes hand-in-hand with a pledge to provide the highest quality of health care and to continue to grow and develop. When our hospital opened its doors four decades ago, a small group of committed physicians, nurses, staff and volunteers created the culture that we retain to this day—one of excellence, caring and nurturing, in which patients' needs are always the priority.

Highlights in Our Development

The timeline that begins on these pages includes highlights and milestones in Jupiter Medical Center's development—past, present and future. As we look forward to serving the community for generations to come, we pay tribute to the decades that have brought us from our founding to today, and we invite the community to join us in celebrating 40 years of excellence.



1976 The two-story Outpatient Medical Center opens. It was the first building at the current Jupiter Medical Center site.



1977 The Pavilion, a newly constructed 120-bed long-term care skilled nursing facility, welcomes its first patients.



1977 The Auxiliary opens a Thrift Shop to raise funds to support the hospital.

EXCELLENCE IN

NEUROSCIENCES & STROKE CARE

Jupiter Medical Center has entered a new era in its ability to treat strokes as well as complex neurological diseases and disorders.

Comprehensive Stroke Center

Following extensive preparation throughout FY2018, Jupiter Medical Center established a new Comprehensive Stroke Center in late December 2018. The progress was intensive and rapid, propelled by an anonymous \$5 million gift in FY2017. The Medical Center's new designation as a Comprehensive Stroke Center represents a major milestone in its 40-year history. For community members, this new center brings peace of mind in knowing that the highest level of care for stroke and other neurological problems is available closer to home.

The Comprehensive Stroke Center designation means that Jupiter Medical Center has the ability to treat the most complex stroke cases 24/7—offering rapid care through neuro interventions or surgery when necessary for hemorrhagic and ischemic strokes. New technology,

facility upgrades and the recruitment of neurosurgeons, as well as the appointment of a physician board-certified in neuroendovascular surgery, contribute to these capabilities. Jeffrey Miller, MD, one of the first 25 neuroendovascular surgeons in the nation certified by the Society of Neurological Surgeons Committee on Advanced Subspecialty Training, is co-medical director the Stroke Program and medical director of Neuroendovascular Surgery. Jennifer Buczyner, MD, a board-certified neurologist, serves as the medical director of the Stroke Program.

Biplane Technology

The acquisition of the neurointerventional biplane angiography technology was essential in order for us to gain comprehensive stroke designation. It allows for a 3D look at the deepest areas of the brain, as well as the subsequent minimally invasive repair without open surgery, within minutes. “This is the most up-to-date, academic-level technology. Because it is a functional imaging machine, going beyond diagnosis to allow for intervention, it represents a new horizon in neuroscience. We can remove clots from the brain within minutes of a patient being on the table,” says Dr. Miller. Functional imaging means



1979 On February 14th Jupiter Hospital opens its doors, serving the community with 156 private rooms, each with a private bathroom – a rarity in health care at the time.



1984 The Thrift Shop moves to expanded quarters at 105 Center Street, Jupiter.



1986 The Ella Milbank Foshay Cancer Treatment Center opens with the support of retired New York attorney William Ford Foshay, who donated funds to establish the center in memory of his late wife, Ella Milbank Foshay.

that the technology exceeds the capability of scans such as MRIs and CTs at diagnosing disease. In addition to precise diagnosis, the technology enables minimally invasive endovascular procedures. A new procedure room was built to accommodate the biplane technology, and six neuro intensive care beds are being added for the care of neurosurgical patients and those with related conditions.

Neurosciences

The field of neuroscience is vast, and encompasses much more than stroke. Jupiter Medical Center is now staffed and equipped to provide an array of therapies and minimally invasive interventions to treat strokes, brain tumors, aneurysms, and more. Designation as a Comprehensive Stroke Center is only part of the growth in neurosciences at Jupiter Medical Center. Future goals include establishing a comprehensive Neurosciences Institute that will deepen the current treatment offerings and add other areas of care and advanced technologies, providing multidisciplinary care for patients with neurological conditions.

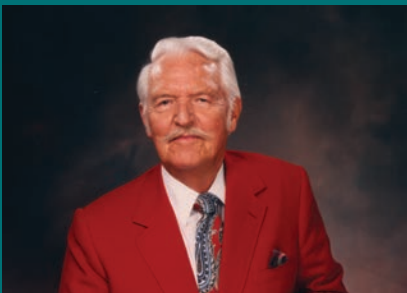
Research

In addition to treating patients, the Comprehensive Stroke Center will also be dedicated to contributing to the field of neuroscience through research, much of which will be done collaboratively with other stroke centers throughout the country.

Education and Outreach

In the past year, the hospital has invested in extensive education around stroke, both internally and externally. Because time is of the essence when treating stroke—“time is brain” is a popular saying in the field—it is essential that everyone recognizes the signs and symptoms, which can be subtle, and that they act immediately.

In addition, many community outreach events took place in late 2018 and public education will be ongoing as we work to increase knowledge of stroke risk factors, warning signs and the lifesaving care available at Jupiter Medical Center.



1989 Fred H. Ahlbin, D.H.L., becomes the first chairman of the Jupiter Medical Center Foundation's Board of Trustees, a position he held from October 1989 through January 2004.



1993 Jupiter Hospital adopts the name Jupiter Medical Center to better exemplify the breadth of its expanding health care services.



1994 Named in honor of the first chairman of the Foundation's Board of Trustees, the Fred H. Ahlbin Building opens, providing office space for the hospital Administration, the Auxiliary and the Human Resources department.

EXCELLENCE IN

CARDIAC & VASCULAR CARE

A commitment to excellence along with years of preparation, dedication and growth paved the way for the introduction of our new open-heart surgery program in 2019.

Throughout FY2018, we worked behind the scenes to create the infrastructure for our new open-heart surgery program. Training staff, hiring new team members, expanding facilities, and acquiring technology were all part of these efforts. The new open-heart program will enable Jupiter Medical Center to provide a host of new interventions that previously were not available. These expanded services will meet an important need, giving area residents the convenience of receiving world-class cardiac care in their community.

Patients who choose Jupiter Medical Center for cardiovascular care benefit from the combination of excellent care and a compassionate focus on the individual. Physicians, nurses, allied health professionals, and other team members place a premium on listening carefully to patients and

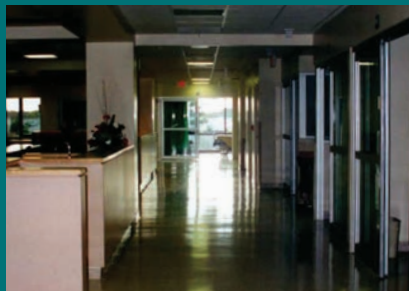
addressing concerns thoughtfully and thoroughly. All take pride in our concierge approach to care, ensuring that each patient is treated as if he or she is the only patient.

Groundwork for Open-Heart Surgery

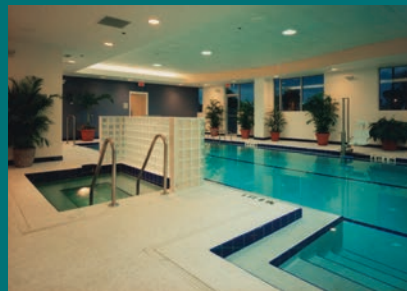
It takes tremendous commitment and a great deal of time and effort to establish an open-heart surgery program. During FY2017, Jupiter Medical Center's cardiology program earned accreditation at a Level II Adult Cardiovascular Center from the Florida Agency for Health Care Administration, a significant accomplishment that was crucial to the process. The generous philanthropic support of Timothy and Jayne Donahue played a pivotal role in our ability to launch our new Cardiac Surgery Program, which is named in their honor.

Facilities

In FY2018 we opened our newly expanded 12-bed acute recovery unit for cardiac catheterization patients. Two new cardiac surgical suites are slated for completion by early 2019, as well as an eight-bed



1996 Jupiter Medical Center opens a 72,000 square-foot \$38 million addition, which includes a new emergency department, imaging services and a modern operating room.



1997 Jupiter Medical Center opens a rehabilitation center offering physical therapy, occupational therapy, speech-language therapy, a gym for wellness and aquatic therapy services. It was renovated in 2017, thanks to a lead gift from Lynne and Robert Grossman, and named the Cary Grossman Health & Wellness Center in honor of their son.



1997 The Women's Diagnostic Center opens, providing comprehensive diagnostic testing and imaging, including mammography, breast biopsy, breast ultrasound and more.

cardiovascular intensive care unit. In addition, we are converting one of our two existing cardiac catheterization labs into an electrophysiology lab and building a brand new cardiac catheterization lab, as well—giving us a total of three labs for advanced cardiac procedures.

Expanded Capabilities

Our new open-heart program will enable surgeons at Jupiter Medical Center to perform complex coronary interventions, such as cardiac bypass and valve replacement and repairs, and advanced interventional procedures that include Transcatheter Aortic Valve Replacement (TAVR). The addition of an electrophysiology lab means that conditions, such as arrhythmias (abnormal heartbeat)—including atrial fibrillation—can be diagnosed and treated with medication, a pacemaker, implantable cardioverter defibrillator (ICD), cardiac ablation, or surgery. Looking forward, a major gift received in 2018 named the future Robson Heart & Vascular Institute, which will become our premier center for cardiovascular care.

Cardiac Rehabilitation

The number of patients who participate in our Cardiac Rehabilitation program is steadily growing. We review the cases of all patients who undergo cardiac procedures at Jupiter Medical Center to determine whether they would benefit from cardiac rehabilitation services.

The personalized care that patients in the Cardiac Rehabilitation program receive includes a closely supervised exercise program and ongoing support.

Screening and Outreach

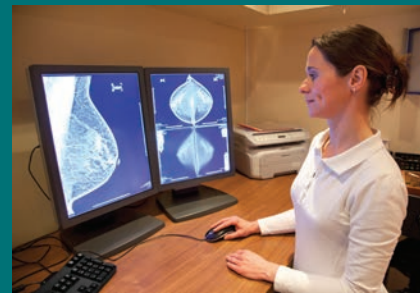
Jupiter Medical Center's outreach efforts include weekly heart health screenings that have the added benefit of a cardiac nurse who provides counseling for each participant. In addition, we host the Jupiter Heart Club, a cardiac support group that meets monthly during the community's busy months for education, lectures from physicians and more. This popular group is open to members of the community, and each event typically attracts an average of 60 participants.



1999 The Bright Beginnings Birthing Unit, a maternity unit with 12 private suites, opens its doors.



2001 A \$2.3 million renovation and expansion of the Foshay Cancer Center is completed, as well as phase one of Jupiter Medical Center Medical Park, which offers expanded space for physicians to practice and for Jupiter Medical Center's Outpatient Surgery Center.



2002 Jupiter Medical Center is the first to introduce digital mammography to Palm Beach County and the Treasure Coast. That same year marks the opening of a new 5,000-square-foot Outpatient Imaging Center on the Jupiter Medical Center Medical Park campus.

EXCELLENCE IN ONCOLOGY

The \$50 million Anderson Family Cancer Institute is under construction. This massive project signals our commitment to addressing the complexities of cancer with world-class, multidisciplinary care.

Gastrointestinal Surgical Oncology

Jupiter Medical Center remains on the cutting-edge of cancer care, providing some of the most advanced treatment options in the region. We are the only hospital in Palm Beach and Martin counties offering hyperthermic intraperitoneal chemotherapy (HIPEC) to treat cancer that has spread throughout the abdomen as a result of colorectal, ovarian, appendix, or gastric cancer, as well as mesothelioma. During the procedure, all visible cancerous tumors are surgically removed and chemotherapy heated to 108 degrees Fahrenheit is circulated through the abdominal cavity for 60-90 minutes to kill microscopic cancer cells. Heated chemotherapy penetrates deeper into tissue with increased effectiveness and fewer side effects. Dr. Shanel Bhagwandin, medical

director of the Gastrointestinal Surgical Oncology program, began performing the procedure during FY2018, with very positive results. We also introduced surgery to treat cancers of the liver, stomach, and pancreas in FY2018, and we are one of the few places regionally to offer microwave ablation for liver, kidney and lung tumors. A new surveillance program to monitor patients with high-risk pancreatic cysts is also underway with the goal of detecting pancreatic cancer at its earliest stage when it is more successfully treated.

Radiation Oncology

Jupiter Medical Center introduced intraoperative radiation during breast cancer surgery in 2014 and deepened our expertise with procedures performed with the Cyberknife® M6™ system, to which we recently added a multileaf collimator for targeted radiosurgery. Looking toward the future, the Anderson Family Cancer Institute, which is now under construction, will include a TrueBeam® linear accelerator. This state-of-the-art technology offers flexibility in the type of beam used in radiation therapy, and it allows for the treatment of tumors with pinpoint accuracy



2006 The Auxiliary marks its 30th anniversary, with its members having contributed more than two million volunteer hours over three decades.



2008 Jupiter Medical Center's Foshay Cancer Center is equipped with a state-of-the-art Varian Trilogy linear accelerator, which targets tumors more effectively while reducing common side effects experienced by patients receiving radiation treatments.



2010 Jupiter Medical Center acquires its first da Vinci® robotic surgical system, which is used for minimally invasive procedures in gynecology, urology, thoracic and general surgery. The program was subsequently named in honor of Frank E. and Mary Walsh in gratitude for their philanthropic support.

and precision, while avoiding the surrounding healthy tissue. Additional new technology will include the 4D CT simulation technology to more accurately target lung tumors for radiation by tracking through the respiratory cycle.

Thoracic Surgery and Lung Center of Excellence

With a focus on the need to detect lung cancer at its earliest stage, we continue to refine our lung nodule clinic to screen suspicious nodules. We share our findings, including the dramatic improvement in detecting lung cancer in early stages, at two major international conferences. The method we developed of tagging lung tumors is now used in various locations nationwide. In addition, working closely with the GI surgical division has led to a multidisciplinary approach to the treatment of esophageal cancers.

Gynecological Oncology

Jupiter Medical Center is at the forefront of minimally invasive surgery for gynecological cancers; we were among the first nationwide to acquire the da Vinci® Xi™ robotic surgery platform, and in FY2017 we acquired another state-of-the-art Xi system. Recognizing the link between family history and cancer, we also encourage genetic counseling and testing for many women with cancer, especially ovarian cancer patients,



2012 The Medical Center opens the new Raso Education Center, a state-of-the-art facility that includes the John H. & Margaret Clarke Auditorium, the Lawrence J. & Florence A. De George Board Room, and the Kathryn W. Davis Computer Training Lab.

2013 Jupiter Medical Center and Nicklaus Children's Hospital (formerly Miami Children's Hospital) launch a partnership to give the community greater access to world-class pediatric care.

2013 Hundreds turn out for the groundbreaking of the Florence A. De George Pavilion, made possible by a \$10 million gift from the Lawrence J. and Florence A. De George Charitable Trust—the largest single donation in the Medical Center's history at the time.

EXCELLENCE IN

WOMEN'S & CHILDREN'S SERVICES

Jupiter Medical Center is expanding its commitment to caring for women and children with several new programs and new facilities, including a pediatric emergency department and a Level II neonatal intensive care unit.

Pediatric Emergency Department

No one wants their child to experience a medical emergency, but if it should happen, they want to know there is a place where their child will receive excellent care. The Mastroianni Family Pediatric Emergency Department will bring that level of comfort when it opens in spring 2019. Although the hospital already provides emergency medical care for young patients, the new construction goes above and beyond what is currently available. Located adjacent to the main Emergency Department, the new eight-bed facility will include pediatric triage rooms, a waiting area for families, and a play area for children. A pediatrician, as well as pediatric nurses, will be available 24/7 to provide

excellent care for our youngest patients. In addition, a child-life specialist is on the team to help children feel comfortable in the hospital setting. Should the need arise, patients can receive consultations with pediatric specialists, as well as inpatient care in our 12-bed De George Pediatric Unit, where children up to age 21 receive world-class care from Jupiter Medical Center and our partner, Nicklaus Children's Hospital.

With two state-of-the-art pediatric operating rooms, Jupiter Medical Center is dedicated to providing outstanding surgical services, including pediatric general surgery and a broad array of pediatric orthopedic procedures. We also offer specialty services in otolaryngology (ear, nose and throat) and gastroenterology, as well as pediatric anesthesiology.

Obstetrics and NICU

Jupiter Medical Center's Florence A. De George Children's & Women's Services Obstetrics Unit provides the best experience possible by meeting the highest standards of care and safety in a comfortable,



2013 Jupiter Medical Center opens its first Urgent Care Center at corner of Military Trail and Donald Ross Road in the Abacoa Shopping Center in May 2013. Less than two years later, the hospital opens a second urgent care center on West Indiantown Road in January 2015.



2014 Jupiter Medical Center opens its second cardiac catheterization laboratory with digital technology capable of evaluating patients for cardiovascular disease and providing minimally invasive procedures.



2014 Jupiter Medical Center becomes one of the first ten facilities in the world to acquire the next generation in robotic surgical technology: the da Vinci® Xi™. It enables surgeons to perform gynecologic and gallbladder procedures through a single incision in the navel, leaving the patient with virtually no visible scar.

homelike setting. The unit features eight labor rooms, two surgical suites and 14 postpartum suites. In fall 2019, we will open our new 16-bed Level II De George Neonatal Intensive Care Unit (NICU) offering a level of comfort for parents whose babies are born at or after 32 weeks gestation, weighing at least 1,500 grams (3.3 pounds) or with conditions that require special medical care.

Margaret W. Niedland Breast Center and Imaging

Regular screenings, knowledge of risks and attention to any symptoms or changes are critical for women's breast health. Jupiter Medical Center's Margaret W. Niedland Breast Center is a regional leader, providing a range of breast health services, including the most advanced and sophisticated imaging and diagnostic equipment, and cutting-edge treatment and therapies. Among these technologies are 3D mammography with the lowest radiation dose, MRI with advanced capabilities for breast imaging and 3D stereotactic biopsy technology.

Closely following skin cancer, breast cancer is the most common type of cancer affecting American women. In FY2018 Jupiter Medical Center began contributing to the Mastery of Breast Surgery database through the American Society of Breast Surgeons. This allows us to measure demographics and results against hospitals across the country. We also established a Breast Innovation Group, in which thought leaders meet quarterly to look at programs and processes.

In FY2018 we initiated a process in our emergency department that refers women who have not been screened for breast cancer in the previous 12 months to our breast center, where they are encouraged to schedule a mammogram. Although still in its infancy, we believe that over time it will prove to be a lifesaver for women who may not otherwise be screened.



2014 Jupiter Medical Center partners with football legend Joe Namath and establishes the Joe Namath Neurological Research Center with a goal of conducting a cutting-edge clinical trial to test whether hyperbaric oxygen therapy can reverse the effects of traumatic brain injury.

2014 As part of its growing oncology program, Jupiter Medical Center acquires Electron Beam IntraOperative Radiation Therapy or e-IORT, which allows for the delivery of radiation therapy in the operating room, immediately after a tumor is removed.

2015 February 2015 marks the opening of the Florence A. De George Pavilion, an addition that included 44 new patient rooms, as well as a spacious new cafeteria, and expanded the main hospital campus by more than 85,000 square feet.

EXCELLENCE IN

ORTHOPEDICS & SPINE CARE

A comprehensive approach to orthopedic care provides improved quality of life, range of motion and mobility for patients from across the region.

Jupiter Medical Center is one of the few hospitals in the state with orthopedic certifications from The Joint Commission, in spine surgery and in total hip, knee and shoulder replacement. Orthopedics at Jupiter Medical Center is distinguished by a profound care for the patients, which includes providing outstanding surgeons, physical and occupational therapists, and staff; investing in the latest technology; and emphasizing pre-surgical preparation via education and interventions.

The Anderson Family Orthopedic & Spine Center of Excellence at Jupiter Medical Center is a dedicated unit specifically for orthopedic patients that integrates surgery, recovery and rehabilitation for collaborative, seamless patient care.

Orthopedic surgeons co-manage the orthopedic service line and are involved in the full spectrum of patient care. Among the advanced technology and procedures we offer are MAKOpasty® total hip replacement and partial knee resurfacing and replacement, as well as the Hana® (hip and knee arthroplasty) table, which is unique in its ability to position the patient. Both technologies allow for minimally invasive joint replacement procedures.

Our spine specialists are experts in minimally invasive techniques, complex reconstructive procedures, and innovative treatments, such as a comprehensive program for failed back surgery. In addition, in late 2018 Jupiter Medical Center became the first hospital in the southeastern United States to use SpineJack®, an implantable system that relieves the pain of acute vertebral compression fractures (VCFs), the most common fracture in patients with osteoporosis.



2015 The new Anderson Family Orthopedic & Spine Center of Excellence is housed in our new Florence A. De George Pavilion, which also includes a new maternity unit that gives Florence A. De George Children's & Women's Services enough space to accommodate more than 2,000 deliveries each year.

2015 The Margaret W. Niedland Breast Center opens at the Jupiter Medical Center Outpatient Campus. The 26,000-square-foot facility features the most advanced imaging and diagnostic technology for women, including 3D mammography, breast positron emission tomography (PET), breast magnetic resonance imaging (MRI), and bone densitometry.

2016 Jupiter Medical Center Foundation launches the \$300 million Vision. Innovation. Impact. Campaign for Jupiter Medical Center on February 25. The campaign supports the medical center's strategic vision to transform the face of health care in the region by acquiring state-of-the-art technology, recruiting first-rate physicians, and adopting a multidisciplinary model of care often found in the nation's leading academic medical centers.

Peri-operative Program

Jupiter Medical Center's emphasis on patient preparation prior to surgery has resulted in improved outcomes, decreased risk and shorter hospital stays. The newly introduced Peri-operative Surgical Home Program is a game-changer for many patients. It includes a risk assessment conducted by an orthopedic nurse practitioner two to four weeks prior to elective joint replacement surgery. This allows time for patients to be medically optimized. Elective orthopedic and spine surgery patients and their caregivers are encouraged to attend a pre-operative education class to better prepare them for surgery and recovery.

Following surgery, inpatient physical and occupational therapists provide comprehensive rehabilitation services. For patients requiring additional rehabilitation before going home, we have an inpatient short-term rehabilitation center on campus. In addition to the Cary Grossman Health & Wellness Center, full-service outpatient physical therapy is available at multiple locations, including gated communities and at Jupiter Medical Center Urgent Care in Palm Beach Gardens.

Rehabilitation Before and After Surgery

Physical rehabilitation, both before and after surgery, is an essential element of orthopedic and spine care at Jupiter Medical Center. A customized "pre-habilitation" program provides an individualized exercise regimen that patients can do before surgery so they can be stronger and better prepared for the procedure; and it educates patients on the recommended exercises to do after surgery as part of their recovery.



2016 February 2016 marks the opening of the De George Pediatric Unit, a milestone made possible through the joint efforts of the Nicklaus Children's Health Care Foundation, the Lawrence J. & Florence A. De George Charitable Trust, Nicklaus Children's Hospital and Jupiter Medical Center.

2016 Renovations of the Cardiopulmonary Rehabilitation Center are completed. The Cardiopulmonary Rehabilitation program combines cardiac and pulmonary education and exercise, tailored to meet individual needs and health conditions.

2017 Jupiter Medical Center hosts a ceremonial groundbreaking on January 31, for construction of the Anderson Family Cancer Institute. The new world-class facility is made possible in part by a \$25 million gift – the largest single gift in the Jupiter Medical Center Foundation's history – from Marjorie Matheson and the Anderson Family Charitable Fund, along with a \$5 million contribution from Peter and Missy Crisp.

EXCELLENCE IN URGENT CARE

Jupiter Medical Center opened two new urgent care centers in FY2018, bringing its total to five in Palm Beach and Martin counties.

As more consumers demand immediate access to quality health care, Jupiter Medical Center has responded by opening urgent care centers that offer convenient, affordable walk-in service for adults and children, after hours and on weekends and holidays.

With two urgent care locations already in Jupiter and a third in Palm Beach Gardens, we began FY2018 by opening a fourth location in West Palm Beach in early October. By the end of August, we had opened a fifth location—this one in the newly constructed Baron Shoppes in Stuart. Even in the competitive landscape, Jupiter Medical Center Urgent Care stands apart, as each location is backed by the hospital that has the highest patient satisfaction in the region, and quality and safety scores that rank nationally. The popularity of the centers speaks for itself: Patient visits increased by more than 15 percent over the past fiscal year.

Services

Each of our urgent care locations offers complete services for minor emergencies and illnesses, as well as on-site laboratory testing and x-rays to enable rapid diagnosis and treatment. Services to support healthier living are also available, such as flu shots and other immunizations; lab services; travel medicine; school, camp and sports physicals; pre-employment testing; and preoperative clearance. All locations are staffed by licensed professionals with supervising medical directors.

Telehealth

For individuals seeking medical care for minor or common conditions from a remote location, Care Anywhere, Jupiter Medical Center's telehealth platform, gives patients access to medical consultations in the comfort of their home, office or any other location using a smartphone, tablet or computer.



2017 Jupiter Medical Center breaks ground for the Mastroianni Family Pediatric Emergency Department and the James J. Felcyn & Louise Brien Felcyn Observation Unit. Construction and renovation also begins this year for the Timothy and Jayne Donahue Cardiac Surgery Program and the Comprehensive Stroke Center.



2017 Jupiter Medical Center and Mount Sinai Health System in New York begin a partnership to advance digestive health services and research through in the hospital's new Frenchmen's Creek Digestive Health Center.



2017 Jupiter Medical Center opens the Calcagnini Center for Mindfulness, which provides training in Mindfulness-Based Stress Reduction, a form of mind-body medicine offered in collaboration with the University of Massachusetts Medical School's Center for Mindfulness.

EXCELLENCE IN

DIGITAL INNOVATIONS

Implementing a new electronic health record system is a significant undertaking that demonstrates Jupiter Medical Center's commitment to patient safety and quality of care.

Throughout FY2018, work was ongoing to replace Jupiter Medical Center's electronic health record (EHR) system. A change in software support required the hospital to replace its existing EHR, which is a real-time, patient-centered record system that makes information instantly and securely available to authorized users. More than 1,700 people, including doctors, nurses and team members in clinical, operational and financial departments received countless hours of training pertinent to their specific areas to ensure a smooth implementation of the new system.

Developed by Cerner Corporation, and branded at Jupiter Medical Center as "ConnectCare," the new EHR system was fully implemented to go live in late November 2018. ConnectCare further enhances the already outstanding patient care and safety at Jupiter Medical Center by supporting the flow of clinical data across the continuum of care. It centralizes

each patient's medical history, diagnoses, medications, treatment plans, immunization dates, allergies, radiology images, and laboratory and test results, giving clinicians the data they need to make decisions about each patient's care. For example, if a patient has a shoulder injury, his medical records will be easily accessible to his surgeon, primary care physician and his physical therapist through the system.

"This is a highly effective clinical system that provides an integrated patient electronic health record that was implemented with the input and involvement of many stakeholders across the organization," says Thomas Schoenig, vice president and chief information officer at Jupiter Medical Center. "Our new EHR ensures that we have accurate, up-to-date and complete information about patients at the point of care. It gives caregivers quick access to patient records, reduces the possibility of medical errors and much more."

In addition to providing an integrated system for medical records, ConnectCare offers an enhanced consumer portal, making it easier for patients to access their medical records.



2017 Jupiter Medical Center Urgent Care Palm Beach Gardens opens in June, followed by a new urgent care center opening in West Palm Beach in October. Care Anywhere, a telehealth platform to provide virtual health services also launches in 2017.

2018 Jupiter Medical Center Urgent Care opens in Stuart in August at the newly constructed Baron Shoppes on S.E. Federal Highway.

2018 Jupiter Medical Center Foundation announces that it has surpassed the halfway mark in its goal to enhance health care for residents in South Florida. The Foundation has raised more than \$160 million of its \$300 million goal, allowing Jupiter Medical Center to provide world-class, compassionate health care close to home.

EXCELLENCE IN PHILANTHROPY

Health Care Excellence Now and for Future Generations

In FY2018 Jupiter Medical Center Foundation achieved a significant milestone by surpassing the halfway mark in the \$300 million *Vision. Innovation. Impact.* Campaign for Jupiter Medical Center. The team raised more than \$42 million, bringing the total raised in less than four years to \$160 million. This remarkable achievement vividly reflects the value placed on our service to the community by our friends, neighbors and champions.

“The success of this campaign is due to the generosity of this community. Residents recognized the need for personalized health care that incorporates quality, personalized service and safety. They chose to make an investment in our community, and we will all reap the benefits,” says Liv Vesely, president of Jupiter Medical Center Foundation.

The impact of the philanthropy is evidenced by the six programs and projects currently under development across the hospital's campus. Jupiter Medical Center is building outstanding facilities and incorporating state-of-the-art technologies and techniques to help reduce recovery times and optimize treatment outcomes. In many disciplines, the advances the hospital has achieved will literally make the difference between life and death for patients who can now receive prompt, expert care close to home for serious, life-threatening conditions in which every second counts.

The Timothy and Jayne Donahue Cardiac Surgery Program, launching in 2019, will allow Jupiter Medical Center to perform more advanced procedures on patients with more serious cardiac issues such as cardiac bypass and valve replacement and repairs, and advanced interventional procedures that include Transcatheter Aortic Valve Replacement (TAVR) and advanced ablations for atrial fibrillation. These procedures achieve lifesaving results with minimal discomfort, and faster healing times with lower risk than traditional surgery.



2018 Jupiter Medical Center received an anonymous philanthropic gift in 2017 to make the transition from a Primary Stroke Center to a Comprehensive Stroke Center by the end of 2018. The center includes state-of-the-art 3D neurointerventional biplane angiographic technology.



2019 The James J. and Louise Brien Felcyn Observation Unit will open in 2019. The unit will serve ER patients in need of further evaluation, testing or close monitoring for up to 24 hours.



2019 The Timothy and Jayne Donahue Cardiac Surgery Program launches in early 2019. In addition to bringing open-heart surgery to Jupiter Medical Center, the new program will enable surgeons to perform complex coronary interventional procedures.

Construction of the Anderson Family Cancer Institute is well underway. The new, comprehensive Cancer Institute will provide convenient access to multidisciplinary, evidence-based cancer care often found in the nation's most prestigious health care institutions. Opening in fall 2019, the Cancer Institute will have the ability to fully serve patients from diagnosis through treatment.

Jupiter Medical Center was able to fast-track the development and launch of a Comprehensive Stroke Program which launched in December 2018. The program delivers 24/7 rapid, advanced stroke care for both ischemic (blockages) and hemorrhagic (bleeding) strokes, utilizing advanced facilities and technologies such as 3D neurointerventional biplane angiographic technology. This technology is used for precise diagnosis of neurological abnormalities and minimally invasive endovascular procedures that can immediately repair these conditions. 3D biplane technology also provides physicians with functional imaging, allowing advanced viewing and navigation around structures in the brain, providing better patient outcomes.

The 6,300-square-foot Mastroianni Family Pediatric Emergency Department, opening in spring 2019, will deliver emergency care to children in the community in a convenient, child-friendly setting. Palm Beach County's youngest patients will have eight private treatment rooms, a triage area to decrease wait times, along with a dedicated, round-the-clock pediatrician.

The new, five-story patient tower will become the new main entrance to the hospital and will house a dedicated floor for the 16-bed Level II De George Neonatal Intensive Care Unit, outfitted with advanced monitoring, imaging and respiratory technologies. The tower's fifth floor will serve as a dedicated concierge unit with seven suites. Each concierge suite will feature a large patient room, as well as a private family room. Set to open in fall 2019, the new tower will also include a new patient floor with 12 additional beds.



2019 Scheduled to open in spring 2019, the Mastroianni Family Pediatric Emergency Department will be located adjacent to our existing emergency department. It will feature a child-centered environment that is comfortable for both children and their families.

2019 The new five-story patient tower, which is scheduled to open in fall 2019, will become the medical center's new main entrance. Located on the eastern side of the campus, it will house the De George Level II Neonatal Intensive Care Unit, new patient rooms, a dedicated concierge unit, and more.

2019 We broke ground for the Anderson Family Cancer Institute in fall 2018. Work is organized in two phases. Phase I is expected to be ready in fall 2019 with phase 2, the remodeling of our existing Foshay Cancer Center, to be completed in spring 2020.

YEAR OF FISCAL EXCELLENCE

Jupiter Medical Center, for the ninth consecutive year, has achieved a positive net income for the entire organization. Diligence in maintaining focus on our strategy helped us to meet our financial goals.

Consolidated Statement of Operations

September 30, 2018, 2017, 2016, 2015 (Dollars in Thousands)

2018

2017

2016

2015

REVENUES DERIVED FROM:

Patient Service Revenue	\$238,583	\$230,066	\$208,655	\$193,685
Unrestricted Contributions	8,842	4,952	5,303	3,567
Investment Activities	6,027	8,919	6,118	(3,088)
Other Operating Activities	8,266	9,132	10,606	8,323
Total Unrestricted Revenue	261,718	253,069	230,682	202,487

OPERATING EXPENSES:

Salaries, Wages & Benefits	112,386	111,012	100,433	89,964
Supplies & Services	115,134	110,554	100,617	92,835
Interest	2,308	2,301	2,418	2,219
Insurance	4,763	3,690	3,174	3,685
Depreciation & Amortization	15,910	15,587	14,960	13,688
Total Expenses	250,501	243,144	221,602	202,391

Excess of Revenue Over Expenses	11,217	9,925	9,080	96
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FISCAL YEAR 2018 BY THE NUMBERS

118

Average Daily Census

1,689

Team Members

593

Nurses

650

Physicians

640

Volunteers

11,145

Hospital Admissions

43,244

Patient Days

8,264

Surgeries

1,556

Births

39,233

Emergency Department Visits

6,425

Skilled Nursing & Rehab Center Days

180,260

Outpatient Visits

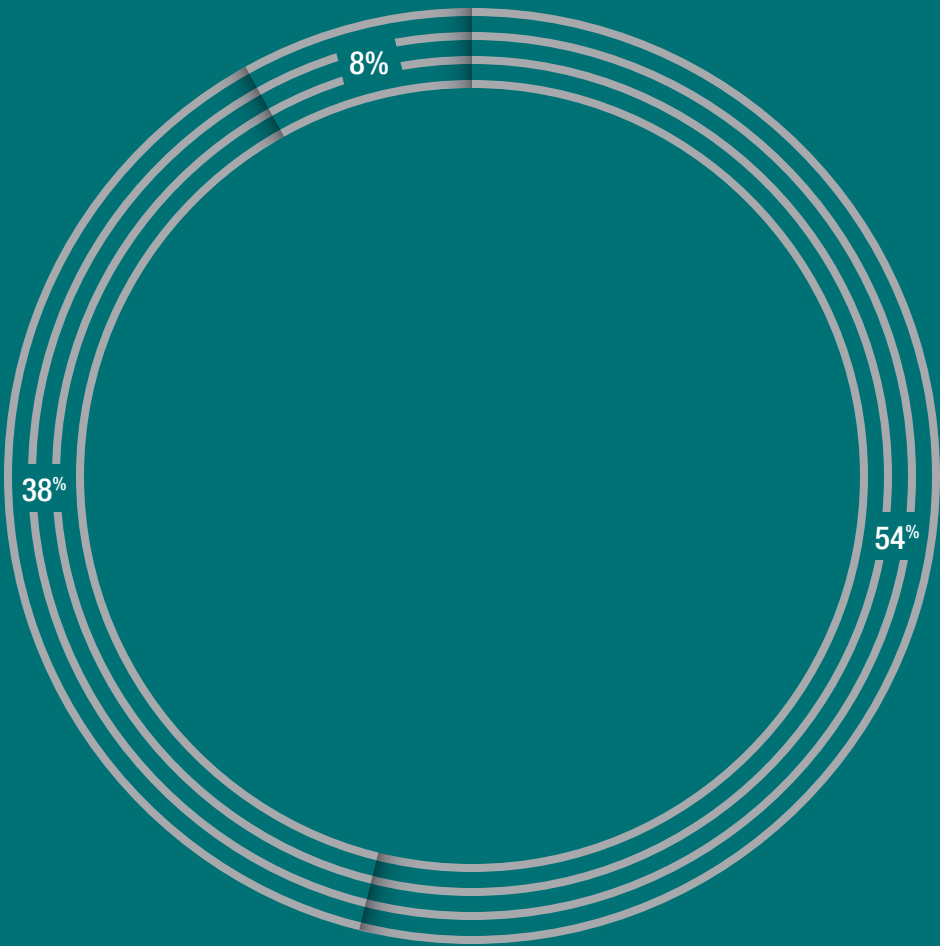
7,874

Jupiter Outpatient Surgery Center
Patient Volume

YEAR IN NUMBERS

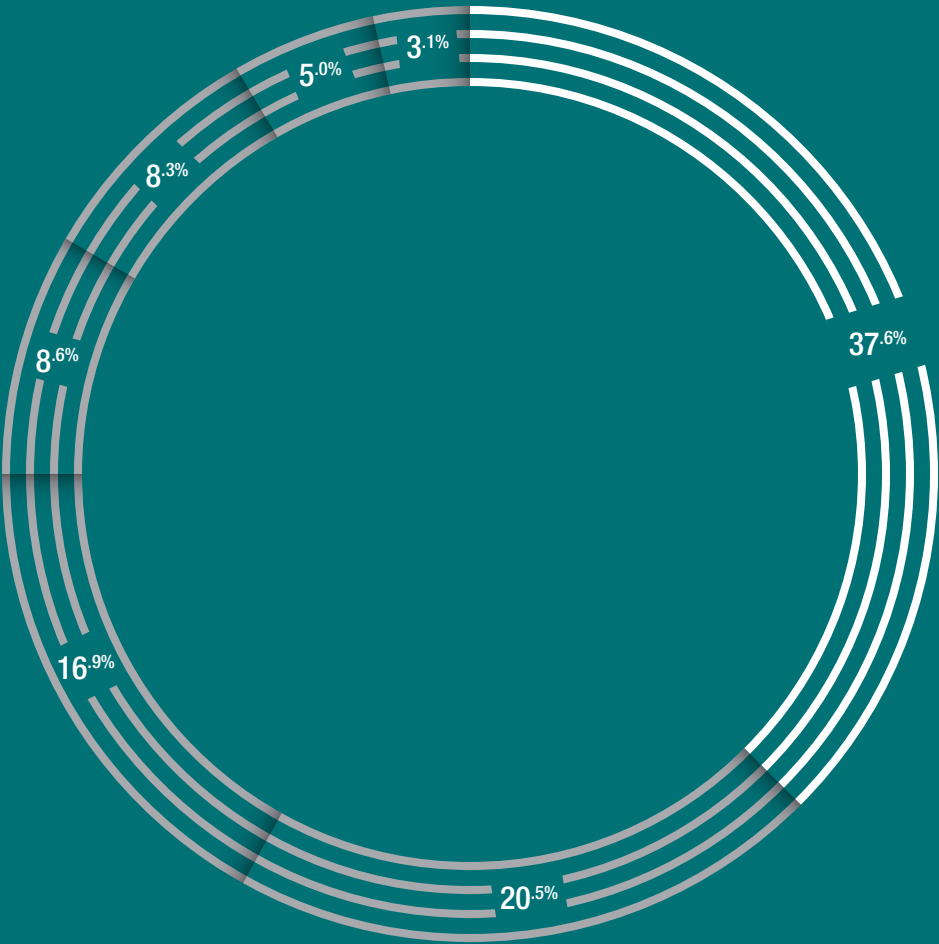
	2018	2017	2016	2015
Average Daily Census	118	129	122	122
Team Members	1,689	1,650	1,620	1,613
Nurses	593	556	565	459
Physicians	650	637	615	600
Volunteers	640	640	634	600

COMMUNITY BENEFIT



Community Benefit By Category	2018
Charity Care	54%
Medicaid Underfunding	38%
Educational Programs, Free Health Care Screenings, Corporate Sponsorships & Donations	8%

Community Benefit By Category	2018	2017	2016	2015
Charity Care	\$7.4M	\$9.0M	\$6.2M	\$3.7M
Medicaid Underfunding	\$5.2M	\$5.0M	\$4.0M	\$2.9M
Educational Programs, Free Health Care Screenings, Corporate Sponsorships & Donations	\$0.7M	\$0.4M	\$0.3M	\$0.5M
Total Contributions	\$13.3M	\$14.4M	\$10.5M	\$7.1M



Hospital Inpatient Volume By Community

				JUPITER	37.6%
Palm Beach Gardens		16.9%	Tequesta		8.3%
West Palm Beach		8.6%	Hobe Sound		5.0%
			Other		20.5%

Charitable Donations Received





MISSION

To deliver excellent and compassionate health care, advancing the well-being of the people we serve.

VALUES

Respect, Integrity, Excellence, Accountability, Teamwork and Courage

VISION

To be recognized as the leading health care organization in the region, the employer of choice and the preferred partner of physicians.