

## **Charity Care Assistance Notification**

## **Dear Patient:**

Chinese Hospital is committed to providing financial assistance to persons who have health care needs and are uninsured, under-insured, ineligible for a government program and are otherwise unable to pay for medically necessary care, based on their individual financial situations. Chinese Hospital strives to ensure that the financial ability of people who need health care services does not prevent them from seeking or receiving care.

An individual eligible for financial assistance will not be charge more than Amount Generally Billed (AGB) for emergency care, other medically necessary care and any professional services that are part of the hospital bill.

The granting of financial assistance shall be based on an individualized determination of financial need and shall not take into account age, gender, race, socio-economic or immigrant status, sexual orientation or religious affiliation.

If you think you may be eligible for free care, you may ask to complete an application at the time of service or make an appointment with a Patient Financial Counselor.

If you think you may qualify for Charity Care, please call (415) 677-2314 or (415) 677-2308 to make an appointment.