


MAP & VISITORS' GUIDE

INFORMATION FOR FAMILY MEMBERS & VISITORS



CAPE FEAR VALLEY HEALTH

www.capefearvalley.com

INFORMATION FOR VISITORS

All visitors will receive a visitor badge from Security when entering the health system. After 6:00 p.m., the Front Lobby (Main Entrance) and the Cape Fear Valley Rehabilitation Center Lobby will be the only open entrances for visitors. Visitors should check in at the Nurses Station if visiting after 8:30 p.m. Quiet time is observed from 8:30 p.m. until 5 a.m. for the health and healing of our patients.

Due to the risk of transmitting infections and communicable diseases, we discourage children under age 12 from visiting. Please do not leave children unattended anywhere in the medical center.

PROTECT OUR PATIENTS AND YOURSELF

Before entering any patient room, use the hand sanitizer located outside the door. This will keep you from bringing germs into the patient's room.

If there is a blue bag on the door, please go to the Nurses' Station for directions. For your protection, you may be asked to wear a protective gown, mask or gloves. If these are required, you will not be allowed in the room without them.

Always use hand sanitizer whenever you leave the patient's room so you don't bring germs home with you.

SMOKING

Smoking and other tobacco use are not permitted on health system grounds including the parking deck.

CELLULAR PHONES

Cellular phones may be used anywhere in the medical center.

WIRELESS GUEST INTERNET SERVICE

Patients and visitors can access wireless internet from almost anywhere in the hospital. Please call our Support Services Desk at 615-5555 for directions on how to access the wireless system.

PARKING

Visitors should park in the Pavilion Parking Deck. Parking is free for the first hour, \$1 for the second hour and 25 cents for each 15 minutes thereafter with a maximum charge of \$5 per day.

CHAPEL

The Duncan Shaw Owen Interfaith Chapel is located near the main lobby. It is open daily for private prayer and meditation.

CAPE FEAR VALLEY PHARMACY

Cape Fear Valley Pharmacy offers prescription service and over-the-counter medications and health products. Patients may ask their nurse to fax their discharge prescriptions, and they will be ready for pick-up as they leave the hospital. The pharmacy is located off the main lobby. It accepts most private prescription drug plans, Medicaid and all Medicare Part D plans.

GIFT SHOP

The Magnolia Shoppe, located in the main lobby, offers gifts, greeting cards, fresh and artificial flowers, and toiletries. All proceeds from the Magnolia Shoppe are donated to the health system to buy needed items and equipment to benefit patients.

Hours:	
Monday – Friday	9 a.m. – 8 p.m.
Saturday	10 a.m. – 8 p.m.
Sunday	1 – 6 p.m.

CAFETERIA

The Skylight Café is open virtually 24 hours a day, seven days a week. It is closed for cleaning during the following hours: 9:30 – 10:30 a.m., 3 – 4 p.m., and 4 – 6 a.m.

VALLEY PERKS

Valley Perks, located in the main lobby, offers Starbucks coffee and pastries.

CAPE FEAR VALLEY HEALTH FOUNDATION

Cape Fear Valley Health Foundation is an independent non-profit organization that supports the healing mission of our health system.

Gifts to the Foundation help provide medical care for you and your loved ones right here at home. For more information, please call (910) 615-1285.



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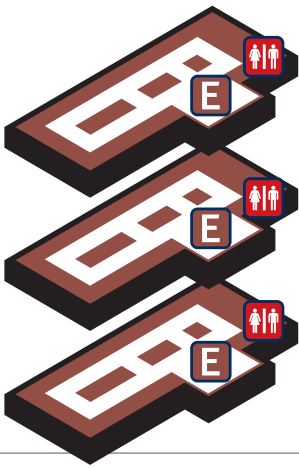


8th Floor
7th Floor
6th Floor

RED ZONE: 8 South

RED ZONE: 7 South

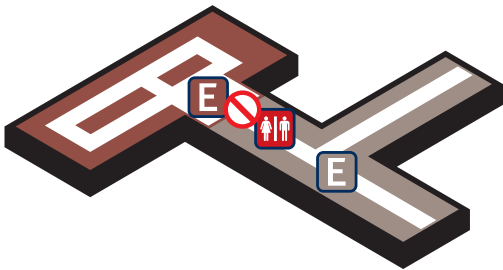
RED ZONE: 6 South



5th Floor

RED ZONE: 5 South

GREY ZONE: Pediatrics



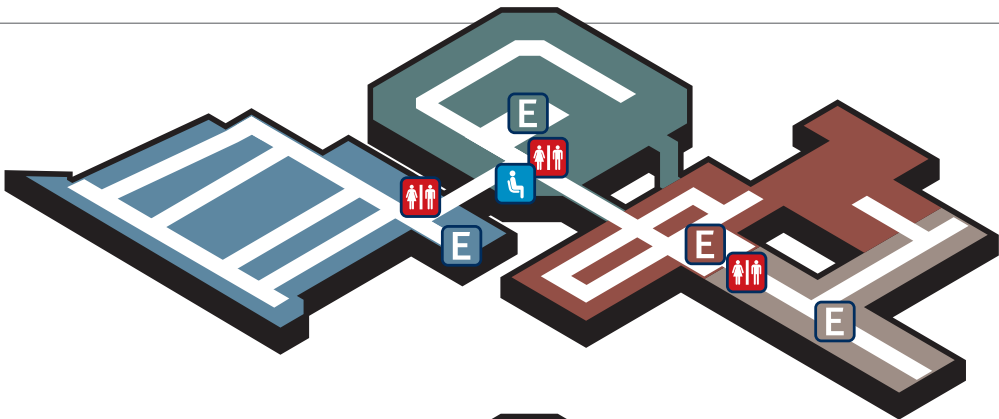
4th Floor

BLUE ZONE: Family Centered Care

GREEN ZONE: Labor & Delivery

RED ZONE: 4 South

GREY ZONE: NICU



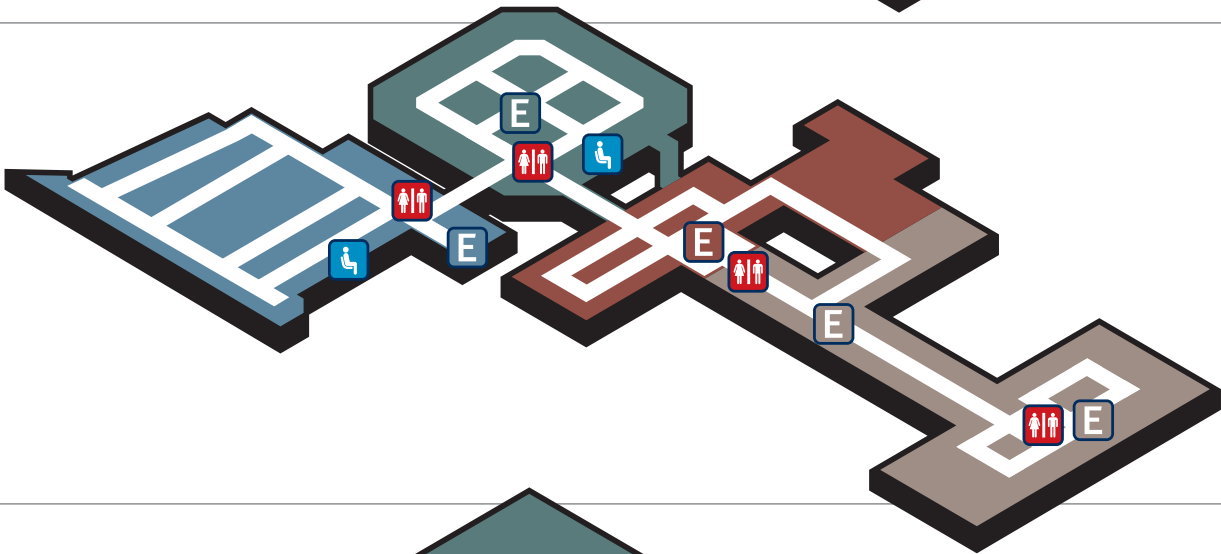
3rd Floor

BLUE ZONE: 3 Valley Pavilion
North & South

GREEN ZONE: Intensive Care Units

RED ZONE: 3 South

GREY ZONE: Access Unit A
Nephrology
Observation B & C



2nd Floor

BLUE ZONE: Heart & Vascular Center

GREEN ZONE: Surgery Waiting Room

RED ZONE: Cardiac Surgery ICU
2 South

GREY ZONE: Access Unit B
AM Admission
Cardiac Surgery Admission

BROWN ZONE: Rehabilitation

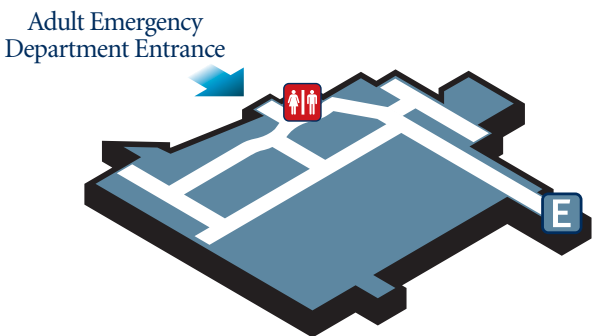


1st Floor

- 1 Administration
- 2 Admitting & Business Office
- 3 Cape Fear Valley Pharmacy
- 4 Chapel
- 5 Gift Shop
- 6 Information Desk
- 7 Medical Records
- 8 Patient Relations
- 9 Volunteer Services



Ground Floor



Room Number Identification

8-431

Building Floor Room

Patient rooms beginning with 8, take the Blue Zone Elevator.
Patient rooms beginning with 7, take the Green Zone Elevator.
Patient rooms beginning with 6, take the Red Zone Elevator.
Patient rooms beginning with 5, take the Grey Zone Elevator.