

Building a Better Community



2016 COMMUNITY BENEFIT REPORT



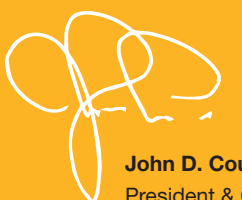
At Jupiter Medical Center, our mission is clear—to deliver excellent and compassionate health care advancing the well-being of the people we serve.

Our ultimate goal is bold—to build a healthier community. To reach this goal, we keep a steadfast commitment to delivering world-class services that improve health both inside the Medical Center walls and out in the community. We do this by working closely with local physicians and other leading, mission-driven medical institutions; partnering with residents, businesses and school systems; and joining forces with other nonprofit and community organizations to identify and address the top health needs of individuals and families across our region.

For nearly 40 years, Jupiter Medical Center has been integral to the quality of life in Palm Beach and Martin counties, delivering high quality inpatient and outpatient medical care, and offering preventive screenings and health services while doing all we can to encourage healthy living. Being a champion for the well-being of our neighbors isn't just something we do; it's who we are.

As a not-for-profit health system, Jupiter Medical Center recognizes our obligation to measure and report on the community benefit we provide. Our investment in bettering our community includes not only the programs and services described in this report, but also the millions of dollars in free or reduced-cost health care we provide annually to the vulnerable, uninsured or underinsured across our region.

This community benefit report is provided in hopes that our Medical Center family, loyal philanthropists, lawmakers and the residents of this entire region truly understand our mission and efforts to create a healthier community. We are proud of all we've achieved in the past year and are thankful for the opportunity to continue to make a positive difference in the lives of those we serve, each and every day.

A stylized, handwritten signature in white ink, likely belonging to John D. Couris. The signature is fluid and cursive, with a large initial 'J' and 'C'.

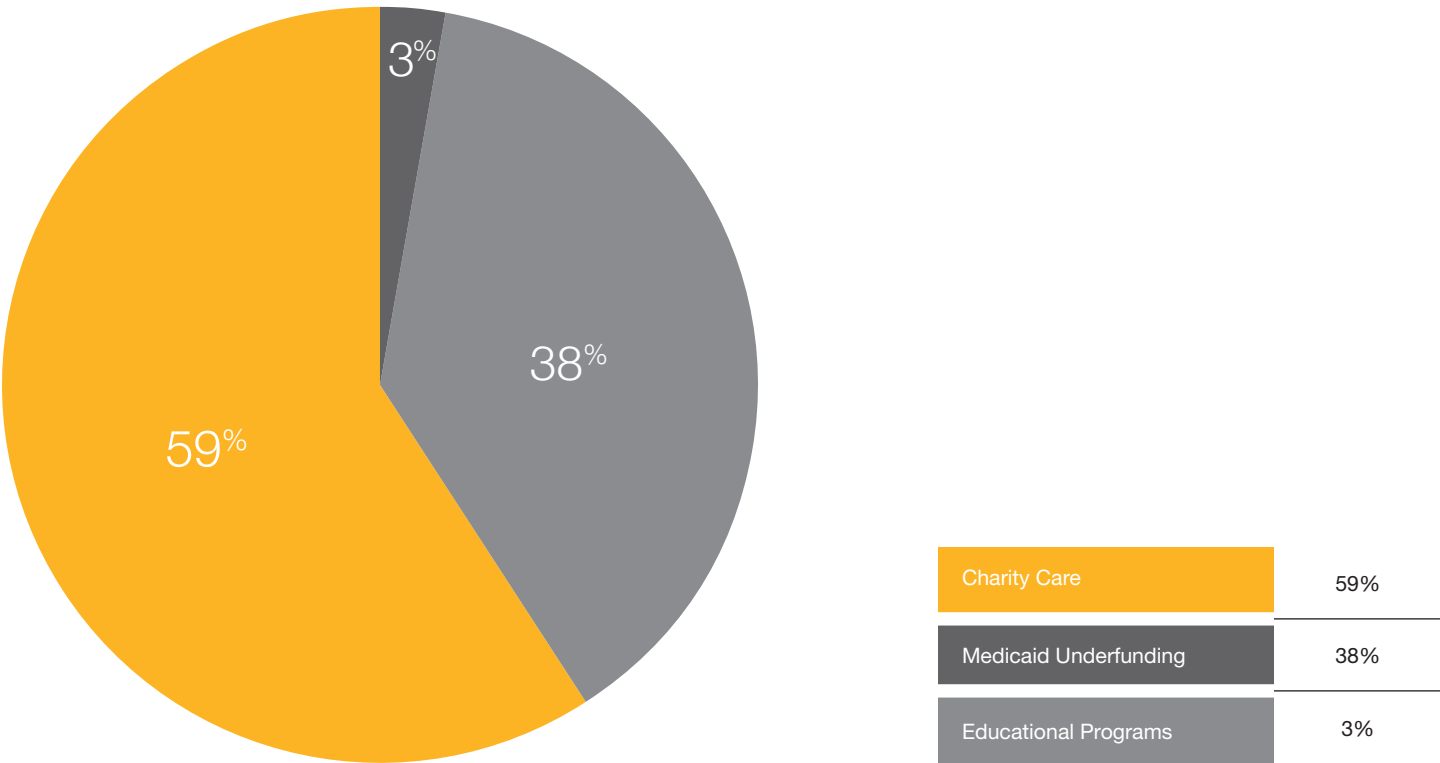
John D. Couris
President & CEO

Community Benefit

In the past fiscal year (FY2016), Jupiter Medical Center invested \$10.5 million in a wide range of community benefit activities. Our status as a not-for-profit organization means that every penny of profit we earn from hospital services, tax-deductible donor contributions and fundraising efforts is reinvested into the Medical Center to enhance our capacity to deliver high-quality care to the communities we serve. We do not return profits to shareholders as taxable organizations do.

As a 401(c)3 not-for-profit organization, Jupiter Medical Center received federal, state and local tax exemptions. However, the Medical Center gives back to the community in excess of our exemptions. In addition, there are taxes Jupiter Medical Center is not exempt from and must pay in its normal course of operations, just as any other business.

Jupiter Medical Center serves all patients needing care, including the economically disadvantaged seeking emergent care through the Jupiter Medical Center Emergency Department. Accordingly, there are services provided at no cost or at reduced cost.



COMMUNITY SERVICES CONTRIBUTIONS	2016	2015	2014	2013
Charity Care	\$6.2M	\$3.7M	\$6.8M	\$4.4M
Medicaid Underfunding	\$4.0M	\$2.9M	\$2.9M	\$4.3M
Educational Programs, Free Health Care Screenings, Corporate Sponsorships & Donations	\$0.3M	\$0.5M	\$0.4M	\$0.4M
Total Contributions	\$10.5M	\$7.1M	\$10.1M	\$9.1M



Caring for the Community’s Most Vulnerable

Jupiter Medical Center has many partners in its mission to impact the health and well-being of our community. We are proud to collaborate with MyClinic, a comprehensive outpatient primary care clinic that provides health care to the uninsured and underinsured in our region. During its first three years of operation, MyClinic has become a medical home to more than 1,700 people in our community. To date, more than 6,000 visits (primary care, specialty care, urgent dental and behavioral health) have been provided free of charge by dedicated volunteer practitioners. Jupiter Medical Center has provided free laboratory and imaging services to more than 1,200 MyClinic patients. This represents a combined value of more than \$1.2 million in medical, dental and ancillary care donated to families in need right here in our community. In early 2017, MyClinic moved to a permanent home on Indiantown Road in Jupiter.

Health Outreach and Information

Knowledge is power. The more we educate our community, the healthier it will be. Last year, Jupiter Medical Center health care professionals provided more than 1,600 hours of community service and education in 65 on-site and 57 off-site lectures, 43 screening events and more than 70 health fairs. We are committed to delivering the message about the importance of healthy living and improving access to our world-class medical services wherever they are needed. These coordinated outreach efforts address pressing community health needs and provide significant information and coaching to adults and children about the importance of disease prevention, early detection, advanced treatment and overall healthy living.

Speakers Bureau

Jupiter Medical Center physicians, nurses and other wellness professionals donate their time to speak on a variety of topics to clubs, businesses, schools and other community organizations in and around Palm Beach and Martin counties. Our Speakers Bureau service is free of charge—it’s part of our commitment to sharing our knowledge and helping to promote good health practices. In FY2016, we covered a variety of health topics, including:

Arthritis Management

Cancer Treatment & Prevention

Diabetes Management

Genetics

Healthy Living/Nutrition

Heart Health

Men’s Health

Nutrition and Cooking Demonstrations

Optimal Aging

Orthopedics

Pain Management

Pediatric Health & Wellness

Sleep Disorders

Sports Medicine

Stress Management & Mindfulness

Spine Health & Surgery

Understanding Medicare

Vascular Health

Women’s/Gynecological Health

Spreading Good Health

Jupiter Medical Center provides a wide range of health care services beyond our walls—crossing barriers of age, education and income level—to serve the people of our region. In FY2016, our team members traveled throughout Palm Beach and Martin counties providing vascular screenings, health risk assessments, osteoporosis scans, balance screenings and more. Below is a brief sampling of the many events we participated in, as well as businesses and communities we served.

City of Delray Beach

City of Palm Beach Gardens

Edna W. Runner Tutorial Center

El Sol Neighborhood Resource Center

Florida Power & Light

Four Seasons Employee Health Fair

Harbourside Farmer's Market

Health Care Department
of Palm Beach County

Honda Classic

Jonathan's Landing

Jupiter Community Center

Jupiter Medical Center
Loggerhead Triathlon

Jupiter Medical Center Thrift Shop

Jupiter Seventh-Day Adventist Church

Mandel Jewish Community Center

Martin County Library System

Martin County School District

MyClinic

Nova Southeastern University

Palm Beach County School District

Palm Beach Gardens Green Market

Tackling Diabetes Starts with Education

Diabetes is a nationwide epidemic with one person diagnosed in the U.S. every 23 seconds. Even with a disease so prevalent, lack of awareness remains a huge public health challenge. Jupiter Medical Center invests time and resources to make our community more aware of the disease, what it takes to treat it, and gives individuals the power to control it. Our dieticians and certified diabetes educators offer classes and lectures on proper nutrition, exercise, diabetes monitoring and medications, as well as free blood glucose testing at health fairs and events throughout the year. Each month, our diabetes team members provide instruction in English and Spanish at the El Sol Neighborhood Resource Center and MyClinic, a facility that provides free medical care to eligible adults in need.

The Medical Center's comprehensive diabetes education program includes:

- [Group diabetes education classes](#)
- [Individual counseling](#)
- [Medical nutrition therapy](#)
- [Support groups, community lectures and screenings](#)
- [Education in Spanish](#)

The program continues to be a trusted resource for Palm Beach County's School Health Program which serves 170 public schools. We provide diabetic supplies, when needed, and conduct diabetes education for upwards of 200 school nurses, when requested by the district. Also, Jupiter Medical Center is proud to sponsor the Juvenile Diabetes Research Foundation Walk to Cure Diabetes, and many of our team members participate in the event each year.

Empowering Communities to Become Healthier

The community not only needs to be educated about the importance of diet and exercise, but that knowledge needs to be applied. Getting more people in our community to adopt practices to head-off diabetes requires a collaborative approach. That's where Jupiter Medical Center's partnership with an organization called Healthier Jupiter comes in. Healthier Jupiter is a community initiative funded by Palm Healthcare Foundation that addresses health and quality of life issues resulting from diabetes. Jupiter Medical Center was one of the initial founders of the initiative nearly two years ago, along with the Town of Jupiter, El Sol Neighborhood Resource Center, MyClinic, the School District of Palm Beach County and the Edna W. Runner Tutorial Center.

Healthier Jupiter is changing the way the community looks at and embraces wellness through creative programs and events, including Walk & Talk, a series of free events promoting physical activity and community; and the Eating Smart Partner restaurant decal program, recognizing area restaurants that offer healthy food choices. In addition, the program provides a Get Fit Map with walking routes and parks throughout the community.

Healthier Jupiter also awards mini grants to not-for-profit organizations that will improve our collective community health in one of three focus areas: increasing access to affordable healthier food choices; helping individuals become more physically active on a regular basis; or promoting awareness of diabetes risks and accessing necessary medical care.



The Fashionable Way to Get Fit

Jupiter Medical Center and The Gardens Mall teamed up in FY2016 to launch The Gardens Mall Walking Club, an ongoing health and fitness program. The complimentary club meets monthly and provides a fun way for members to get fit together and take in some tips for better health. At each gathering, a Jupiter Medical Center physician or health professional leads an interactive wellness discussion, which is followed by stretching and a 1.5-mile lap around the upper and lower levels of the mall. Members also receive a free fit kit with t-shirt, water bottle and pedometer, special offers from participating retailers and invitations to other educational events and wellness screenings at Jupiter Medical Center. In its first year, nearly 400 men and women joined the club and many have become regulars at the monthly gatherings.

JMC at the JCC: A Partnership for Better Health

Since 2014, Jupiter Medical Center has been the exclusive health and wellness sponsor of the Palm Beach Gardens campus of the Mandel Jewish Community Center (JCC) of the Palm Beaches. This has been a successful partnership because of our shared belief in healthy living and support of accessible wellness programs, including health education, fitness, nutrition and preventive care. Since inception, Jupiter Medical Center has also provided an on-site certified health education specialist who serves as a dedicated resource for members' health and wellness needs. The health education specialist has helped many members create wellness action plans and kept them on track with their health goals. Should the need arise, the specialist also acts as a liaison to medical care available through Jupiter Medical Center.

It is unique resources like the Jupiter Medical Center health education specialist that have helped the Mandel JCC in Palm Beach Gardens grow to more than 700 members and families. The Medical Center also provided integral support to develop health and exercise programs for the opening of the JCC's new Palm Beach Gardens fitness center in 2016—a great addition to its established basketball leagues, children's enrichment and sports programs, and the aquatics center!

Great Strides for Health and Fitness

The Jupiter Medical Center Loggerhead Triathlon is one of the longest enduring triathlons in the state of Florida. While we have been the exclusive health care sponsor since 2014, the event dates back to 1985 and attracts more than 600 athletes to Jupiter year after year to enjoy the magnificent ocean-side setting, the family-friendly atmosphere, and the competition. The event has become a “must do” on the southeast race circuit and has included some of the top triathletes in the United States.

The night before the Triathlon, the Palm Beach North Chamber of Commerce and Jupiter Medical Center host a Health & Fitness Expo, which features more than 30 lifestyle businesses and a seminar for first time competitors.



Training Tomorrow's Health Care Professionals

The Jupiter Medical Center Academy, in partnership with Jupiter High School, is dedicated to inspiring a passion in students for pursuing health and medical careers. The Academy gives youths an opportunity to gain first-hand experience in a variety of health care professions through monthly lectures, job shadowing and mentoring. Acting as a stepping stone to a career in health, the program broadens learning opportunities and reflects the diverse opportunities in health occupations. Students rotate through departments of the Medical Center throughout the year to shadow physicians and team members. There are 15 students currently enrolled in the Jupiter Medical Center Academy. We are proud to provide a path to success for high school students interested in health and medicine by giving them access and insight into the industry. These are just some of the learning tracks available to students:

Allied Health Assistant

This group of students visits the Medical Center for two hours each week for 32 weeks, rotating through clinical areas such as Pre-Op, OR, Post-Op, Labor & Delivery, Cardiac Rehab, Respiratory, Radiology, GI Lab, Lab, Occupational Health, Rehabilitation, Cancer Center, Bio Tech, Cardiology and Pain Management.

Nursing Assistant

This group spends four hours each week at the Medical Center and 20 hours throughout the course at the Skilled Nursing and Rehabilitation Center.

Pharmacy Technician

On a weekly basis, this group gets exposure and experience in the Medical Center's pharmacy.

With the U.S. facing a critical shortage of health care professionals, Jupiter Medical Center's efforts to train those who represent the future of medicine is more important than ever. We also partner with Florida Atlantic University, Palm Beach Atlantic University, Palm Beach State College, Indian River State College, Nova Southeastern University, South University, Barry University, Florida Gulf Coast University, Florida International University, Jacksonville University, Keiser University and the Academy for Nursing and Health Occupations. Students participate in clinical rotations throughout the hospital and the Skilled Nursing and Rehabilitation Center as part of the certification process for Registered Nurses (RNs), Licensed Practical Nurses (LPNs), Certified Nursing Assistants (CNAs), paramedics, respiratory therapists and rehabilitation specialists. In addition, we have had several 3rd and 4th year medical students from the University of Miami and Nova Southeastern involved in obstetric and pediatric rotations with physicians in our hospital.

Expanding Medical Knowledge

Jupiter Medical Center is committed to providing high quality educational opportunities that promote life-long learning for practicing physicians, as well as nurses and allied medical staff. The overall goal of the education program is to support the hospital's efforts to enhance competence and performance in patient care, medical knowledge, interpersonal and communication skills, professionalism, and the evidence-based practice of medicine.

Jupiter Medical Center is proud to be accredited by the Florida Medical Association to provide continuing medical education (CME) for physicians. Last year, hundreds of physicians participated in a total of 17 CME courses conducted by the Medical Center. The classes covered a wide range of topics from Ethical Considerations in Genomic Medicine, Diagnosis and Treatment of Lung Cancer to Responding to the Opioid Addiction Crisis, just to name a few.

Jupiter Medical Center also provides continuing education to nurses, nurse practitioners, and other health care professionals. We combine creative teaching strategies with relevant and current content. In FY2016, continuing education was provided to 1,488 nurses and allied medical staff. Our health professionals maintain certifications to remain current in their skills and education of the latest medical advances.

In addition, multidisciplinary cancer conferences provide an opportunity for physicians to learn from one another and share ideas as they work together to determine the best course of treatment for many of their most difficult cases. Each conference is attended by a number of doctors who are experts in different specialties or disciplines pertaining to a specific type of cancer, including medical oncologists, radiation oncologists, surgeons, radiologists, pathologists and other specialists. Jupiter Medical Center holds regular multidisciplinary conferences for thoracic oncology, breast cancer, cutaneous (skin) cancer, gynecologic and genitourinary oncology (prostate cancer). Multiple national research studies have demonstrated that cancer conferences positively impact clinical decision making and thereby directly influence patient care.



Bodies Exhibit Sparks Interest in Science

This year, Jupiter Medical Center was proud to partner with the South Florida Science Center & Aquarium in a one-of-a-kind project to educate children and adults about health, wellness and the unlimited potential of science. The Medical Center sponsored “Our Body: The Universe Within,” an interactive exhibit featuring 200 specially preserved human specimens in a fascinating, artful and educational display designed to give the audience a glimpse under the skin at the body’s inner workings. At the exhibit’s opening, Jupiter Medical Center gave more than 1,200 attendees the chance to test-drive a da Vinci surgical robot. In addition, physicians and health care professionals facilitated monthly lectures and educational opportunities at the museum. We took part in this project in hopes that this opportunity to explore the human anatomy inspired museum visitors to live healthier lives and even consider working in the health care industry.

Clinical Research Benefits Science and Communities

One of the core missions of Jupiter Medical Center is to be a source of research and discovery. By participating in innovative research, we support the creation of new approaches to healing that lead to earlier diagnoses, more effective treatments and better outcomes for patients worldwide. In addition, providing access to clinical trials for local patients is integral to improving the health and well-being of our community. Through research we can offer patients the opportunity to receive new or potentially more effective therapies, as well as state-of-the-art approaches to detection, maintenance and even prevention of health conditions.



In early 2017, our Clinical Research department will move to the Institute for Healthy Living, a facility with resources to meet all of the community’s post-acute care and assisted living needs. The Institute for Healthy Living partnership between Jupiter Medical Center and NuVista, will allow the Clinical Research department additional opportunities to lead research projects with its Memory Care and Neurology Discovery Center, Assisted Living Facility and to collaborate with their network of physicians.

Leadership and Team Members Get Involved

Annually, Jupiter Medical Center team members participate in a number of fundraising events, including: the American Cancer Society’s Making Strides Against Breast Cancer, American Heart Association’s Heart Walk, Juvenile Diabetes Research Foundation Walk to Cure Diabetes and the March of Dimes Walk for Babies. Our team members go beyond their daily responsibilities at Jupiter Medical Center; they volunteer many hours to help community members in need. Whether it is children in need of school supplies, military in need of care packages or local residents in need of food or clothing, Jupiter Medical Center team members have their community’s back! Always generous and quick to respond when asked to help a worthy cause, in 2016, team members volunteered at hundreds of events, like health fairs, screening events, Friends & Family CPR at the Maltz Jupiter Theatre, the annual Friends of Jupiter Beach clean-up effort, Palm Beach County Food Bank Food Drive, Toys for Tots, and more.



Physician Referral Service

In FY2016, Jupiter Medical Center’s free Physician Referral Service helped thousands of callers with valuable information such as accepted insurance plans, office locations and hours, and training and background on more than 615 local physicians. In addition to matching the right physician with a patient, our referral service provides information about critical community resources, elder services and upcoming educational lectures, screenings and health fairs. Finding a doctor who can meet your needs is important to long-time residents, our seasonal residents and newcomers alike. With all the important issues that come into play in choosing a physician, we know it can be a challenge; that’s why we’re here to help.

Other Complimentary Community Events Hosted by Jupiter Medical Center

Brake for Breakfast for Breast Cancer Awareness Month

Breakfast in Red at the Mandel JCC Palm Beach Gardens in honor of Heart Month

Celebration of Life in honor of National Cancer Survivors Day

Community Carnival in celebration of the grand opening of the De George Pediatric Unit at Jupiter Medical Center

Cooking Demonstrations

Diabetes Resource Day

Mall Walking Club at The Gardens Mall

Pediatric Lecture Series

Pink Lunch for Breast Cancer Awareness Month

Real Men Wear Pink for Breast Cancer Awareness Month

School’s Out Bash at Roger Dean Stadium

Skin and Prostate Cancer Screenings

Strike Back Against Stroke Luncheon in honor of Stroke Awareness Month

Stress Less, Live More: An Introduction to Mindfulness-Based Stress Reduction

Teal Tea for Ovarian Cancer Awareness Month

Women Talk Lecture Series

Compassionate Support Groups

Jupiter Medical Center realizes that education and compassionate support can aid in healthy healing for the patient, their families and caregivers. The following is a list and brief description of support groups.

Bariatric Surgery Support Group

Bereavement Support Group

Better Breathers Club

Cancer Survivorship Series

Caregivers Support Group

Crohn's & Colitis Support Group

Diabetes Support Group

Jupiter Heart Club

Living with Breast Cancer Support Group

Living with Cancer Support Group

Ostomy Support Group

Pulmonary Hypertension & Pulmonary Fibrosis Support Group

Sleep Disorders - A.W.A.K.E. (Alert Well and Keeping Energetic) Support Group

Young Women with Cancer Support Group

Sponsorships & Partnerships



Auxiliary Makes an Impact

At Jupiter Medical Center, our Auxiliary members (volunteers) provide invaluable support to patients, visitors and team members. The number of volunteers has grown more than 10 percent in the past year with over 640 volunteers who have given a total of 98,600 hours, a two percent increase from last year.

Jupiter Medical Center volunteers serve in many areas of the hospital, performing a variety of tasks, such as greeting and assisting visitors, directing, escorting and transporting patients, assisting family members in waiting rooms, performing administrative functions, visiting with patients, offering reading materials, or just making sure the patient is as comfortable as possible. They assist team members in many hospital departments such as Pre-Op, GI, Emergency Room, the Foshay Cancer Center and the Margaret W. Niedland Breast Center as well as providing a valuable service in Pastoral Care, Patient Advocacy, Pet Therapy and Motor Aid, a complimentary, non-emergency transportation service for our patients and families to any Jupiter Medical Center facility. Last year, Motor Aid assisted almost 600 patients providing 5,281 rides to those who had no alternative method of transportation.

The Teenage Volunteer (TAV) program at Jupiter Medical Center is for high school students, ages 15-18, and offers experience in the health care field. This year, an average of 67 high school students volunteered serving a total of 7,487 hours. In May, three outstanding TAVs were each awarded a scholarship worth \$3,000 toward their first-year college expenses. All three recipients consistently maintained a GPA of 3.5 or better, gave a minimum of 100 hours of service, and are pursuing a career in the field of medicine. The Auxiliary also offers volunteer opportunities to students attending college who are enrolled in a pre-medical, nursing, or related health care program. Last year, an average of 23 college students volunteered a total of 2,803 hours.

The Auxiliary is also one of Jupiter Medical Center's largest sources of monetary donations. The Auxiliary manages the revenue producing Thrift Shop and on-site Gift Shop with annual profits of \$552,277 and \$70,352 respectively. Sales are up in all areas, and the funds generated from these operations are donated to Jupiter Medical Center. Last year, proceeds funded the purchase of a Fun Center mobile entertainment unit for the De George Pediatric Unit (\$5,000), pediatric cardiac monitors (\$200,000), advanced orthopedic MAKOpasty® robotic-assisted surgery software (\$150,000) and \$17,252 toward a Gift Shop/Thrift Shop automatic payroll deduction system, to name a few.



Additional sources of funding this past year include:

- The Auxiliary received a grant from Jonathan's Landing Cares in the amount of \$5,000 to purchase a recliner for a patient room and a blood centrifuge unit for the hospital.
- The Auxiliary sponsored a special event at J. McLaughlin in The Gardens Mall raising a total of \$755 (15% of total sales), which was donated to the De George Pediatric Unit.

These improvements and the volunteers' service continually contribute to the satisfaction of our patients and the enhancement of the patient and family experience at Jupiter Medical Center.



Jupiter Medical Center Foundation Sets Roadmap for a Healthier Future

Jupiter Medical Center’s Foundation is hard at work today to ensure our Medical Center and those in our community have the opportunity for a healthier future. This past year, the Foundation launched an ambitious \$300 million fundraising campaign—Vision. Innovation. Impact.—that aims to expand access to world-class health care across our region.

Thanks to the generosity and forward thinking of its donors, the Foundation raised more than \$41 million last year. That’s a 60 percent increase in funds raised over FY2015 and a full 120 percent increase over FY2014. A major milestone, the Foundation received a \$25 million dollar gift from an unnamed individual donor. The largest gift in the Foundation’s history will support the construction of a new Comprehensive Cancer Institute at Jupiter Medical Center.

With continued community support, Jupiter Medical Center can keep responding to the region’s growing health care needs while sustaining the highest quality patient care and safety, and attaining the most advanced technology available. Our vision is to build fully integrated, comprehensive medical services that will support individuals along their entire health and wellness journey, from birth and through every stage of life.



1210 S. Old Dixie Hwy. Jupiter, FL 33458
561-263-2234