MILAD YOUNIS

Data Analyst

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📍 **Sofia, Bulgaria**

SUMMARY

I am a 22 years old data nerd, leveraging it in my professional career as well as personal life, what makes me a great asset is my knack for investigating the data heavily, finding anomalies and persisting on finding answers and generally being curious which oftentimes leads to great process improvements and better business understanding.

On the personal side I am huge family guy that enjoys climbing, football and karate, I am also a fan and proponent of Bitcoin and Nostr protocols, running my own full bitcoin node, nostr relay, contributing to the space in various tangible ways, such as being a local meet-up organizer and previously beingan ambassador for the Yzer Education app.

EXPERIENCE

Data Analyst for Product Security Specialist

SAP

📅 09/2024 - Present

Global Leader in Enterprise Software Solutions and Digital Transformation

- **Collecting data through APIs** from various vulnerability and cyber databases as well as security scanners
- Modeling and transforming data with **performance in mind** for dashboard purposes that is consumed by management level
- **Providing an API integration to 50,000+ SAP developers** for security compliance metrics
- Facilitating and harmonizing **SAST**, **DAST**, and **OSVM** data for all SAP applications, source code, and open-source libraries in use
- **Regularly presenting findings** with security experts and supporting their processes

Data Analyst & ITSM Project Coordinator Specialist

SAP

📅 04/2024 - 09/2024

Global Leader in Enterprise Software Solutions and Digital Transformation

- Developed, maintained and upgraded **5+ crucial KPI dashboards**
- **Spotted anomalies** that shed light on certain business practices which were otherwise hidden and fostered improvements
- Coordinated vital projects and initiatives related to **quality assurance** and other processes
- **Acted as a one-stop shop** for all analysis/data and metrics assistance in my location
- Part of **GenAI innovation group** and knowledge sharing hub

Reporting Intern for Cloud Operations

SAP

📅 10/2022 - 04/2024

Global Leader in Enterprise Software Solutions and Digital Transformation

- Boosted team efficiency by implementing **automated reporting** tasks
- Provided **ad-hoc reports** for case specific issues in a timely manner
- Developed a **python script** to assist cloud engineers in quickly retrieving **critical information during downtimes** which boosted our Time to Restore metric
- Participated in and facilitated the first **ServiceNow onboarding** within our organization and assisted all other teams afterward
- **Identified improvement opportunities** beyond my team to contribute and add value at the organizational level
- Documented my own work as well as other team activities and processes

EDUCATION

Data Science Bachelor Program

IU International University of Applied Sciences

Digital Marketing Program

Telerik Academy

CERTIFICATION

Project Management Simplified
LinkedIn

Time Management Fundamentals
LinkedIn

ITIL 4 Foundation
Axelos

Excel Skills for Business
Coursera

Python for Everybody
Coursera

PROJECTS

Bitcoin Full Node Data Extraction

Link to Project

Car Market Scraping & Analysis

Link to Project

Food Delivery Company Queries

Link to Project

SKILLS

Python	Communication	Planning

SQL	Git & Github	Pandas

BI Tools	Excel	VBA	ServiceNow

Data Modeling	Query Performance

Streamlit	APIs	Time Management