


COMPLAINT

 <p>RULMECA GERMANY GmbH Wilslebener Chaussee 12-14 06449 Aschersleben</p>	month/year:		Aug. 25	
	record-no.		LBA-25- 092	
	part no:		S1TBA2	
	description:		terminal box cover	
	drawing nr/ date:		28.10.2024	

receiving document:	OS24N04104	supplier name:		
date:	18.11.2024	Advance Technoforge Limited		
delivery receipt no:	EX061/24-25	quantity delivered- unit:	1000	pcs.
date:	15.05.2025	claimed quantity:	1000	pcs.


blocked

Is a statement necessary (8D-report/ 3D-report) ?	8D- report	up to:	10.09.2025
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Description of the complaint:

we found suspect parts in our incoming good inspection/ or during our production:

nominal value:	"R" logo aligned to pitch circle with 45°	inspector (QA):
error:	"R" logo in line with pitch circle	
		OR



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parts are useable :	special release issued	<input type="checkbox"/>
special release over time	<input type="checkbox"/>	
special release permanent	<input type="checkbox"/>	
costs:		

parts are useable	with extra work	<input type="checkbox"/>
name extra work		
high priority- Rulmeca will do the extra work	<input type="checkbox"/>	
normal priority- supplier will do the extra work, costs for themselves	<input type="checkbox"/>	
costs:		
replay new parts without costs	yes <input type="checkbox"/>	no <input type="checkbox"/>

parts are not usable :	<input type="checkbox"/>
scrapping in RULMECA	<input type="checkbox"/>
scrapping at supplier	<input type="checkbox"/>
replay new parts without costs	

	general costs	part- price	extra cost	summary cost claim
cost note : €	100		hours (h)	
			costs €/h	
			transport	
			total €	0
			100,00 €	

We want to expect the statement up to: 10.9.25 use a 8D- form	
If you have any questions, please call the purchasing department.	
date: <div style="background-color: #cccccc; padding: 5px; text-align: center;">27.08.2025</div>	Signature (Quality manager): <div style="background-color: #cccccc; padding: 5px; text-align: center;">O. Ramm</div>