Milan Paremajalu Suresh

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SUMMARY

Business Analyst with 3 years of experience in **SQL**, **Power BI**, **Python**, **and Excel**, delivering data models, dashboards, and insights that drive business performance and decision-making. Skilled in data extraction, cleaning, visualization, and forecasting, with proven ability to translate business requirements into BI solutions that improve scalability and efficiency.

EDUCATION

W. P. Carey School of Business, Arizona State University

Aug 2024 - May 2025

Master of Science, Business Analytics

GPA: 3.88/4.0

Vidyavardhaka College of Engineering, India

Aug 2017 – Aug 2021

Bachelor of Engineering, Electronics and Communication

GPA: 7.87/10.0

PROFESSIONAL EXPERIENCE

Intern Business Analyst

Jan 2025 - May 2025

Arizona, US

- **NewGrid Consulting** Delivered \$1.5M+ in annual profit opportunities by designing dashboards and forecasting models that integrated 15-min interval pricing and market trend data, supporting leadership in strategic decision-making.
 - Accelerated decision-making by 75% by deploying an end-to-end forecasting platform (Python, FastAPI, AWS S3) that automated data ingestion, model retraining, and reporting.
 - Streamlined reporting by 80% by building SQL/JSON pipelines, enabling daily updates and validated datasets for analysis and reporting.

Analyst

Oct 2021 - May 2024 Bengaluru, Karnataka, India **Accenture**

- Built and maintained SQL/Power BI dashboards to monitor KPIs and pricing trends, reducing reporting defects to <5% and supporting business performance reporting.
- Reduced integration testing costs by 90% by creating a Python/SQL automation tool, strengthening data quality and improving reporting reliability.
- Partnered with business and technical teams to document requirements, data flows, and metadata repositories, improving traceability and accelerating deployments by 25%.
- Enhanced reporting pipelines by applying diagnostic analytics, improving speed and reliability by 15% for performance monitoring and analysis.

PROJECT EXPERIENCE

Arizona State University

Statistical Modeling & Optimization – Lego Vehicle Performance (DOE)

Nov 2024 - Dec 2024

Optimized testing time by 30% by applying ANOVA and DOE in Minitab, identifying key performance-impacting factors for structured problem-solving.

Decision Modeling – Optimizing Production and Profitability

Nov 2024 – Dec 2024

- Generated \$77,000 net monthly profit by building an Excel Solver optimization model to optimize resource allocation.
- Increased profitability by 25.4% by providing actionable recommendations on resource reallocation and efficiency improvements.

Customer Insights & Retention Analysis - NLP

Jan 2025 - Mar 2025

Projected a 15% churn reduction by engineering a BERTopic-based NLP model, extracting insights from customer reviews to support targeted retention strategies.

SKILLS AND TOOLS

Programming & Modeling: Python, SQL, R, Pandas, NumPy, Scikit-learn, LightGBM, ETL, Machine Learning

Data Analysis & Visualization: Tableau, Power BI, Excel(VBA, Solver), KPI Reporting, Data Cleaning & Validation

Systems & Tools: SAP, Snowflake, Databricks, Git, Jira, VS Code, Jupyter, REST APIs

Business Tools & Methods: Business Intelligence, Data Storytelling, Reporting Automation, Stakeholder Communication

CERTIFICATIONS