



Search in mail

99+

Mail

Best,
Julian at Klaviyo Support

Chat

Spaces

Meet



System (Klaviyo Support)
Jan 19, 2023, 5:17 AM EST

(5:07:44 AM) *** Milan Katira joined the chat ***
(5:07:45 AM) Milan Katira: BOT: picture message
BOT: Please comment with a quick summary and I will submit your request.

USER: hi

BOT: You got it! 🙌 Just a moment
BOT: Please keep this chat open until an agent joins and ensure that your device's sound is not muted. You will receive a sound notification once a F
you.

You will receive a copy of the chat transcript by email as soon as the chat ends.
BOT: Public Account ID: VRjMYi

(5:08:43 AM) Julian C: Hi there! I hope you are doing really well thank you for reaching out to Klaviyo support! My name is Julian and i'd be happy to
(5:09:16 AM) Milan Katira: i got 401 authentication error while sending email is like Your account must be verified to perform this request. Please em
your account. For further assistance, please check out our support resources at <https://klaviyo.com/support>.
(5:09:25 AM) Milan Katira: what i need to do ?