

Milan Manandhar

SENIOR UI/UX DESIGNER

milanmdhr@gmail.com | www.milanmdhr.com.np | linkedin.com/in/milanmdhr | +977 9849361433 | Kathmandu, Nepal

Experience

Design Expert

B12 | December 2020 – Present | Remote

- Designed and launched over 250 websites and upgraded 200+ web enhancement projects, increasing project completion rates by 35%.
- Improved customer systems with small changes, complex customizations, and design enhancements, helping other designers and customer success managers with HTML, CSS, and JavaScript, boosting client satisfaction by 25%.
- Awarded “Best Designer” multiple times at quarterly meetings for design excellence & team contributions.
- Created 15 social media posts monthly for 6 months, raising engagement by 40%.

Senior UI/UX Designer

Source Taggers | March 2012 – Present | Kathmandu, Nepal

- Designed and approved 35+ e-commerce websites, dashboards, and landing pages, boosting sales conversions by 30% and improving user retention by 25%.
- Developed and implemented a new design system and style guide, resulting in a 30% increase in design consistency across multiple platforms.
- Mentored and provided design feedback to junior designers, resulting in a 50% improvement in their design skills and an increase in team efficiency by 25%.
- Designed and developed custom WordPress theme from scratch, resulting in a 25% increase in website load speed and 15% higher user retention.
- Effectively coordinated with cross-functional teams using Git for version control, Slack for communication, and Trello for agile project management, resulting in a 25% reduction in project delivery time.

Senior Product Designer

Webbed Studio | November 2018 - December 2020 | Remote

- Led the design and launched Insellerate Mobile App alongside 4 cross-functional teams, resulting in an 800% increase in new borrower applications, growing from 50,000 to 450,000 per month over 2 years.
- Collaborated with product managers and engineers to prioritize and implement user feedback, resulting in a 15% decrease in user complaints and an overall improvement in product quality.
- Conducted extensive user research and usability testing, leading to a 25% improvement in user satisfaction and a 20% increase in user engagement.
- Created sketches, wireframes, prototypes, and user flows for complex features, reducing development time by 30% and improving overall product usability and collaboration with stakeholders.

Senior Product Designer

Clickagee | January 2016 - July 2019 | Remote

- Led the end-to-end design for multiple product lines, including the flagship dental platform “Patientmatic”, consistently delivering innovative and user-centric solutions.
- Managed a cross-functional team of UX/UI designers, front-end developers, QA engineers, and product managers to ensure cohesive and efficient product development, seamlessly integrating design solutions into development workflows.
- Developed high-fidelity wireframes, interactive prototypes, and detailed user flows using Figma and Adobe XD, streamlining the design process and reducing project timelines by 30%.
- Improved user satisfaction by 25% through the delivery of intuitive and visually appealing designs for mobile apps, websites, and branding materials.

Product Designer

Clickagee | December 2013 - December 2015 | Remote

- Collaborated with 2 Android developers and 1 iOS developer to develop 3 apps for both platforms, resulting in a 10% increase in app store downloads.
- Designed and developed user interfaces for multiple digital products and websites, ensuring a consistent and engaging user experience across all platforms.

Web Designer

Prax Computers | March 2008 - February 2012 | Lalitpur, Nepal

- Created PSDs for web page visual layouts, converted designs into HTML & CSS, and collaborated with front-end developers to enhance website design and deployment.
- Optimized web designs, making them load 20% faster & boosting user retention by 25%.

Education

BSc (Hons) in Computing

London Metropolitan University

Skills

Design

- User Experience
- Interaction Design
- User Interface
- Prototyping
- Visual Design
- Wireframing
- Low-High Fidelity Mockups
- Web & Mobile Design
- Product Design
- Design Systems
- User-centered Design

Research

- User Interviews
- User Testing
- User Flow
- Journey Mapping
- A/B Testing
- Competitor Analysis

Tools

- Figma
- Adobe XD
- Sketch
- Illustrator
- Photoshop
- InDesign
- Notion
- Zeplin
- Miro
- HTML / CSS
- jQuery (working knowledge)
- Slack
- Trello

Other Skills

- Rapid Iteration
- Cross-functional Collaboration
- Communication
- Project Management
- Leadership
- Problem-Solving
- Adaptability
- Detail oriented