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## WORK EXPERIENCE

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### Senior UI/UX Designer

Clickagee  
Jan 2013 – Jul 2019  
Seattle, US (Remote)

- Led end-to-end design for multiple products, including the flagship dental platform, ‘Patientmatic,’ delivering user-focused solutions that improved user engagement.
- Managed a cross-functional team of UX/UI designers, front-end developers, QA engineers, and product managers to ensure cohesive product development and seamless design integration.
- Designed high-fidelity wireframes, prototypes, and user flows, reducing project timelines by 30%.
- Enhanced user satisfaction by 25% through intuitive, visually engaging designs for mobile apps, websites, and branding.

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### Graphics Designer

MuzBuzz Monthly Mag  
Feb 2012 - Feb 2014  
Kathmandu, Nepal

- Supervised creative project aspects, developing artwork and layouts for print and digital signage, banners, album covers, publications, and flyers using Adobe Photoshop and InDesign.
- Designed six magazine volumes, preparing final layouts for printing through markup, pasting, and assembly.

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### Web Designer

Prax Computers  
Mar 2008 – Feb 2012  
Lalitpur, Nepal

- Created PSDs for web page visual layouts, converted designs into HTML & CSS, and collaborated with frontend developers to enhance website design and deployment.
- Optimized web designs, making them load 20% faster & boosting user retention by 25%.

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## EDUCATION & CERTIFICATIONS

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### BSc (Hons) in Computing

London Metropolitan University

### Google UX Design Specialization

Coursera

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## SKILLS & EXPERTISE

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### UI DESIGN

Expertise in user-centered design, reorganizing content for improved usability and effective layouts, strong understanding of visual hierarchy, wireframing, creating low-hi fidelity mockups, developing design systems, prototyping, interaction design, responsive design and working with existing brand guidelines.

### UX DESIGN

Strong familiarity with universally known UX patterns, expertise in visually presenting solutions, defining page flows that enhance user experience, communicating ideas through wireframes, conducting UX audits to identify pain points, complete re-designs to improve usability and satisfaction.

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## TOOLKIT

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|------------|---|-----------------|----------|----------|
| • Figma    | • Adobe Creative Cloud (Photoshop, Illustrator, & InDesign) | • HTML/CSS      | • Zeplin | • Notion |
| • Adobe XD | • Designing for CSS frameworks like Bootstrap & Tailwind    | • Adobe Acrobat | • Trello | • Miro   |
| • Sketch   | • JavaScript (working knowledge)                            | • WordPress     | • Slack  |          |

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## PORTFOLIO

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### WORK SAMPLES

[www.milanmdhr.com.np](http://www.milanmdhr.com.np)