

Milan Iyaad Nzigiye

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Professional Summary

Highly skilled professional with expertise in AI training, menu digitization, and data analytics. Proven track record of leveraging advanced technologies to optimize workflows and enhance decision-making. Complemented by a strong foundation in information management, specializing in managing data systems and integrating technology into business processes.

Professional Experience

Invisible Technologies, Remote

AI Training & Operations | September 2023 – Present

- Streamlined digital menu systems by contributing to projects for DoorDash, UberEats, and GrubHub, ensuring accurate and efficient menu digitization workflows.
- Worked with Amazon Phoenix, Google Flex, xAI, Cohere, and AI21 on large language model (LLM) training, including PANDA (Preference Annotation Data Acquisition), RAG (Retrieval-Augmented Generation), SFT (Supervised Fine-Tuning), and RLHF (Reinforcement Learning with Human Feedback) to enhance model precision and interaction.
- Worked on the Carlyle Data Validation Project to ensure clean, accurate, and complete datasets to support executive and acquisition data models sourced from Revelio and PitchBook.
- Worked on the NVIDIA VFM to annotate videos
- Worked on the Meta Sphinx to train Llama on graduate level math.

Alignerr by LabelBox, Remote

AI Training | August 2024 – Present

- Focused on annotating and verifying datasets to train AI models for diverse applications, maintaining high standards of accuracy and consistency.- Maintained data consistency across large datasets to enhance AI model effectiveness.

SmartCat AI, Remote

AI Training | September 2023 – May 2024

- Assisted in developing AI solutions for real-world needs, focusing on simplifying complex workflows and ensuring seamless integration in operational contexts.- Provided hands-on support to integrate AI solutions and improve decision-making processes.

Common Voice by Mozilla, Remote

AI Training Intern | *December 2019 – July 2020*

- Annotated multilingual voice datasets to improve speech recognition capabilities, ensuring accuracy for natural language processing systems.
 - Reviewed and validated user-contributed voice samples to maintain data integrity and support AI model training.
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Education

Aventist University of Central Africa, Kigali, Rwanda

BSc in Information Technology with majors in Information Management
December 2019 – December 2024

Skills

- **Technical:** Software Engineering & IT Infrastructure, AI & Machine Learning, Data Annotation & Labeling, Data Analysis & Project Management, Financial Statement Analysis, Management Accounting, Investment Analysis, Financial Risk Management, Audit & Assurance
 - **Soft Skills:** Critical & Strategic Thinking, Analytical and Creative Problem Solving, Communication, Team Collaboration, Fast Learning, Agility & Adaptation, Performance Evaluation
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Languages

- **English:** Highly Proficient
 - **French:** Highly Proficient
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Certifications

- **EF SET English Certificate (C2 Proficient)** – EF SET (Issued Dec 2024)
- **Google Data Analytics Professional Certificate** – Coursera (Issued Dec 2024)

- **Introduction to Programming Using Python** – Coursera (Issued Dec 2024)
- **Introduction to Programming Using C++** – Coursera (Issued May 2022)
- **Introduction to Programming Using HTML** – Coursera (Issued May 2022)
- **NDG Linux Essentials** – Cisco Networking Academy (Issued May 2022)