

# DANIEL MILANO

4913 N. Potter Ave Kansas City, MO | {Cell} 201-560-8737 | Dmilano857@gmail.com

## professional summary

Hardworking professional who is highly effective at anticipating and accommodating customer needs. Friendly, punctual, and enthusiastic team player.

## skills

- ❖ Organized and efficient
- ❖ High energy
- ❖ Committed team player
- ❖ Courteous, professional demeanor
- ❖ Thrives in fast paced environment

## work history

### *Bartender*

The Cheesecake Factory (Country Club Plaza)

*July 2016 - April 15th 2019*

4701 Wyandotte St, Kansas City, MO 64112

- ❖ Responsible for learning and executing drink recipes 100%. Also proper cash/POS handling.
- ❖ Maintained the integrity of the bar and bar patrons by creating an environment where absolute guest satisfaction was my highest priority.
- ❖ Solely responsible for bar set-up from scratch, including stocking alcohol, napkins, garnishes, condiments and other bar-related accessories.

### *Brand Ambassador*

Emerios Marketing Group

*June 2016 – Oct 2016*

1 Park Plaza, Suite 600 Irvine, CA 92614

- ❖ Worked directly with clients to establish rapport and build long-term customers
- ❖ Developed partnerships with local business' to secure third-party promotions.

### *Server*

Waldo's at the Driftwood Resort

*Sept 2015 - June 2016*

3150 Ocean Drive, Vero Beach, FL 32963

- ❖ Skillfully promoted items on beverage lists and daily restaurant specials.
- ❖ Provided fast, friendly, professional service to all guests and assisted where needed.
- ❖ Routinely supported other areas of the restaurant as requested, including answering telephones.

### *Server*

Acqua Viva delle Fonti  
07090

*Jan 2015 – Aug 2015*

115 Elm St. Westfield, NJ

- ❖ Consistently provided professional, friendly, and engaging service.
- ❖ Quickly recorded transactions in POS system to deliver prompt service
- ❖ Established relationships with regulars and skillfully navigated menus in an informative way.

## References:

Brad Schartz	<i>Manager</i>	<i>"The Cheesecake Factory"</i>	Work- (816)-(960)-(1919)
Lee Olsen	<i>General Manager</i>	<i>"Waldo's at the Driftwood Resort"</i>	Cell - (772)-(713)-(5520)
Charles Kelly	<i>Business Manager</i>	<i>"Arcola Country Club"</i>	Cell - (201)-(788)-(3527)