

# Introduction to IT Systems (4311602) - Winter 2023 Solution

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January 18, 2024

## Question 1(a) [3 marks]

Differentiate between Information and Knowledge.

### Solution

Answer:

**Table 1.** Information vs Knowledge

Aspect	Information	Knowledge
<b>Definition</b>	Raw facts and figures	Processed information with understanding
<b>Processing</b>	Data that is organized	Information combined with experience
<b>Application</b>	Can be shared easily	Requires interpretation and context

- **Information:** Raw facts, data, and figures that can be processed
- **Knowledge:** Understanding gained through experience and learning

### Mnemonic

“Information Informs, Knowledge Knows”

## Question 1(b) [4 marks]

Explain Functions of OS.

### Solution

Answer:

Primary Functions of Operating System:

**Table 2.** OS Functions

Function	Description
<b>Process Management</b>	Controls execution of programs
<b>Memory Management</b>	Allocates and deallocates memory
<b>File Management</b>	Organizes and manages files
<b>Device Management</b>	Controls input/output devices

- **Process Control:** Scheduling and managing running programs
- **Resource Allocation:** Distributing system resources efficiently
- **User Interface:** Providing interaction between user and computer

**Mnemonic**

“PMFD - Process, Memory, File, Device”

**Question 1(c) [7 marks]**

Define Universal gate and Build Basic gate using NAND Universal gate.

**Solution****Answer:**

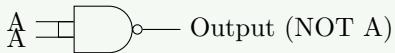
**Universal Gate Definition:** A logic gate that can implement any Boolean function without using any other type of gate.

**Table 3.** NAND Gate Truth Table

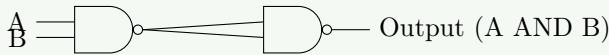
A	B	NAND Output
0	0	1
0	1	1
1	0	1
1	1	0

**Basic Gates using NAND:**

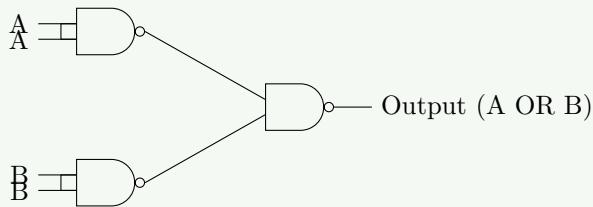
**Figure 1.** NOT Gate using NAND



**Figure 2.** AND Gate using NAND



**Figure 3.** OR Gate using NAND



- **NOT:** Single input to both NAND inputs (or inputs tied together)
- **AND:** NAND followed by NOT (another NAND)
- **OR:** NOT both inputs, then NAND result

**Mnemonic**

“NAND Needs Another NAND Definitely”

**Question 1(c OR) [7 marks]**

Perform Following Conversion:

**Solution****Answer:****Conversion Solutions:****Table 4.** Conversion Summary

<b>From</b>	<b>To</b>	<b>Process</b>	<b>Result</b>
$(1456)_8$	Base 16	$8 \rightarrow 10 \rightarrow 16$	$(32E)_{16}$
$(1011)_2$	Base 10	Binary to Decimal	$(11)_{10}$
$(247.38)_{10}$	Base 8	Integer and Fraction separately	$(367.3)_8$

**Detailed Solutions:**

1)  $(1456)_8 = (32E)_{16}$

- $1 \times 8^3 + 4 \times 8^2 + 5 \times 8^1 + 6 \times 8^0 = 512 + 256 + 40 + 6 = (814)_{10}$

- $814 \div 16 = 50$  remainder  $14(E)$ ,  $50 \div 16 = 3$  remainder 2

- Result:  $(32E)_{16}$

2)  $(1011)_2 = (11)_{10}$

- $1 \times 2^3 + 0 \times 2^2 + 1 \times 2^1 + 1 \times 2^0 = 8 + 0 + 2 + 1 = (11)_{10}$

3)  $(247.38)_{10} = (367.3)_8$

- Integer:  $247 \div 8 = 30$  rem 7,  $30 \div 8 = 3$  rem 6,  $3 \div 8 = 0$  rem 3

- Fraction:  $0.38 \times 8 = 3.04$  (take 3)

- Result:  $(367.3)_8$

**Mnemonic**

“Convert Carefully, Check Calculations”

**Question 2(a) [3 marks]****List out types of Memory.****Solution****Answer:****Memory Classification:****Table 5.** Memory Types

Type	Examples	Characteristics
<b>Primary Memory</b>	RAM, ROM, Cache	Directly accessible by CPU
<b>Secondary Memory</b>	HDD, SSD, CD/DVD	Non-volatile storage
<b>Cache Memory</b>	L1, L2, L3	High-speed buffer memory

- Volatile:** Loses data when power off (RAM)
- Non-volatile:** Retains data without power (ROM, HDD)
- Access Speed:** Cache > RAM > Secondary Storage

**Mnemonic**

“Primary Processes, Secondary Stores”

## Question 2(b) [4 marks]

Differentiate Kernel Mode Vs User Mode.

### Solution

#### Answer:

**Table 6.** Kernel vs User Mode

Aspect	Kernel Mode	User Mode
Privilege Level	Full system access	Restricted access
Instructions	All instructions allowed	Limited instruction set
Memory Access	Complete memory access	Limited memory regions
System Calls	Direct hardware access	Through system calls only

- **Kernel Mode:** Operating system runs with full privileges
- **User Mode:** Applications run with limited privileges
- **Security:** Mode switching prevents unauthorized access

#### Mnemonic

“Kernel Controls, User Consumes”

## Question 2(c) [7 marks]

List out types of OS and Explain any two OS

### Solution

#### Answer:

#### Types of Operating Systems:

**Table 7.** Operating System Types

Type	Examples	Characteristics
Batch OS	Early mainframes	No user interaction
Time-sharing OS	UNIX, Linux	Multiple users simultaneously
Real-time OS	Embedded systems	Guaranteed response time
Distributed OS	Cloud systems	Multiple connected computers
Network OS	Windows Server	Network resource management
Mobile OS	Android, iOS	Smartphone/tablet systems

#### Detailed Explanation:

##### 1. Time-sharing OS (Linux):

- **Multi-user:** Multiple users can access simultaneously
- **Multi-tasking:** Runs multiple processes concurrently
- **Resource Sharing:** CPU time divided among processes
- **Examples:** UNIX, Linux, Windows

##### 2. Real-time OS:

- **Deterministic:** Guaranteed response within time limits
- **Priority-based:** Critical tasks get higher priority
- **Applications:** Medical devices, industrial control
- **Types:** Hard real-time and Soft real-time

**Mnemonic**

“Time Ticks, Real-time Reacts”

**Question 2(a OR) [3 marks]**

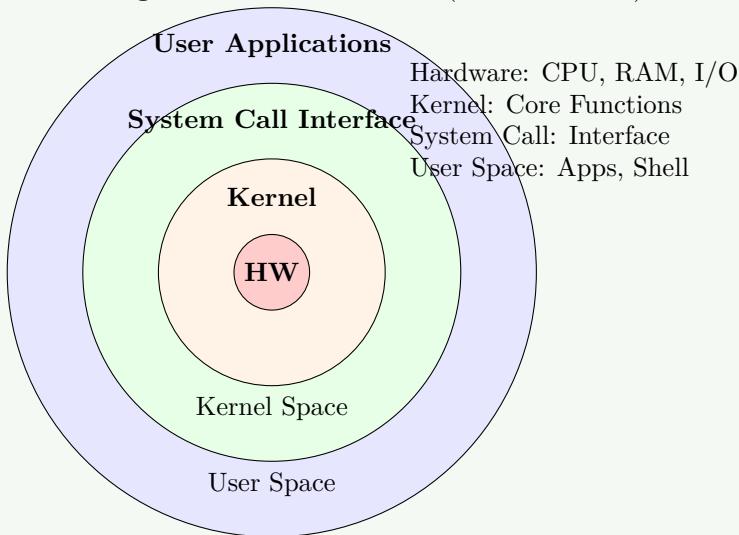
Explain Architecture of Linux Operating System.

**Solution**

**Answer:**

**Linux Architecture Layers:**

**Figure 4.** Linux Architecture (Concentric View)



- **User Space:** Applications and user programs
- **System Calls:** Interface between user and kernel
- **Kernel:** Core operating system functions

**Mnemonic**

“Users Use, Kernel Controls”

**Question 2(b OR) [4 marks]**

Explain Working of Search Engine.

**Solution**

**Answer:**

**Search Engine Working Process:**

**Table 8.** Search Engine Steps

Step	Process	Function
<b>Crawling</b>	Web spiders scan websites	Discovers web pages
<b>Indexing</b>	Analyzes and stores content	Creates searchable database
<b>Ranking</b>	Applies algorithms	Determines relevance order
<b>Retrieval</b>	Returns results	Displays ranked results

- **Web Crawlers:** Automated bots scan internet content
- **Index Database:** Stores and organizes webpage information
- **Query Processing:** Analyzes user search terms
- **Result Ranking:** Uses algorithms to order results by relevance

**Mnemonic**

“Crawl, Index, Rank, Retrieve”

## Question 2(c OR) [7 marks]

Difference between Open Source Software and Proprietary Software.

**Solution**

**Answer:**

**Table 9.** Open Source vs Proprietary Software

Aspect	Open Source Software	Proprietary Software
<b>Source Code</b>	Freely available and modifiable	Closed and protected
<b>Cost</b>	Usually free	Requires license purchase
<b>Support</b>	Community-based	Vendor-provided
<b>Customization</b>	Fully customizable	Limited customization
<b>Examples</b>	Linux, Firefox, LibreOffice	Windows, MS Office, Photoshop
<b>Security</b>	Transparent, community-audited	Security through obscurity
<b>Updates</b>	Community-driven	Vendor-controlled

**Key Differences:**

- **Licensing:** Open source allows redistribution and modification
- **Cost Model:** Open source typically free vs. proprietary paid
- **Development:** Community collaboration vs. company-controlled
- **Transparency:** Open source code visible vs. proprietary hidden

**Advantages:**

- **Open Source:** Cost-effective, customizable, secure
- **Proprietary:** Professional support, integrated features, user-friendly

**Mnemonic**

“Open Opens, Proprietary Protects”

## Question 3(a) [3 marks]

Give full form of the following: OSI, LLC, FTP

**Solution****Answer:****Full Forms:****Table 10.** Abbreviations

Abbreviation	Full Form
<b>OSI</b>	Open Systems Interconnection
<b>LLC</b>	Logical Link Control
<b>FTP</b>	File Transfer Protocol

- **OSI:** Networking reference model with 7 layers
- **LLC:** Sublayer of Data Link Layer in OSI model
- **FTP:** Protocol for transferring files over network

**Mnemonic**

“Open Logic Files”

**Question 3(b) [4 marks]**

Give advantages and disadvantages of Twisted Pair Cable.

**Solution****Answer:****Twisted Pair Cable Analysis:****Table 11.** Twisted Pair Pros and Cons

Advantages	Disadvantages
<b>Low Cost</b>	<b>Limited Distance</b>
<b>Easy Installation</b>	<b>Electromagnetic Interference</b>
<b>Flexible</b>	<b>Lower Bandwidth</b>
<b>Widely Available</b>	<b>Security Issues</b>

**Advantages:**

- **Cost-effective:** Cheapest networking cable option
- **Easy Installation:** Simple to install and maintain
- **Flexibility:** Can be bent and routed easily

**Disadvantages:**

- **Distance Limitation:** Maximum 100 meters without repeater
- **Interference:** Susceptible to electromagnetic interference
- **Bandwidth:** Lower data transmission rates compared to fiber

**Mnemonic**

“Twisted is Cheap but Limited”

**Question 3(c) [7 marks]**

What is Modulation? Explain Analog Modulation.

## Solution

### Answer:

**Modulation Definition:** Process of varying carrier signal characteristics to transmit information over long distances.

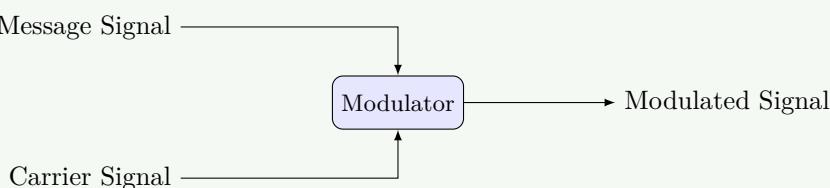
### Analog Modulation Types:

**Table 12.** Analog Modulation Types

Type	Parameter Varied	Application
AM	Amplitude	Radio broadcasting
FM	Frequency	FM radio, TV sound
PM	Phase	Digital communications

### Amplitude Modulation (AM):

**Figure 5.** Amplitude Modulation



### Key Concepts:

- **Carrier Wave:** High-frequency signal for transmission
- **Message Signal:** Information to be transmitted
- **Modulation Index:** Degree of modulation applied

### Applications:

- **AM Radio:** 530-1710 kHz frequency band
- **FM Radio:** 88-108 MHz frequency band
- **Television:** Various modulation techniques

### Advantages:

- **Long Distance:** Enables long-range communication
- **Noise Immunity:** FM provides better noise resistance

### Mnemonic

“Amplitude Alters, Frequency Fluctuates”

## Question 3(a OR) [3 marks]

List out Network Topologies. Write Advantages and Disadvantages of Bus Topology.

## Solution

### Answer:

### Network Topologies:

- **Bus Topology**
- **Star Topology**
- **Ring Topology**
- **Mesh Topology**
- **Hybrid Topology**

### Bus Topology Analysis:

**Table 13.** Bus Topology Pros and Cons

Advantages	Disadvantages
Simple Design	Single Point of Failure
Cost-effective	Limited Cable Length
Easy to Expand	Performance Degradation

**Mnemonic**

“Bus is Simple but Single-failure-prone”

**Question 3(b OR) [4 marks]**

Differentiate Serial and Parallel Transmission.

**Solution****Answer:****Table 14.** Serial vs Parallel Transmission

Aspect	Serial Transmission	Parallel Transmission
Data Path	Single communication line	Multiple lines simultaneously
Speed	Slower for short distances	Faster for short distances
Cost	Lower cost	Higher cost
Distance	Suitable for long distances	Limited to short distances

**Characteristics:**

- **Serial:** Bits transmitted one after another
- **Parallel:** Multiple bits transmitted simultaneously
- **Applications:** Serial for networks, Parallel for internal buses

**Mnemonic**

“Serial Single-file, Parallel Processes”

**Question 3(c OR) [7 marks]**

Explain Transmission Modes.

**Solution****Answer:****Transmission Modes Classification:****Table 15.** Transmission Modes

Mode	Direction	Examples	Applications
Simplex	One-way only	Radio, TV broadcast	Broadcasting
Half-duplex	Two-way, not simultaneous	Walkie-talkie	Turn-based communication
Full-duplex	Two-way simultaneous	Telephone	Real-time communication

**Detailed Explanation:**

**1. Simplex Mode:**

- Unidirectional:** Data flows in one direction only
- Examples:** Television broadcasting, radio transmission
- Advantage:** Simple implementation
- Disadvantage:** No feedback possible

**2. Half-duplex Mode:**

- Bidirectional:** Data can flow both ways, but not simultaneously
- Examples:** Walkie-talkies, CB radio
- Advantage:** Two-way communication with single channel
- Disadvantage:** Cannot send and receive simultaneously

**3. Full-duplex Mode:**

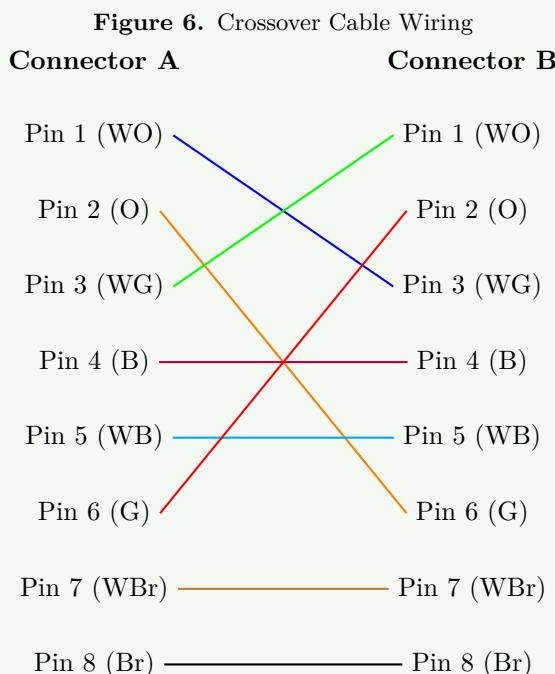
- Simultaneous Bidirectional:** Data flows both ways at same time
- Examples:** Telephone conversations, modern networks
- Advantage:** Efficient real-time communication
- Disadvantage:** Requires more complex implementation

**Mnemonic**

“Simplex Single, Half-duplex Halts, Full-duplex Flows”

**Question 4(a) [3 marks]**

Draw Crossover Ethernet Cable.

**Solution****Answer:****Crossover Cable Wiring Diagram:****Key Points:**

- Purpose:** Direct connection between similar devices
- Crossed Pairs:** Transmit and receive pairs are swapped
- Usage:** PC to PC, Switch to Switch connections

**Mnemonic**

“Cross Connects Computers”

**Question 4(b) [4 marks]**

Difference between IPv4 and IPv6.

**Solution****Answer:**

**Table 16.** IPv4 vs IPv6

Feature	IPv4	IPv6
<b>Address Size</b>	32 bits	128 bits
<b>Address Format</b>	Dotted decimal	Hexadecimal colon
<b>Address Space</b>	4.3 billion addresses	340 undecillion addresses
<b>Header Size</b>	Variable (20-60 bytes)	Fixed (40 bytes)

**Key Differences:**

- **IPv4 Example:** 192.168.1.1
- **IPv6 Example:** 2001:0db8:85a3:0000:0000:8a2e:0370:7334
- **Security:** IPv6 has built-in IPSec support
- **NAT:** IPv4 requires NAT, IPv6 eliminates need

**Mnemonic**

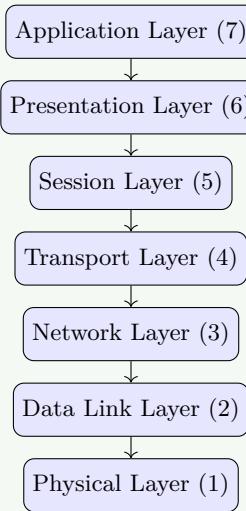
“IPv4 Four-billion, IPv6 Sixteen-times-more”

**Question 4(c) [7 marks]**

Draw neat and clean figure of OSI Model and write down the functionality of Physical Layer and Data Link Layer.

**Solution****Answer:****OSI Model Diagram:**

**Figure 7.** OSI Model

**Layer Functions:****Table 17.** Top Two Layers Functions

Layer	Function	Examples
Physical (Layer 1)	Bit transmission over medium	Cables, hubs, repeaters
Data Link (Layer 2)	Frame delivery between adjacent nodes	Switches, MAC addresses

**Physical Layer Functions:**

- **Bit Transmission:** Converts data into electrical/optical signals
- **Medium Specification:** Defines cable types and connectors
- **Signal Encoding:** Determines how bits are represented
- **Transmission Rate:** Controls data speed

**Data Link Layer Functions:**

- **Frame Formation:** Organizes bits into frames
- **Error Detection:** Identifies transmission errors
- **Flow Control:** Manages data transmission rate
- **MAC Addressing:** Uses hardware addresses for local delivery

**Mnemonic**

“Physical Pushes, Data-Link Delivers”

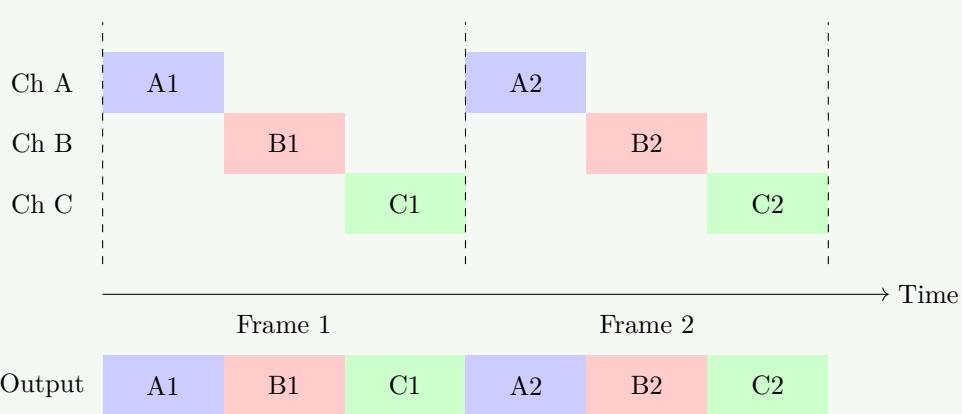
**Question 4(a OR) [3 marks]**

Explain Time Division Multiplexing.

**Solution****Answer:**

**Time Division Multiplexing (TDM):**

**Figure 8.** TDM Time Slots

**TDM Characteristics:**

- **Time Slots:** Each channel gets dedicated time period
- **Synchronization:** All channels must be synchronized
- **Bandwidth Sharing:** Single high-speed link shared among multiple channels

**Mnemonic**

“Time Takes Turns”

**Question 4(b OR) [4 marks]**

List out types of Networking Device and Explain any one.

**Solution****Answer:**

**Networking Devices:**

**Table 18.** Network Devices

Device	Layer	Function
<b>Hub</b>	Physical	Signal repeater
<b>Switch</b>	Data Link	Frame switching
<b>Router</b>	Network	Packet routing
<b>Bridge</b>	Data Link	Network segmentation

**Switch Explanation:**

- **Function:** Forwards frames based on MAC addresses
- **Learning:** Builds MAC address table dynamically
- **Collision Domain:** Each port creates separate collision domain
- **Full-duplex:** Simultaneous send/receive on each port

**Advantages:**

- **Bandwidth:** Full bandwidth per port
- **Security:** Frames sent only to intended recipient
- **Collision:** Eliminates collisions

**Mnemonic**

“Switch Smartly Sends”

## Question 4(c OR) [7 marks]

What is Computer Network? Explain types of Computer Network.

### Solution

#### Answer:

**Computer Network Definition:** Interconnected collection of autonomous computers that can communicate and share resources.

#### Types of Computer Networks:

**Table 19.** Network Types

Type	Coverage	Examples	Characteristics
<b>LAN</b>	Local area (building)	Office network	High speed, low cost
<b>MAN</b>	Metropolitan area (city)	City-wide network	Medium speed, moderate cost
<b>WAN</b>	Wide area (country/world)	Internet	Lower speed, high cost

#### Detailed Explanation:

##### 1. Local Area Network (LAN):

- Coverage:** Single building or campus
- Speed:** High (100 Mbps to 10 Gbps)
- Technology:** Ethernet, Wi-Fi
- Ownership:** Single organization

##### 2. Metropolitan Area Network (MAN):

- Coverage:** City or metropolitan area
- Speed:** Medium (10-100 Mbps)
- Technology:** Fiber optic, microwave
- Examples:** Cable TV networks

##### 3. Wide Area Network (WAN):

- Coverage:** Countries or continents
- Speed:** Variable (depends on technology)
- Technology:** Satellite, leased lines
- Examples:** Internet, corporate networks

#### Network Benefits:

- Resource Sharing:** Files, printers, applications
- Communication:** Email, messaging, video conferencing
- Cost Reduction:** Shared resources reduce costs
- Data Backup:** Centralized backup systems

### Mnemonic

“Local Loves, Metro Manages, Wide Wanders”

## Question 5(a) [3 marks]

Explain the need for information security.

### Solution

#### Answer:

#### Information Security Needs:

**Table 20.** Security Needs

Threat	Impact	Protection Need
Data Theft	Financial loss	Confidentiality
Unauthorized Access	Privacy breach	Access control
System Attacks	Service disruption	Availability

**Key Requirements:**

- **Confidentiality:** Protecting sensitive information from unauthorized access
- **Data Protection:** Preventing loss or corruption of valuable data
- **Business Continuity:** Ensuring systems remain operational

**Mnemonic**

“Security Secures Sensitive Systems”

**Question 5(b) [4 marks]**

Write advantages and disadvantages of Fiber Optic Cable.

**Solution****Answer:**

**Table 21.** Fiber Optic Pros and Cons

Advantages	Disadvantages
High Bandwidth	High Cost
Immunity to EMI	Difficult Installation
Long Distance	Fragile Nature
Secure Transmission	Specialized Equipment

**Advantages:**

- **Speed:** Highest data transmission rates
- **Distance:** Can span long distances without signal degradation
- **Security:** Difficult to tap, providing secure communication

**Disadvantages:**

- **Cost:** Expensive cable and equipment
- **Installation:** Requires skilled technicians
- **Maintenance:** Difficult to repair and splice

**Mnemonic**

“Fiber is Fast but Fragile”

**Question 5(c) [7 marks]**

List out types of Attack. And Explain any two web based attack.

**Solution****Answer:****Types of Attacks:**

**Table 22.** Attack Categories

Category	Attack Types	Target
Web-based	SQL Injection, XSS, CSRF	Web applications
Network	DoS, DDoS, Man-in-Middle	Network infrastructure
Malware	Virus, Trojan, Ransomware	Systems and data
Social	Phishing, Social Engineering	Human users

**Web-based Attacks Explained:****1. SQL Injection:**

- **Method:** Inserting malicious SQL code into web application inputs
- **Impact:** Unauthorized database access, data theft
- **Example:** Entering ' ; DROP TABLE users;-- in login form
- **Prevention:** Input validation, parameterized queries
- **Severity:** Can compromise entire database

**2. Cross-Site Scripting (XSS):**

- **Method:** Injecting malicious scripts into web pages
- **Impact:** Session hijacking, cookie theft, page defacement
- **Types:** Stored XSS, Reflected XSS, DOM-based XSS
- **Prevention:** Input sanitization, output encoding
- **Target:** Affects users visiting compromised websites

**Mnemonic**

“SQL Steals, XSS eXploits Scripts”

**Question 5(a OR) [3 marks]**

Explain Confidentiality, Integrity and Availability.

**Solution****Answer:****CIA Triad Components:****Table 23.** CIA Triad

Component	Definition	Examples
Confidentiality	Information access only by authorized users	Encryption, access controls
Integrity	Data accuracy and completeness	Checksums, digital signatures
Availability	Systems accessible when needed	Redundancy, backup systems

**Key Concepts:**

- **Confidentiality:** Keeps information secret from unauthorized users
- **Integrity:** Ensures data hasn't been modified without authorization
- **Availability:** Guarantees systems are operational when required

**Mnemonic**

“CIA Completely Protects Information”

**Question 5(b OR) [4 marks]**

Find class of following IP addresses.

## Solution

**Answer:**

**IP Address Class Identification:**

**Table 24.** IP Class Finder

IP Address	First Octet	Class	Range
192.12.44.12	192	Class C	192-223
123.77.42.213	123	Class A	1-126
190.65.22.15	190	Class B	128-191
10.0.0.11	10	Class A (Private)	1-126

**Class Characteristics:**

- **Class A:** 1-126 (first bit 0), supports large networks
- **Class B:** 128-191 (first two bits 10), medium networks
- **Class C:** 192-223 (first three bits 110), small networks
- **Private IPs:** 10.x.x.x, 172.16-31.x.x, 192.168.x.x

### Mnemonic

“A is Awesome, B is Better, C is Compact”

## Question 5(c OR) [7 marks]

Explain Cryptography.

## Solution

**Answer:**

**Cryptography Definition:** Science of securing communication through encoding information so only authorized parties can access it.

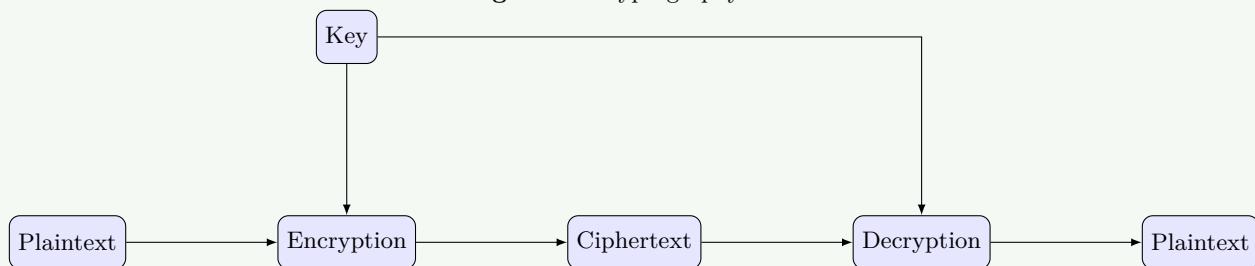
**Cryptography Types:**

**Table 25.** Crypto Types

Type	Key Usage	Examples	Applications
<b>Symmetric</b>	Single shared key	DES, AES	Fast bulk encryption
<b>Asymmetric</b>	Public-private key pair	RSA, ECC	Digital signatures, key exchange
<b>Hash Functions</b>	One-way transformation	MD5, SHA	Data integrity, passwords

**Cryptographic Process:**

**Figure 9.** Cryptography Flow



**Detailed Explanation:**

**1. Symmetric Cryptography:**

- **Single Key:** Same key for encryption and decryption
  - **Speed:** Fast processing for large amounts of data
  - **Challenge:** Secure key distribution
- 2. Asymmetric Cryptography:**
- **Key Pairs:** Public key (shareable) and private key (secret)
  - **Digital Signatures:** Proves authenticity and non-repudiation

**Mnemonic**

“Cryptography Creates Coded Communications”