

# Subject Name Solutions

4353202 – Summer 2025

Semester 1 Study Material

*Detailed Solutions and Explanations*

## Question 1(a) [3 marks]

Enlist Software Application Domain and explain Embedded Software

### Solution

#### Software Application Domains:

Domain	Description
System Software	Operating systems, device drivers
Application Software	Word processors, games, business apps
Engineering/Scientific Software	CAD, simulation tools
Embedded Software	Real-time control systems
Web Applications	Browser-based applications
AI Software	Machine learning, expert systems

**Embedded Software** is specialized software that runs on embedded systems with dedicated hardware. It controls specific functions in devices like washing machines, cars, and medical equipment.

- **Real-time operation:** Must respond within strict time limits
- **Resource constraints:** Limited memory and processing power
- **Hardware dependency:** Closely integrated with specific hardware

### Mnemonic

“SAEEWA” - System, Application, Engineering, Embedded, Web, AI

## Question 1(b) [4 marks]

Explain Generic Framework activities and umbrella activities

### Solution

#### Generic Framework Activities:

Activity	Purpose
Communication	Gather requirements from stakeholders
Planning	Define work plan and schedule
Modeling	Create analysis and design models
Construction	Code generation and testing
Deployment	Software delivery and support

### Umbrella Activities:

Activity	Purpose
Project Management	Track progress and control
Risk Management	Identify and mitigate risks
Quality Assurance	Ensure software quality
Configuration Management	Control changes
Work Product Preparation	Document creation

- **Framework activities:** Core sequential activities in every project
- **Umbrella activities:** Continuous activities throughout project lifecycle

### Mnemonic

“CPMCD” for Framework, “PRQCW” for Umbrella

## Question 1(c) [7 marks]

Recreate the software development life cycle diagram and explain it's phases

### Solution

#### SDLC Diagram:

#### Mermaid Diagram (Code)

```
{Shaded}
{Highlighting}[]
graph LR
    A[Requirements Analysis] --> B[System Design]
    B --> C[Implementation]
    C --> D[Testing]
    D --> E[Deployment]
    E --> F[Maintenance]
    F --> A
{Highlighting}
{Shaded}
```

#### SDLC Phases:

Phase	Activities	Deliverables
Requirements Analysis	Gather user needs, create SRS	SRS Document
System Design	Architecture design, UI design	Design Document
Implementation	Code development, unit testing	Source Code
Testing	Integration, system testing	Test Reports
Deployment	Installation, user training	Deployed System
Maintenance	Bug fixes, enhancements	Updated System

- **Systematic approach:** Each phase has specific inputs and outputs
- **Quality gates:** Reviews between phases ensure quality
- **Iterative nature:** Feedback improves subsequent cycles

### Mnemonic

“Real Systems Implement Tests During Maintenance”

## Question 1(c) OR [7 marks]

List software development models and explain any two models with necessary diagrams

## Solution

### Software Development Models:

Model	Characteristics
<b>Waterfall Model</b>	Sequential, linear approach
<b>Iterative Model</b>	Repeated cycles of development
<b>Spiral Model</b>	Risk-driven, iterative
<b>Agile Model</b>	Flexible, customer collaboration
<b>RAD Model</b>	Rapid prototyping
<b>V-Model</b>	Verification and validation focus

#### 1. Waterfall Model:

##### Mermaid Diagram (Code)

```
{Shaded}
{Highlighting}[]
graph LR
    A[Requirements] --> B[Design]
    B --> C[Implementation]
    C --> D[Testing]
    D --> E[Deployment]
    E --> F[Maintenance]
{Highlighting}
{Shaded}
```

#### 2. Spiral Model:

##### Mermaid Diagram (Code)

```
{Shaded}
{Highlighting}[]
graph LR
    A[Planning] --> B[Risk Analysis]
    B --> C[Engineering]
    C --> D[Evaluation]
    D --> A
{Highlighting}
{Shaded}
```

- **Waterfall:** Simple, suitable for well-understood requirements
- **Spiral:** Handles high-risk projects with iterative risk assessment

## Mnemonic

“WIRRAV” - Waterfall, Iterative, RAD, Risk-driven, Agile, V-model

## Question 2(a) [3 marks]

Differentiate SCRUM Agile process model with SPIRAL process model

## Solution

Aspect	SCRUM	SPIRAL
<b>Approach</b>	Agile, iterative	Risk-driven, iterative
<b>Duration</b>	Fixed sprints (2-4 weeks)	Variable spiral cycles
<b>Focus</b>	Customer collaboration	Risk management
<b>Planning</b>	Sprint planning	Comprehensive planning
<b>Documentation</b>	Minimal documentation	Detailed documentation

**Team Size**

Small teams (5-9 members)

Any team size

- **SCRUM:** Emphasizes rapid delivery and customer feedback
- **SPIRAL:** Focuses on risk identification and mitigation

**Mnemonic**

“SCRUM=Speed, SPIRAL=Safety”

**Question 2(b) [4 marks]**

List requirement gathering techniques and explain anyone

**Solution****Requirement Gathering Techniques:**

Technique	Description
<b>Interviews</b>	Direct conversation with stakeholders
<b>Questionnaires</b>	Structured written questions
<b>Observation</b>	Watch users perform tasks
<b>Document Analysis</b>	Review existing documents
<b>Prototyping</b>	Build working models
<b>Brainstorming</b>	Group idea generation

**Interview Technique Explained:**

- **Structured interviews:** Predetermined questions, formal approach
- **Unstructured interviews:** Open-ended discussion, flexible
- **Semi-structured:** Combination of both approaches

**Benefits:** Direct stakeholder input, clarification possible, detailed information **Challenges:** Time-consuming, interviewer bias, incomplete information

**Mnemonic**

“IQDPBB” - Interview, Questionnaire, Document, Prototype, Brainstorm, Observe

**Question 2(c) [7 marks]**

Define use case diagram. Explain it with example

**Solution**

**Use Case Diagram Definition:** A use case diagram shows the functional requirements of a system by depicting actors and their interactions with use cases.

**Components:**

Component	Symbol	Purpose
<b>Actor</b>	Stick figure	External entity
<b>Use Case</b>	Oval	System function
<b>Association</b>	Line	Actor-use case relationship
<b>System Boundary</b>	Rectangle	System scope

### Example: Library Management System

#### Mermaid Diagram (Code)

```
{Shaded}
{Highlighting}[]
graph TD
    A[Librarian] --{-}{-}{ B(Issue Book)}
    A --{-}{-}{ C(Return Book)}
    A --{-}{-}{ D(Add Book)}
    E[Student] --{-}{-}{ B}
    E --{-}{-}{ C}
    E --{-}{-}{ F(Search Book)}
{Highlighting}
{Shaded}
```

#### Relationships:

- **Include:** Common functionality shared by use cases
- **Extend:** Optional functionality added to base use case
- **Generalization:** Inheritance between actors or use cases

**Benefits:** Clear functional overview, communication tool, basis for testing

#### Mnemonic

“Actors Use Cases Inside Systems”

### Question 2(a) OR [3 marks]

Compare Water fall model and Iterative waterfall model

#### Solution

Aspect	Waterfall Model	Iterative Waterfall
<b>Phases</b>	Sequential, one-time	Repeated in iterations
<b>Feedback</b>	At end of project	After each iteration
<b>Risk</b>	High risk detection late	Early risk identification
<b>Flexibility</b>	Rigid, no changes	Accommodates changes
<b>Testing</b>	After development	Continuous testing
<b>Delivery</b>	Single final delivery	Multiple incremental deliveries

- **Waterfall:** Suitable for stable, well-defined requirements
- **Iterative Waterfall:** Better for evolving requirements with feedback

#### Mnemonic

“PFRTFD” - Phases, Feedback, Risk, Testing, Flexibility, Delivery

### Question 2(b) OR [4 marks]

Define Functional and non-Functional Requirement and give examples of both

#### Solution

**Functional Requirements:** Requirements that define what the system should do - specific behaviors and functions.

**Non-Functional Requirements:** Requirements that define how the system should perform - quality attributes and constraints.

Type	Functional	Non-Functional
<b>Definition</b>	System behavior	System quality
<b>Examples</b>	Login, Calculate, Store	Performance, Security
<b>Testing</b>	Black-box testing	Load, stress testing
<b>Documentation</b>	Use cases, scenarios	Quality metrics

#### Functional Examples:

- User authentication and login
- Calculate total bill amount
- Generate monthly reports

#### Non-Functional Examples:

- System response time < 2 seconds (Performance)
- 99.9% system availability (Reliability)
- Support 1000 concurrent users (Scalability)

#### Mnemonic

“Functional=What, Non-Functional=How”

### Question 2(c) OR [7 marks]

Define cohesion. Explain classification of cohesion

#### Solution

**Cohesion Definition:** Cohesion measures how closely related elements within a module are. High cohesion indicates a well-designed module.

#### Classification of Cohesion (Strongest to Weakest):

Type	Description	Example
<b>Functional</b>	Single, well-defined task	Calculate square root
<b>Sequential</b>	Output of one = input of next	Read
<b>Communicational</b>	Operate on same data	Update customer record
<b>Procedural</b>	Follow sequence of execution	Process payroll steps
<b>Temporal</b>	Execute at same time	System initialization
<b>Logical</b>	Similar logical functions	All input/output operations
<b>Coincidental</b>	No meaningful relationship	Random utilities

#### Mermaid Diagram (Code)

```
{Shaded}
{Highlighting}[]
graph LR
    A[Functional {- Strongest} {-}{-}{-} B[Sequential]]
    B {-}{-}{-} C[Communicational]]
    C {-}{-}{-} D[Procedural]]
    D {-}{-}{-} E[Temporal]]
    E {-}{-}{-} F[Logical]]
    F {-}{-}{-} G[Coincidental {-} Weakest]]
{Highlighting}
{Shaded}
```

**Goal:** Achieve functional cohesion for maintainable, reliable modules

#### Mnemonic

“Frank’s Smart Cat Plays Tennis Like Crazy”

### Question 3(a) [3 marks]

List characteristics of good software design

#### Solution

##### Characteristics of Good Software Design:

Characteristic	Description
<b>Modularity</b>	Divided into independent modules
<b>Abstraction</b>	Hide implementation details
<b>Encapsulation</b>	Bundle data and methods together
<b>Hierarchy</b>	Organized in layers/levels
<b>Simplicity</b>	Easy to understand and maintain
<b>Flexibility</b>	Accommodate future changes

- **High cohesion:** Related elements grouped together
- **Low coupling:** Minimal dependencies between modules
- **Reusability:** Components can be reused in other systems

#### Mnemonic

“MAEHSF” - Modularity, Abstraction, Encapsulation, Hierarchy, Simplicity, Flexibility

### Question 3(b) [4 marks]

Explain Project Estimation Techniques using intermediate COCOMO model

#### Solution

**Intermediate COCOMO Model:** Extends basic COCOMO by considering cost drivers that affect productivity.

**Formula:**  $\text{Effort} = a \times (KLOC)^b \times EAF$

**Cost Drivers:**

Category	Drivers	Impact
<b>Product</b>	Reliability, Complexity	Effort multiplier
<b>Hardware</b>	Execution time, Storage	Performance constraints
<b>Personnel</b>	Analyst capability, Experience	Team skills
<b>Project</b>	Modern practices, Schedule	Development environment

**Effort Adjustment Factor (EAF):**  $EAF = \text{Product of all cost driver multipliers}$

**Steps:**

1. Estimate KLOC (thousands of lines of code)
2. Select appropriate a, b values based on project type
3. Evaluate cost drivers (scale 0.70 to 1.65)
4. Calculate EAF
5. Apply formula to get effort in person-months

#### Mnemonic

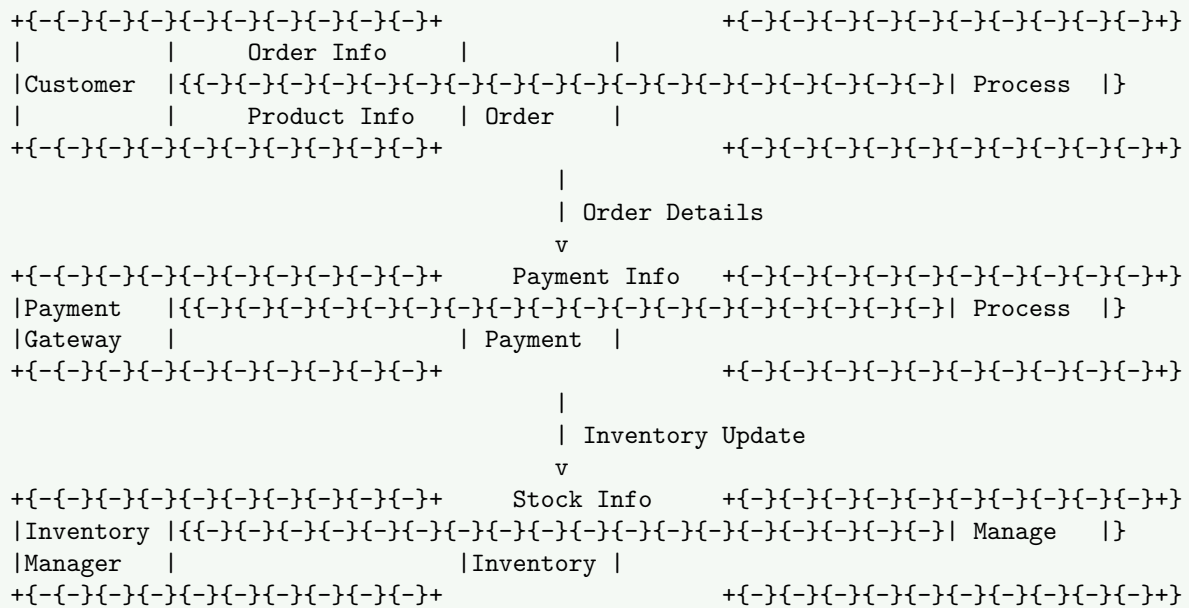
“PHPP” - Product, Hardware, Personnel, Project drivers

### Question 3(c) [7 marks]

Draw and explain level-1 Data flow diagram for Online shopping system

## Solution

### Level-1 DFD for Online Shopping System:



#### Processes:

Process	Input	Output	Description
<b>Process Order</b>	Customer order	Order confirmation	Handle order placement
<b>Process Payment</b>	Payment details	Payment status	Process transactions
<b>Manage Inventory</b>	Stock queries	Stock status	Track product availability

#### Data Stores:

- **Product Database:** Store product information
- **Order Database:** Store order details
- **Customer Database:** Store customer profiles

#### External Entities:

- **Customer:** Places orders, makes payments
- **Payment Gateway:** Processes payments
- **Inventory Manager:** Updates stock levels

## Mnemonic

“PPMI” - Process order, Process payment, Manage inventory

## Question 3(a) OR [3 marks]

### Differentiate analysis and design

## Solution

Aspect	Analysis	Design
<b>Focus</b>	What system should do	How system will work
<b>Phase</b>	Requirements phase	Design phase
<b>Output</b>	Problem understanding	Solution structure
<b>Models</b>	Use cases, requirements	Architecture, classes
<b>Perspective</b>	User's viewpoint	Developer's viewpoint
<b>Level</b>	Abstract, conceptual	Concrete, detailed

- **Analysis:** Problem-focused, understanding requirements
- **Design:** Solution-focused, creating system architecture



### Mnemonic

“Analysis=WHAT, Design=HOW”

### Question 3(b) OR [4 marks]

Explain Project Estimation Techniques using basic COCOMO model

#### Solution

**Basic COCOMO Model:** Estimates software development effort based on lines of code.

**Formula:**

- $Effort = a \times (KLOC)^b person - months$
- $Time = c \times (Effort)^d months$

**Project Types:**

Type	a	b	c	d	Description
<b>Organic</b>	2.4	1.05	2.5	0.38	Small, experienced team
<b>Semi-detached</b>	3.0	1.12	2.5	0.35	Medium size, mixed team
<b>Embedded</b>	3.6	1.20	2.5	0.32	Complex, tight constraints

**Steps:**

1. Estimate KLOC (thousands of lines of code)
2. Identify project type (organic/semi-detached/embedded)
3. Apply appropriate coefficients
4. Calculate effort and development time

**Example:** 10 KLOC organic project

- $Effort = 2.4 \times (10)^{1.05} = 25.2 person - months$
- $Time = 2.5 \times (25.2)^{0.38} = 8.4 months$

### Mnemonic

“OSE” - Organic, Semi-detached, Embedded

### Question 3(c) OR [7 marks]

Draw and explain Class Diagram for Library Management system

#### Solution

**Class Diagram for Library Management System:**

```
classDiagram
class Library \{
    +name: String
    +address: String
    +addBook()
    +removeBook()
    +searchBook()
\}

class Book \{
    +bookId: String
    +title: String
    +author: String
    +ISBN: String
    +isAvailable: Boolean
    +getDetails()
\}

class Member \{
```

```

+memberId: String
+name: String
+email: String
+phone: String
+issueBook()
+returnBook()
\}

class Transaction \{
+transactionId: String
+issueDate: Date
+returnDate: Date
+fine: Double
+calculateFine()
\}

Library "1" o{"-"} "many" Book}
Member "1" o{"-"} "many" Transaction}
Book "1" o{"-"} "many" Transaction}

```

#### Relationships:

Relationship	Description	Multiplicity
<b>Library-Book</b>	Library contains books	1 to many
<b>Member-Transaction</b>	Member has transactions	1 to many
<b>Book-Transaction</b>	Book involved in transactions	1 to many

#### Key Features:

- **Attributes:** Data members of each class
- **Methods:** Functions that operate on class data
- **Associations:** Relationships between classes showing how they interact

#### Mnemonic

“LBMT” - Library, Book, Member, Transaction

### Question 4(a) [3 marks]

List Project Size Estimation Metrics and define them

#### Solution

##### Project Size Estimation Metrics:

Metric	Definition	Usage
<b>Lines of Code (LOC)</b>	Count of executable code lines	Traditional sizing
<b>Function Points (FP)</b>	Measure based on functionality	Language-independent
<b>Feature Points</b>	Extended function points	Real-time systems
<b>Object Points</b>	Count of objects and methods	Object-oriented systems
<b>Use Case Points</b>	Based on use case complexity	Requirements-based

##### Function Points Components:

- **External Inputs:** Data entry screens
- **External Outputs:** Reports, messages
- **External Inquiries:** Interactive queries
- **Internal Files:** Master files
- **External Interfaces:** Shared data

**Benefits:** Early estimation, technology-independent, standardized approach

### Mnemonic

“LFFOU” - LOC, Function Points, Feature Points, Object Points, Use Case Points

### Question 4(b) [4 marks]

Explain Risk identification in detail

#### Solution

**Risk Identification:** Process of finding, recognizing, and describing potential risks that could affect project success.

**Risk Categories:**

Category	Examples	Impact
<b>Technical</b>	New technology, complexity	Development delays
<b>Project</b>	Schedule, budget constraints	Cost overruns
<b>Business</b>	Market changes, competition	Project cancellation
<b>External</b>	Vendor issues, regulations	Dependencies

**Identification Techniques:**

- **Brainstorming:** Team discussions to identify risks
- **Checklists:** Standard risk categories review
- **Expert judgment:** Experience-based identification
- **SWOT analysis:** Strengths, Weaknesses, Opportunities, Threats

**Risk Register:** Document containing identified risks with:

- Risk description
- Probability of occurrence
- Impact severity
- Risk category
- Responsible person

### Mnemonic

“TPBE” - Technical, Project, Business, External risks

### Question 4(c) [7 marks]

Prepare Gantt Chart for any system of your choice

#### Solution

**Gantt Chart for Online Banking System:**

Task	Week 1	Week 2	Week 3	Week 4	Week 5	Week 6	Week 7	Week 8
Requirements								
Anal-								
ysis								
System								
De-								
sign								
Database								
De-								
sign								
UI								
Devel-								
op-								
ment								

Backend  
Devel-  
op-  
ment  
Testing  
Deployment

**Project Tasks:**

Task	Duration	Dependencies	Resources
Requirements Analysis	2 weeks	None	Business Analyst
System Design	2 weeks	Requirements	System Designer
Database Design	2 weeks	System Design	Database Designer
UI Development	2 weeks	System Design	UI Developer
Backend Development	2 weeks	Database Design	Backend Developer
Testing	2 weeks	UI + Backend	QA Tester
Deployment	2 weeks	Testing	DevOps Engineer

**Benefits:** Visual progress tracking, resource allocation, dependency management

**Mnemonic**

“RSDUBtd” - Requirements, System design, Database, UI, Backend, Testing, Deployment

**Question 4(a) OR [3 marks]**

**List Responsibilities of Project manager**

**Solution**

**Project Manager Responsibilities:**

Area	Responsibilities
<b>Planning</b>	Create project plans, define scope
<b>Organizing</b>	Allocate resources, form teams
<b>Leading</b>	Motivate team, resolve conflicts
<b>Controlling</b>	Monitor progress, manage changes
<b>Communication</b>	Stakeholder updates, team coordination
<b>Risk Management</b>	Identify and mitigate risks

**Key Activities:**

- **Project initiation:** Define objectives and constraints
- **Schedule management:** Create and maintain timelines
- **Budget control:** Monitor costs and expenses
- **Quality assurance:** Ensure deliverable standards
- **Team management:** Lead and develop team members

**Mnemonic**

“POLCR” - Planning, Organizing, Leading, Controlling, Risk management

### Question 4(b) OR [4 marks]

Explain Risk Assessment in detail

#### Solution

**Risk Assessment:** Process of evaluating identified risks to determine their probability and impact on project success.

**Assessment Components:**

Component	Scale	Description
<b>Probability</b>	1-5 or %	Likelihood of risk occurrence
<b>Impact</b>	1-5 or \$	Severity if risk occurs
<b>Risk Score</b>	$P \times I$	Overall risk priority

**Risk Assessment Matrix:**

Probability/Impact	Low (1)	Medium (2)	High (3)
<b>Low (1)</b>	1	2	3
<b>Medium (2)</b>	2	4	6
<b>High (3)</b>	3	6	9

**Assessment Techniques:**

- **Qualitative assessment:** Descriptive scales (High/Medium/Low)
- **Quantitative assessment:** Numerical values and calculations
- **Expert judgment:** Experience-based evaluation
- **Historical data:** Past project analysis

**Risk Categorization:**

- **High risk (7-9):** Immediate attention required
- **Medium risk (4-6):** Monitor and plan mitigation
- **Low risk (1-3):** Accept or minimal mitigation

#### Mnemonic

“PIS” - Probability, Impact, Score

### Question 4(c) OR [7 marks]

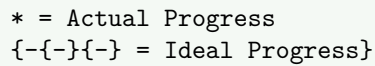
Prepare Sprint burn down chart for any system of your choice

#### Solution

**Sprint Burn Down Chart for E-commerce Mobile App (2-week Sprint):**

Story Points

```
|
40 +{-{-}{-}*}
|   {}
35 +   *
|   {}
30 +   *
|   {}
25 +   *{-{-}{-}*}
|   {}
20 +   *
|   {}
15 +   *
|   {}
10 +   *
|   {}
5  +   *
```



Day	Ideal Remaining	Actual Remaining	Work Completed
Day 1	36	40	Sprint planning
Day 2	32	35	User login feature
Day 3	28	30	Product catalog
Day 4	24	25	Shopping cart
Day 5	20	25	Blocked by API issue
Day 6	16	20	Payment integration
Day 7	12	15	Order management
Day 8	8	10	Testing and fixes
Day 9	4	5	Final testing
Day 10	0	0	Sprint completed

- **Slope:** Progress rate compared to ideal
- **Flat areas:** Blocked work or scope changes
- **Below ideal:** Ahead of schedule
- **Above ideal:** Behind schedule

“DABC” - Days, Actual, Burn-down, Chart

**Benefits:** High defect detection rate, knowledge sharing, improved code quality

### Mnemonic

“CWIP” - Code Walkthrough, Inspection, Peer review

### Question 5(b) [4 marks]

Prepare test cases for online shopping system

#### Solution

##### Test Cases for Online Shopping System:

Test Case ID	Test Scenario	Test Steps	Expected Result
TC001	User Registration	1. Enter valid details 2. Click Register	Account created successfully
TC002	User Login	1. Enter user-name/password 2. Click Login	User logged in
TC003	Add to Cart	1. Select product 2. Click Add to Cart	Product added to cart
TC004	Checkout Process	1. Go to cart 2. Click Checkout 3. Enter payment details	Order placed successfully

##### Detailed Test Case Example:

**Test Case ID:** TC003 **Test Title:** Add Product to Shopping Cart **Pre-conditions:** User is logged in, product is available **Test Steps:**

1. Navigate to product catalog
2. Select a product
3. Choose quantity
4. Click “Add to Cart” button

**Expected Result:** Product appears in cart with correct quantity and price **Post-conditions:** Cart count increases, total amount updates

### Mnemonic

“RAULC” - Registration, Authentication, User cart, Login, Checkout

### Question 5(c) [7 marks]

Define White box technique. List various white box technique. Explain any two

#### Solution

**White Box Testing Definition:** Testing technique that examines internal code structure, logic paths, and implementation details.

##### White Box Techniques:

Technique	Coverage Criteria	Purpose
Statement Coverage	All statements executed	Basic code coverage
Branch Coverage	All branches taken	Decision testing
Path Coverage	All paths executed	Complete flow testing
Condition Coverage	All conditions tested	Logical expression testing
Loop Testing	All loop variations	Iterative structure testing

**1. Statement Coverage:** Ensures every executable statement in code is executed at least once.

**Formula:** (Executed statements / Total statements) × 100%

**Example:**

```
if (x > 0)           // Statement 1
    y = x + 1;       // Statement 2
else
    y = x - 1;       // Statement 3
z = y * 2;           // Statement 4
```

**Test Cases:** x = 5 (covers statements 1,2,4), x = -1 (covers statements 1,3,4) **Coverage:** 100% statement coverage achieved

**2. Branch Coverage:** Ensures every branch (true/false) of decision points is executed.

**Example:**

```
if (a > b && c > d)    // Two conditions
    result = 1;        // True branch
else
    result = 0;        // False branch
```

**Test Cases:**

- a=5,  
b=3,  
c=7,  
d=2 (true branch)
- a=1,  
b=3,  
c=7,  
d=2 (false branch)

**Benefits:** Higher defect detection than statement coverage

### Mnemonic

“SBPCL” - Statement, Branch, Path, Condition, Loop

## Question 5(a) OR [3 marks]

Explain software documentation

### Solution

**Software Documentation:** Written material that describes software system, its design, implementation, and usage.

**Types of Documentation:**

Type	Purpose	Audience
Internal Documentation	Code understanding	Developers
External Documentation	System usage	Users, operators
System Documentation	Design and architecture	Maintainers
User Documentation	Operation instructions	End users

**Internal Documentation:**

- **Comments:** Explain code logic and purpose
- **Code structure:** Class and method descriptions
- **Design rationale:** Why specific approaches chosen

**External Documentation:**

- **User manuals:** Step-by-step usage instructions
- **Installation guides:** Setup procedures
- **API documentation:** Interface specifications

**Benefits:** Easier maintenance, knowledge transfer, reduced training time



### Mnemonic

“IESU” - Internal, External, System, User documentation

### Question 5(b) OR [4 marks]

Prepare at least 4 test cases for ATM System

#### Solution

##### Test Cases for ATM System:

Test Case ID	Test Scenario	Test Steps	Expected Result
TC001	Valid PIN Entry	1. Insert card 2. Enter correct PIN 3. Press Enter	Access granted to main menu
TC002	Invalid PIN Entry	1. Insert card 2. Enter wrong PIN 3. Press Enter	“Invalid PIN” message displayed
TC003	Cash Withdrawal	1. Login successfully 2. Select “Withdraw Cash” 3. Enter amount 4. Confirm	Cash dispensed, balance updated
TC004	Insufficient Balance	1. Login successfully 2. Select “Withdraw Cash” 3. Enter amount > balance	“Insufficient funds” message

##### Detailed Test Case:

**Test Case ID:** TC003 **Test Description:** Withdraw cash with sufficient balance **Pre-conditions:** Valid ATM card, sufficient account balance **Test Data:** PIN=1234, Withdrawal amount= 1000, Account balance= 5000

**Post-conditions:** Account balance reduced by 1000, transaction recorded

### Mnemonic

“VPCI” - Valid PIN, PIN error, Cash withdrawal, Insufficient funds

### Question 5(c) OR [7 marks]

Enlist all black box testing methodologies. Explain why it is known as functional testing? Explain at least 2 methods with diagram

#### Solution

##### Black Box Testing Methodologies:

Method	Purpose	Input Focus
Equivalence Partitioning	Divide inputs into classes	Valid/invalid partitions
Boundary Value Analysis	Test edge values	Boundary conditions
Decision Table Testing	Complex business rules	Multiple input combinations
State Transition Testing	State-based systems	State changes
Use Case Testing	Functional scenarios	User interactions
Error Guessing	Experience-based testing	Likely error conditions

**Why called Functional Testing?** Black box testing focuses on **what the system does** rather than **how it works**. It validates functional requirements by testing inputs and expected outputs without knowledge of internal code structure.

### 1. Equivalence Partitioning:

Input Range: Age (0{-120})

Valid Partition:	Invalid Partitions:			
18{-65 years	0	0{-}17	66{-}120	120}
v	v	v	v	v
[VALID]	[INVALID INPUTS]			

**Example:** Age validation for job application

- **Valid partition:** 18-65 years
- **Invalid partitions:** <0, 0-17, 66-120, >120
- **Test cases:** One from each partition (e.g., 25, -5, 10, 70, 130)

### 2. Boundary Value Analysis:

Input Range: Score (0{-100})

Invalid		Valid Range		Invalid
{-1	0	1	99	100   101}
v	v	v	v	v
[Test boundary values]				

**Example:** Student score validation (0-100)

- **Test values:** -1, 0, 1, 50, 99, 100, 101
- **Focus:** Just inside and outside boundaries
- **Rationale:** Most errors occur at boundaries

**Benefits:**

- **Independence:** No programming knowledge required
- **User perspective:** Tests from user's viewpoint
- **Requirement validation:** Verifies functional specifications

### Mnemonic

“EBDSUE” - Equivalence, Boundary, Decision, State, Use case, Error guessing