

Exhibit 4

From: Harrison, Cody J <Cody.J.Harrison@charter.com>
Sent: Monday, August 10, 2020 11:21 AM
To: Marshall, Damien <dmarshall@kslaw.com>
Subject: EarthLink/Charter

****External Sender****

Damien,

I left you a voicemail message, but can you give me a call with respect to your letter? Charter's relationship with EarthLink has been in place for many years, so I need to understand in more detail the nature of EarthLink's demand in order to comply with the document preservation notice.

Cody



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