

# Milda Norkute

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## Skills

### Design software--

Figma, Adobe Illustrator, Adobe Photoshop, Sketch, Abstract

### Research methods--

Interviews, surveys, focus groups, usability testing, rapid ethnography, online forums, A/B testing, design thinking workshops & creating custom experiments to answer specific research questions.

### Working with data--

Python, Pandas, NumPy, SPSS

### Web development--

Javascript, React.js, CSS/SCSS, d3, HTML, git

## Languages

Fluent-- Lithuanian, Spanish, English

Conversational-- French, German

## Selected Honors

2021-- ACM CHI Proceedings: Extended Abstract Publication

2018-- IxDA Student Design Challenge Finalist

2017-- NASA Europa Challenge Finalist

2016-- Academic Excellence Scholarship awarded by EIT Digital

## Public Speaking

2021 May-- ACM CHI 2021

2021 April-- Machine Learning+UX meetup

2021 March-- Legal Geek conference

## Certifications

2020-- Natural Language Processing with Classification and Vector Spaces: Coursera

## Work experience

### 2019 - Present-- Senior Designer at Thomson Reuters Labs, Zug, Switzerland

I am working at Thomson Reuters Labs in Zug, one of several TR labs worldwide. The Labs pursue data driven innovation across Thomson Reuters product portfolio. I am focused on UX of AI solutions. For example, I worked on UX & UI of enhanced search for Reuters Connect. I also led design and research work in a project exploring benefits to users of different explainability features for a legal document summarization algorithm. This work was accepted as Extended Abstract to ACM CHI Proceedings 2021.

### 2018 - 2019-- Designer and Front End Developer at CERN, Geneva, Switzerland

Led the redesign & implementation of a website with tools to troubleshoot & manage windows computers. Led user research activities to inform designs. Created and tested user flows and prototypes. Developed the front-end of the web based application.

### 2017 Summer-- UX Designer at Nokia, Espoo, Finland

I worked on the Kuha mobile network project. My main tasks were user research, design of the interfaces needed for the project and front end development. In < 2 months one of the existing UIs based on my research and designs was redeveloped completely.

### 2014 - 2016-- Research Executive at Newsworks, London, UK

Newsworks is the marketing body for national UK newspapers, helping media agencies to advertise in the press effectively. This is done by conducting original research looking into readership across print and digital platforms. I worked on of Newsworks' qualitative and quantitative research projects: designed and managed the projects, did data analysis.

### 2012 - 2013-- Research Assistant at UC Institute of Language Brain & Behaviour, Christchurch, New Zealand

I was involved in multiple academic research projects looking into gestures, speech, emotions and others. My tasks included designing research materials, running focus groups, conducting interviews, testing people in the lab, analysing data, writing reports and research proposals.

## Education

### 2016 - 2018-- Masters in Human Computer Interaction & Design at KTH Royal Institute of Technology & Aalto University.

Double degree student at EIT Digital Academy. Studies focused on researching, designing & developing different user interfaces including web, mobile, VR/AR. Also included a minor and some courses in entrepreneurship.

### 2011- 2014-- University of Bath, BSc (Hons) Psychology

One of the top 3 universities for studying psychology in the UK. Graduated with First Class Honours, won department of Psychology prize for the best dissertation. Strong focus on developing research skills in the programme.