

Milena Wheatcroft

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2700 Battleford Rd, Unit 5, Mississauga, Ontario, L5N 2S7

PROFESSIONAL SUMMARY

Over 15 years experience in customer service, sales, and an artist in the beauty industry. Quick learner and thrives in a fast-paced environment. Works well under pressure and has good communication skills, both verbal and written. Has a fine eye for detail and loves hands on work. Can be very flexible with working with the public, on a team, or individually. Looking for long term employment with potential growth in the company. Currently studying Full-Flex Stack Web Development at University of Toronto, completion date January 2024.

WORK EXPERIENCE

Senior Colourist

Aug 2007 – April 2023

Fiorio Square One • Mississauga, Ontario

- Suggest hairstyle compatible with client's physical features or determine style from client's instructions and preferences.
- Apply bleach, tints, dyes or rinses to colour hair, wigs, and extensions.
- May perform receptionist duties, book appointments, order supplies and track inventory.
- May train or supervise other hairstylists, hairstylist apprentices and assistants.
- Suggest proper products to purchase for best home care based on clients needs.
- Received award for "Best level 2 Colourist " 2018.
- Started as entry level assistant and received several promotions to attain senior position.

Sales Associate

Jun 2005 - Jun 2007

Urban Behaviour • Mississauga, Ontario

- Greet customers and discuss type, quality and quantity of merchandise for purchase.
- Prepare sales and purchases accepting cash, cheque, credit card or automatic debit payment
- Assist in display of merchandise and general up keep of store.
- Operate computerized inventory record keeping systems.

EDUCATION

Full-Flex Stack Web Development

July 2023 - Jan 2024

University of Toronto, Coding Bootcamp • Toronto/Online

- 6 month certificate program
- HTML, CSS, Git/GitHub
- JavaScript
- Web APIs, Third-Party APIs, Server-Side APIs
- Node.js, Object-Oriented Programming, Express.js

- SQL, Object-Relational Mapping, Model-View-Controller (MVC)
- Computer Science for JavaScript
- NoSQL, Progressive Web Applications
- React
- MERN
- State

Getting Started with Python

June 2023

University of Michigan • Online

- Online, self-paced certificate program
- Introduction to Python
- Basic Python concepts
- Introduction to programming, variables, expressions, statements, conditional execution, functions, iteration.

Hairstyling

Sep 2006 - Sep 2007

Fiorio Beauty Academy • Toronto

- 12 month diploma program
- 6 months theoretical study of the beauty industry including hairstyling, cutting and colouring of hair, hair extensions and wigs, chemical texture services (perming and straightening), esthetics including nails, facials, and hair removal, study of business including bookkeeping, calculating commissions, business ethics, study of diseases, viruses and pathogens as they relate to working with the public and proper sanitation, disinfection, and sterilization protocols. Study of anatomy, electricity, biology, chemistry, and history of beauty industry. Study of the principles of design and how to apply them.
- 6 months practical training, working on clients designing, cutting, and colouring hair. Recommending proper styles based on clients facial features, life style, preferences and current trends, performing chemical texture services such as perms and permanent straightening, applying hair extensions, recommending proper products to maintain style and healthy hair and scalp. Practicing daily disinfecting and cleanliness of work space and equipment.

High school diploma

Sep 2006 - Jan 2007

Glenforest Secondary • Mississauga

- Grade 12 art, media arts, and ancient civilization studies

High school

Sep 2001 - Jun 2006

Etobicoke School of the Arts • Toronto

- Visual Art major, fine art, sculpture and ceramics
- electives in dance and musical theatre
- grades 9-12

SKILLS

- Great listener and communicator
- Quick and eager learner

- Excellent phone and customer service skills
- Able to multi task and work with a deadline
- Team player, generally a people person
- Not afraid to be hands on, likes detailed work
- Basic UI/UX, HTML, CSS, JavaScript, JQuery, Node.js, Python
- Basic Git knowledge, and Git Workflow.
- GitHub: <https://github.com/milena-allaway>