

OLX APPLICATION TESTING REPORT



ASSUMPTIONS FOR TESTING:

Tester: **Milena Kozłowska**

Date and time the tests were performed: **18.12.2021 5:00 PM-7:00 PM**

Test environment: **Android 11RP1A.200720.011**

Device: **XIAOMI REDMI 10**

Summary of tools used: **screenshots**

Hours: **2H**

Application address: <https://play.google.com/store/apps/details?id=pl.tablica&hl=pl&gl=US>

What tests have been conducted?

- Functional tests (Black-box testing)
- Usability testing with the user

CONCLUSION / ASSESSMENT:

The tested application works flawlessly. It is clear, readable, user-friendly. The application is easy to use, user operates intuitively. All necessary options are easily accessible for the user in tabs, which provides quick access to the searched options.

APPLICATION COMPONENTS TESTED:

- Verification of download and installation: **IT WORKS**
- Verification of text readability and display: **WORKS WELL**
- Vertical and horizontal application operation: **IT WORKS**
- Returning to the application after a long absence: **WORKS WELL, the user can continue with the previous steps.**
- Display the keyboard after clicking a text field: **IT WORKS**
- App behavior on sudden incoming call, notifications from other apps: **no complaints, you can continue browsing.**
- Application performance while using LTE or WI-FI: **WORKS WELL**
- Power consumption of applications: **LOW**
- New user registration: **IT WORKS**
- Login of an existing user: **IT WORKS**
- Search engine and filter: **IT WORKS**
- Response time per click: **OPTIMAL.**
- Incoming and outgoing messages: **IT WORKS**
- Reporting feedback (help): **IT WORKS.**

UNABLE TO TEST THE FOLLOWING TEST CASES:

- Application performance on IOS.
- Application performance on different internet speeds.
- Application performance on different brands of hardware.

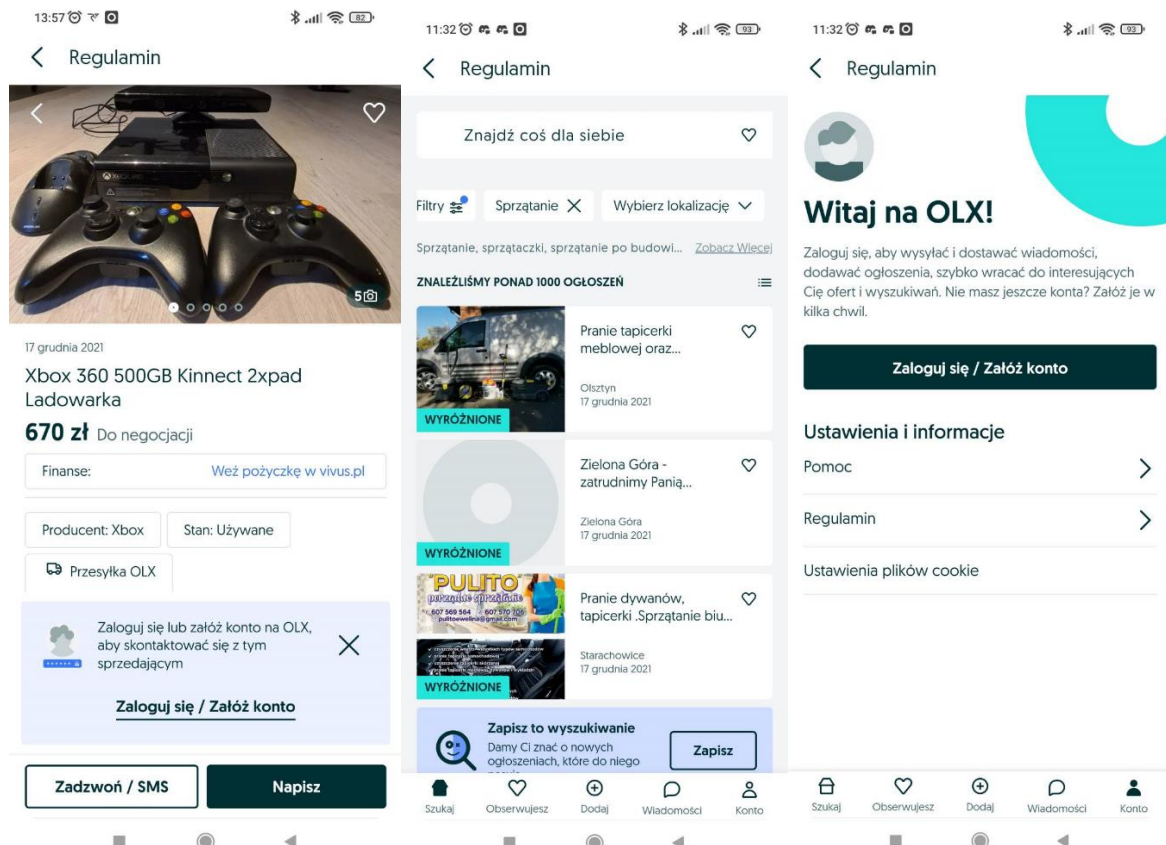
DEFECTS:

1. Defect noted before the application testing task began.

During the action organized by OLX named “Feed the Dog” there were difficulties in feeding dogs in the application. To be able to participate in the action you had to be a logged in user. When you clicked on the action box, it redirected you to log in through your browser, after which you had to log in to your account again. The situation persisted, redirecting the user to the application again. After logging back into the app, you were able to participate in the action. The bug was fixed before the end of the share, it worked fine.

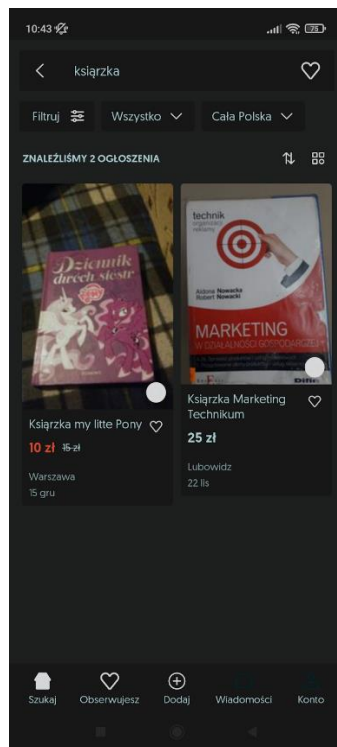
2. In the "Messages" tab, clicking "Terms and Conditions" at the bottom of the page redirects the user to the app's terms and conditions. Then clicking on the OLX logo on the top panel of the page redirects to the home page, while the header still displays "Terms of Service". This suggests that the user is still browsing the terms and conditions. The application works correctly, you can search for products, etc.

Priority: low; Severity: low



SUGGESTIONS:

1. During the search, after typing an interesting thing with a spelling error (when testing "ksiązka"), it searches only for the word that was used. It would be worthwhile for the error to be caught and for the user searching for a given thing to also see the items that would appear after entering the correct form ("książka").



2. Lack of uniformity when using the app without a logged in user, when trying to read the app rules. In the "Account" tab, clicking on "Terms and Conditions" redirects the user to the regulations opened by the browser, while in the "Messages" tab when you click on the regulations at the bottom of the page it opens in the application. It would be more convenient for the user to always open the regulations in the application.

