

MILES JORGENSEN

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| PROFESSIONAL SUMMARY

Skilled QA Engineer proficient in quality management, improvement and test automation. Conducts root cause analyses and implements strategic corrective actions to enhance production quality. Focused on efficiency, error reduction, optimization, and the timely delivery of quality products.

| SKILLS

- Test Automation
- Test Plan Development
- Documentation and Reporting
- Root Cause Analysis
- Team Collaboration
- Attention to Detail

| TOOLS

- Selenium
- Jenkins
- TestNG

| LANGUAGES

- AWS
- Postman
- Pytest
- Python
- Java
- Javascript

| EXPERIENCE

QA Engineer

February 2023 - July 2023

CASHet | West Hollywood, California

- Performed and authored automated tests with Pytest for both mobile and web using Python's Selenium test framework and Appium for mobile testing.
- Analyzed processes and identified optimization opportunities for quality improvement, increasing efficiency of the regression test suite by 40% .
- Identified issues with current sprint cadence and workflow processes and helped implement a new split sprint cadence system, reducing pressure on developers and QAs while increasing cross functional team communication.
- Document test flows and procedures while optimizing manual testing efforts, increasing efficiency by 30%.

QA Engineer

June 2021 - August 2022

Altruist | Culver City, California

- Performed weekly automated and manual regression testing and managed releases to production.
- Partnered with engineering and product managers to create test plans for new features and ensure quality delivery of every feature being developed, while identifying edge cases to reduce bug leakage.
- Defined and helped govern the quality of the system by documenting procedures and work instructions.
- Reproduced production bugs and worked with developers to find and resolve root issues, and engaged in post-mortem meetings to identify and document findings.
- Coached and mentored others in proper and effective use of quality tools and systems.

Jr. QA Analyst

January 2021 - June 2021

SQA Squared | Los Alamitos, California

- Learned the latest QA methodologies while under mentorship of senior QAs and company VPs.
- Learned new technologies and sought ways to improve workflows and testing processes.
- Documented and maintained instructional testing procedures in great detail to streamline manual testing efforts.

| EDUCATION

BS - Aerospace Engineering

December 2019

California State University, Long Beach, Long Beach, CA