MILES JORGENSEN

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| PROFESSIONAL SUMMARY

Skilled QA Engineer proficient in quality management, improvement and automation. Conducts cause analyses and implements strategic corrective actions to enhance production quality. Focused on efficiency, error reduction, and the timely delivery of quality products.

| SKILLS

- Test Automation
- Test Plan Development
- Documentation and Reporting
- Root Cause Analysis
- Team Collaboration
- Attention to Detail

| TOOLS

- Selenium
- Jenkins
- TestNG
- AWS
- Postman
- Pytest

| LANGUAGES

- Python
- Java
- Javascript

| EXPERIENCE

QA Engineer   February 2023 - July 2023

CASHet | West Hollywood, California

- Performed and authored automated tests for both mobile and web using Python's Selenium test framework and Appium for mobile testing.
- Identified characteristics and processes critical to production success, error control and defect elimination.
- Performed root cause analyses and implemented corrective actions for critical operational problems.
- Analyzed processes and identified optimization opportunities for quality improvement.

QA Engineer   June 2021 - August 2022

Altruist | Culver City, California

- Performed weekly automated and manual regression testing and managed releases to production.
- Partnered with engineering and product managers to ensure quality delivery of every feature being developed, while identifying edge cases to reduce bug leakage
- Defined and helped govern the quality of the system by authoring procedures and work instructions.
- Reproduce production bugs and work with developers to find and resolve root issues.
- Coached and mentored others in proper and effective use of quality tools and systems.

Jr. QA Analyst   January 2021 - June 2021

SQA Squared | Los Alamitos, California

- Learned the latest QA methodologies while under mentorship of senior QAs and company VPs.
- Learned new technologies and sought ways to improve workflows and testing processes.
- Documented and maintained instructional testing procedures in great detail to streamline manual testing efforts.

| EDUCATION

BS - Aerospace Engineering   December 2019

California State University, Long Beach, Long Beach, CA