# **ALEXIA SANTOS**

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## **Hard Skills**

- Programming Languages Python, SQL, R.
- Data Visualization Tools Tableau, Power Bl.
- ETL Alteryx (Core Certification), Excel.
- Tools Iramuteq, Jamovi, Git, GitHub.

## Languages

- Portuguese Native
- English Advanced
- Spanish Basic

#### Education

#### **BOOTCAMP DATA ANALYTICS** – WoMakersCode

July 2024

Git and GitHub · Python · SQL Server · Agile Methodologies · Power BI · Cloud Computing (Azure and AWS) · Statistics

#### POST-GRADUATE IN BUSINESS INTELLIGENCE & ANALYTICS - Conquer Business School

Dez 2023

Business Insights · Tableau · SQL · ETL · Agile Methodologies · Power BI · Analytical Skills · Statistics · Programming Logic · Data Analysis

#### BACHELOR'S DEGREE IN BUSINESS ADMINISTRATION - UniRitter

Jun 2021

Statistics · Microsoft Excel · Business Intelligence · Time Management · Leadership · Emotional Intelligence

## **Work Experience**

## DATA ANALYST JR III - Ilumeo: Data Science for Marketing

Mai 2024 – in progress

- Driving strategic decision-making in companies through data analysis and modeling. Emphasis on exploratory data analysis, descriptive and inferential statistics (Structural Equation Modeling). Optimizing marketing strategies through: Brand tracking and management; Social listening for trend monitoring; and Impact of celebrities and influencers.
- Strategic Insights · Python · R · Excel · Power Query · Power BI · Statistics

#### DATA INSTRUCTOR AND CONTENT CREATOR - Ada Tech - Freelance

Mar 2024 – in progress

- Developed and instructed a comprehensive Tableau course tailored for both B2B and B2C audiences, covering various levels of
  expertise. Also, I serve as a content creator in the tech industry.
- Tableau · Data Analytics · Data Visualization · Training

### **DATA INSTRUCTOR IN ALTERYX** – DR Digital Transformation – Freelance

Oct 2023 - Dez 2023

- I conducted a training and certification course in Alteryx Designer for the Accenture Brazil team, covering beginner,
  intermediate, and advanced levels. I developed and delivered practical lessons, customizing the content to meet the specific
  needs of the student group. I received an average rating of 9.5 as an instructor, reflecting the effectiveness of the training.
- ETL Tool (Alteryx) · Data Analysis · Data Modeling · Training & Teaching

## **CUSTOMER SUCESS** – Ponta dos Ganchos Exclusive Resort

Nov 2021 - Aug 2023

- Optimizing the experience for high-end customers, both B2B and B2C, catering to a national and international
  audience. Data input into the Oracle system, implementing optimizations and automations in Excel to ensure
  reliable information. Collaborated in the development of revenue reports with the reservations and sales team,
  providing valuable insights for improvement and monitoring in Power BI to validate business strategies.
- Communication · English · Business Insights · Microsoft Excel · Opera PMS · OTA Insight · Hospitality

## **BUSINESS ADMINISTRATION INSTRUCTOR - CIEE-RS**

Jun 2018 - Oct 2021

- Professional education and facilitation of business administration content. Emphasis on developing soft skills and preparing
  young individuals for the job market. Facilitated and promoted a partnership with TAG (Literary Experience), resulting in the
  donation of literary kits to all students of the institution.
- Communication · Training & Teaching · Business Insights · Microsoft Excel · Reports · Business Administration