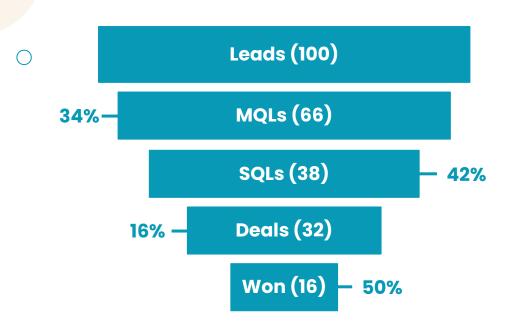
Sales Operations Analysis







Funnel Bottlenecks



Critical Bottleneck:

66 MQLs → Only 38 SQLs

Solution:

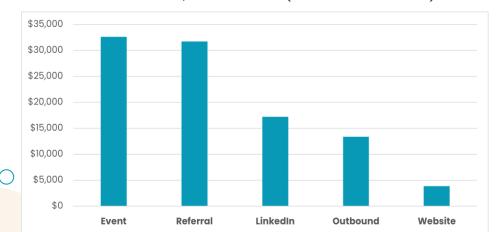
- 1. Automate MQL qualification
- 2. Retrain Sales Reps on objection handling

Channel & Rep Performance

Top Channels:

Event: \$32,546 revenue **Referral**: \$31,642 revenue

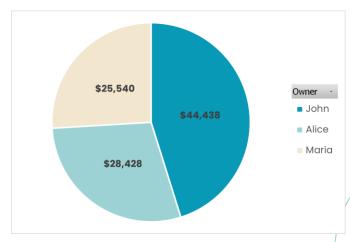
Website: \$3,791 revenue (Lowest Performer)



Rep Performance:

John: \$44,438 | 7 deals won

Maria: \$25,540 | 4 deals won (Priority for training)





Solutions



Quick Wins (1 Month)

Fix MQL→SQL Drop-Off

Tactic: Implement automated lead scoring + SLA for 1-hour followup

Scale Event/Referrals by 15%

Tactic: Shift 20% of Website budget to top-performing events



Long term

Maria's Performance Boost

Tactic: Weekly coaching with John on referral conversions

Website Lead Transformation

Tactic:

Replace forms with interactive qualification quizzes Embed referral CTAs in thank-you pages

The \$50K→\$60K Leap

Why We Need 2 More Deals

Current Revenue

\$50,000/month

Target Revenue

\$60,000/month

<u>Gap</u>

\$10,000

Avg. Deal Value (ADV):

 $\$6,150 \rightarrow \$10,000 \div \$6,150 = 1.63 \rightarrow \text{Round to 2 deals}$





Lead Conversion Math

How Many Leads to Close 2 Deals?

Scenario	Conversion Rate	Leads Needed	Key Actions
Current	16%	13	Focus on Referral/Event Leads
10% Improved	21.3%	10	Fix MQL-to-SQL (58%→63%)

 $16\% = 66\% \times 58\% \times 42\% \mid\mid 21.3\% = (66\% \times 1.1) \times (58\% \times 1.1) \times (42\% \times 1.1)$ 2 deals ÷ 16% = 13 leads $\mid\mid 2$ deals ÷ 21.3% = 10 leads





Action Plan

3 Steps to Secure \$60K/Month

Priority	Action	Owner	Timeline
1	Generate 10-13 leads/month	Sales	Ongoing
2	Improve MQL-to-SQL (58% → 63%)	Marketing	30 days
3	Train team on high-ACV deals	Sales Ops	60 days





Lock In the Growth

1. Fix the Funnel

Stop the 42% MQL→SQL leak (Automate MQL qualification + retrain sales reps)

2. Double Down on What Works

More Event & Referral leads (Shift budget from underperforming channels)

3. Coach for Quick Wins

Train Maria on John's referral framework (Structured training + shadowing)

4. Keep It Going

Make \$60K the new normal (Review progress weekly)