

what the user sees → what user sees next  
what they do → what they do next

## 1) Purchasing clothing from an online store

Homepage "New" "Dresses"  
"clothing" "Swim" "Sale" → Dropdown menu of style  
select "Dresses" → "Long" "Maxi" "Short" "sundresses"  
select "sundresses" →

Refine by color, size,  
and price → Five dress options  
select "Medium" "orange" → select favorite style  
"\$25-\$50"

see price, reviews, sizes → see "Add to Bag"  
select "Medium" → Add item to bag →

secure checkout → Add user info → submit order  
select "checkout" → add card, name, address → submitted order

## 2) Find underwater basket weaving video on Youtube

Google Youtube → Homepage with searchbar  
select "Youtube.com" → select magnifying glass and type →  
"underwater basket weaving"

50 search results → results views, length, and age  
Scroll through results → choose video with most views

Video page opens → video begins  
select "skip Ad" → Hits "fullscreen" and watches



### 3) setting up an email on a mobile phone

