Brenda Miller
| 303-591-0149 | millerbgos@gmail.com | Northglenn CO 80233

Experienced and detailed QA Tester with comprehensive background in SDLC. Excellent interpersonal and customer service skills, work well under pressure, team player, outgoing, flexible, quick learner, and solid work ethic.   Experienced in Agile and Waterfall.

TOOLS

SQL| Oracle Enterprise SOA | Linux | SoapUI | Ready API | Postman | TFS | Jama | Zephyr |
| JIRA | Axiros ACS | Wireshark | vSphere | HTML | CSS | jQuery | JavaScript | Node JS |

EDUCATION

- Currently enrolled in Full Stack Coding Bootcamp - University of Denver, Denver CO
- Principles of Software Testing – Villanova University, Villanova PA
- Bachelor of Science, Computer Information Services – Metro State University of Denver, Denver CO

PROFESSIONAL EXPERIENCE

ViaSat Communications (COVID-19 layoff), Englewood, CO   Sept 2011 – April 2020
QA Tester
Served in a data-driven development and testing role, performing extensive data analysis to isolate bugs, data issues, and other anomalies.

- Served as the lead QA for:
  - End to End testing with focus on Traffic Shaper, Policy, Data Usage and DB configuration, modem software and configuration, customer usage and policy from modem to back office to customer facing systems.
  - Testing modem firmware for integration with existing functionality of plan offers for the U.S and abroad.
  - E2E Mobile and Web app testing for Installer and Customer applications.
  - Sole partner support for Public APIs.
  - Tech support for QA and Prod environments for internal and external users.
  - End to End testing efforts for departments across the company.
  - Liaison between Network Engineering and IT
  - Onboard new hires.
- Frequent use of SQL and Linux to stage, research and verify data.
- Developed and coordinated test plans, including testing API's using SoapUI, Ready! API and Postman.
- Ran manual tests and automated scripts in python and Soap UI.
- Performed compatibility, component, exploratory, integration, regression, and risk-based testing.
- Participated in Scrum, requirement reviews, defect and risk reporting, and solution research and presentation.
- Wrote and executed test cases using TFS, Jama and Zephyr.
- Collaborated with all departments to ensure quality products and user-friendly solutions.

Product Development Corp., Westminster, CO   Oct 2007 - Sept 2011
QA Tester
Primary tester for Accounting and Time and Expense software.

- Other QA including mapping, distribution, orders, and geo-coding applications.
- Wrote and executed test cases using SPIRA.
- Documented application procedures for UAT and user training.
- Worked closely with programmers and business analysts to ensure applications are user friendly and reliable.
- Worked regularly with business analyst to define requirements for Accounting and Expense applications.