How to enable your devices Microphone, Camera, and Pop-ups for Televisits

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Enabling pop-up, camera and Microphones on Tablet

Apple iPad Safari	Samsung Products Chrome
POP-UPS 1. Open "**Settings**" 2. Select "**Safari**" 3. Scroll down to "**General**" section to view the words "**Block Pop-ups**" 4. Make sure the icon to the right is completely gray. If the icon is green, disable "**Block Pop-ups**" by swiping to show a gray toggle **CAMERA/MICROPHONE** 1. Scroll down to "**Settings for Websites**" 2. Click on "**Camera**", then on "**Allow**" 3. Click on "**Microphone**", then on "**Allow**"	**POP-UPS** 1. Open "**Chrome**" 2. Tap More (the three vertical dots at the top-right of the screen) 3. Click "**Settings**" 4. Scroll down to "**Site Settings**" 5. Touch "**Pop-ups**" to get the slider that turns on pop ups. 6. Touch the slider button to enable the feature so blue circle is showing to the right **CAMERA/MICROPHONE** 1. Click "**Settings**", Click "App" 2. Click "**Camera**" 3. Toggle both "**Camera**" and "**Microphone**" bar so green circle is showing to the right

Enabling pop-up, camera and Microphones on **Phones**

iPhone	Android
POP-UPS 1. Open "**Settings**" 2. Select "**Safari**" 3. Scroll down to "**General**" section to view the words "**Block Pop-ups**" 4. Make sure the icon to the right is completely gray. If the icon is green, disable "**Block Pop-ups**" by swiping to show a gray toggle **CAMERA/MICROPHONE** 1. Scroll down to "**Settings for Websites**" 2. Click on "**Camera**", then on "**Allow**" 3. Click the back button " **< Safari** " 4. Click on "**Microphone**", then on "**Allow**"	**POP-UPS/CAMERA/MICROPHONE** 1. Open "**Chrome**" 2. Tap More (the three vertical dots at the top-right of the screen) 3. Click "**Settings**" 4. Scroll down to "**Site Settings**" 5. Touch "**Pop-ups**", "**Camera**", and "**Microphone**" to toggle the slider button that enables pop-ups (green circle is showing to the right)

Enabling pop-up, camera and Microphones on <u>Laptops and Desktops</u>

Chrome (recommended)	Safari	Firefox
<u>**POP-UPS**</u> 1. Click the lock icon at the top left of the search bar 2. Select "**Allow for Pop-ups and Redirects"** <u>**CAMERA/MICROPHONE**</u> 1. Click the lock icon at the top left of the search bar 2. Select "**Allow**" for Camera 3. Select "**Allow**" for Microphone	<u>**POP-UPS**</u> 1. Click on "**Safari**" at the top of the browser screen 2. Select "**Preferences**" 3. Select website on the top 4. Pop-up windows at the bottom of the column on the left 5. Tapcloud.com in the center 6. Click "**Allow**" in the upper right corner <u>**CAMERA/MICROPHONE**</u> 1. Click on "**Safari**" at the top of the browser screen and select preferences 2. Select website on the top 3. Camera on the left side 4.Tapcloud.com in the center 5. Click "**Allow**" in the upper right corner. 6. (Repeat for Microphone)	<u>**POP-UPS**</u> 1. Go to "**Menu**" 2. Go to "**Settings**" 3. Search "**Pop-up**" in the search bar 4. Click "**Pop-up exceptions**" 5. Type https://app.tapcloud.com in the address of website bar 6. Click "**Allow**" <u>**CAMERA/MICROPHONE**</u> 1.Click on the camera icon at the top left of the search bar 2. Select "**Allow**"