

## A proven way to improve our communication with you and your family!

A recent clinical trial showed that patients who communicate more frequently with their care team using TapCloud on their phone, tablet or PC, had better outcomes, better quality of life, and fewer ER visits.

Please take a minute to learn how we are using this technology to help improve communications with you and your family.



## Your care is important

A TapCloud Check-in doesn't interrupt our work with another patient, no matter what time of day/night.

You are never bothering us or "complaining" when you Check-In.

We check TapCloud periodically each day, but if there is something more urgent please contact **Customer Support at 888-295-4239**.

Download TapCloud today.

Get started: [HosparusHealth.org/tapcloud](https://HosparusHealth.org/tapcloud)



Need technical support on the app?  
Contact us at: [support@tapcloud.com](mailto:support@tapcloud.com)

## Keeping you connected to your care team



## Staying connected to your Care Team with TapCloud

TapCloud is an easy-to-use app that collects information that not only helps your care team manage your condition, it also helps provide you with great insights regarding your health. It provides you and your care team members the right information at the right time. As a patient (or someone caring for a loved one), it's a challenge knowing what and when to share with your care team. TapCloud helps make those decisions and the communication of information easier for you!

**And if you need urgent help,  
Hosparus Health is here.  
Call 888-295-4239.**

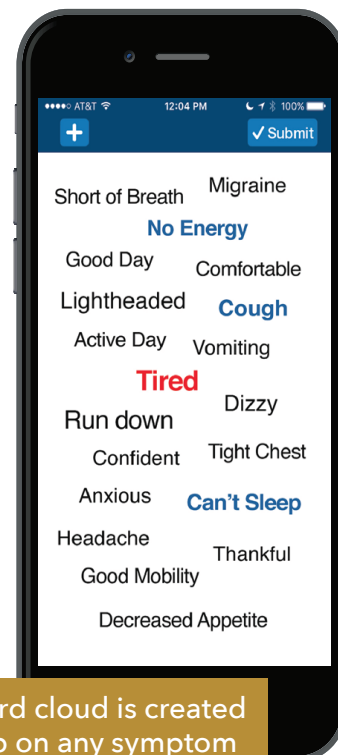


## Everyday is important

One of the reasons we use the TapCloud App as part of our care model is that we want to give you a way to communicate with your care team for those in-between days.

We know that you spend much of your time somewhere in between. **Because we know that minor things can grow into major things, we want to make sure we are aware of anything that is bothering you.**

TapCloud Check-In allows you and your family to keep us informed about the various aches and pains you are experiencing, even if you don't think they are particularly important. This lets us keep an eye on you, and depending on what is going on, we may reach out to you if we have questions on it.



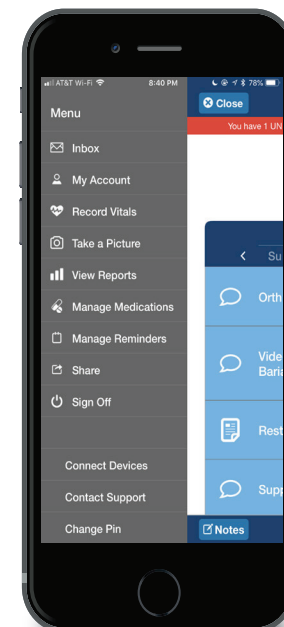
The customized word cloud is created just for you. Just tap on any symptom you are experiencing or add your own by pressing the + button.

## TapCloud Tools

### HELPFUL WAYS TO TRACK YOUR HEALTH

Within TapCloud Tools, you can use **secure messaging, send us photos, track vital signs, set up medication reminders, and even share your information with a family member.**

If you have family members involved in your care, you can allow them to contribute to the communication with our care team, or view your progress even if they live far away.



## Protecting your information

Everything you do in the TapCloud app is protected using the **highest level of security and privacy.**

TapCloud meets all HIPAA and other security and privacy standards required for healthcare information. Because everything you enter into TapCloud is your information, you can take it with you if you ever decide to stop working with us.

TapCloud is far more secure than either email or text messaging, which is one reason we encourage you to use it. The other is because we know that **more communications equals better care.**