

Test questionnaire for read function

1. Rate the website on a scale of 1 to 10 with 10 being the best and one being the worst.

ANSWER: _____ (from 1 to 10).

2. Were you able to find the information you wanted on the website?

A.YES B.NO

3. Does our search facility meet your expectations?

A.YES B.NO

4. Are users able to use our page control features easily?

A.YES B.NO

5. Are we providing the right level of ANU information detail?

A.YES B.NO

6. Does our page load speed cause any issues with the users site experience?

A.YES B.NO

7. At what parts do users exhibit anxiety for read function i.e. degree, course, major, minor, specialization?

A. NONE B. degree C. course D. major E. specialization

8. Are you able to locate the button/action we want you to do on key pages?

A.YES B.NO

9. Would you like to recommend this website to ANU staff using?

A.YES B.NO

10. How do you rate the navigability within the website?

ANSWER: _____. (from 1 to 5 which can move from a very easy to very difficult and other options in between.)

11.What is the one feature you would like to be there always?

ANSWER: _____.

12. What issues do users have when completing test cases?

ANSWER: _____.

13. What flexibility do you expect to have at specific parts?

ANSWER: _____.

14. What exactly is stopping you from doing what we want you to?

ANSWER: _____.

15. How can we make our website more intelligent for management of database online?

ANSWER: _____.