Emilio Joe Cleveland

Entry Level Programmer/Developer

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Professional Summary

Current Computer Science student at Texas A&M University with a keen interest in problem-solving and technology. Demonstrates strong leadership and teamwork skills, developed through managing a team and optimizing operations in previous roles. Proficient in programming languages such as Python and C++, with a passion for continuous learning and innovation in diverse environments.

Skills

C/C++ | Python | HTML5 | Javascript | Web Design (2 years)| Adobe Creative Cloud All Applications (4 years) | 3D Printing/Designing (2 years) | Computer Technician | Cross-Functional Collaboration | Writing Skills | Microsoft Office Applications (Intermediate)

Work Experience

Freelance Computer Hardware/Software Technician

Self Employment, College Station, TX — Present

Manage computer inventory, ensuring essential supplies and tools are readily available for seamless operations such as upgrading hardware or software components like RAM and programs to boost system performance or functionality for various clients.

Key Achievements:

- Automate repetitive tasks with scripting, saving 19% of time weekly in technical operations.

- Diagnose and resolve technical issues, providing effective solutions for diverse client needs.

- Collaborated with other IT teams to create standardized equipment setup and configuration processes.

Zaxby's Asst. General Manager

Zaxby's College Station, TX — Aug 2022 - Dec 2024

General Manager with proven leadership in overseeing daily operations and managing a team of 12 to ensure efficiency and seamless service. Adept at streamlining processes, enhancing team performance, and stepping into the General Manager role to maintain high operational standards.

Key Achievements:

- Developed programs to automate daily manual operations to maximize daily efficiency using self developed software solutions.

- Developed and implemented strategies to improve customer satisfaction, resulting in an increase of 36% in positive feedback ratings.

- Oversaw inventory management, optimizing stock levels to minimize waste and maximize profitability.

Education

2021 - Current – Texas A&M University — Bachelors in Computer Science (Software Track)