

# Brad Milner

Indianapolis, IN  
[bradrmilner@gmail.com](mailto:bradrmilner@gmail.com)

Authorized to work in the US for any employer

## Work Experience

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### **Technology / Production Specialist**

Diversified / Eli Lilly - Indianapolis, IN  
March 2016 to Present

Systems Administrator / Technology Specialist in State-of-the-Art Interactive Collaboration Suites within Market Research of Eli Lilly.

Responsible for: Upkeep, Configuration, Upgrades, Implementation and reliable operation of all computer and audio/video systems . I am client facing, and train Executives / Directors on new technologies.

### **Corporate Warehouse Manager**

BidPal / OneCause - Indianapolis, IN  
November 2014 to March 2016

Train, Support, and Monitor Technical Leads in the field and at High Profile Events. Train and Manage Technical Warehouse Employees. Purchase, Test Software and QA New Equipment Builds.

### **Support Analyst**

BidPal / OneCause - Indianapolis, IN  
September 2014 to March 2016

Support Network Engineers, Technical Leads, and Event Managers in the field troubleshoot proprietary hardware and software. Create and Solve Support Tickets within Zendesk, Salesforce, and Interactive Intelligence. Collaborate with Support Team Management to resolve technical issues.

### **Technical Lead**

BidPal / OneCause - Indianapolis, IN  
February 2014 to March 2016

Manage Groups of Technicians for High Profile Events all over the United States. Performed Site Surveys, Design, Install, Test, and Configure Wi-Fi systems. Performed Site Surveys, Design, Install, Test, and Configure WiFi systems ranging from 4-24 Access Points using wireless meshing over the 2.4/5GHz bands and hardline connections for over 200 event spaces. Utilize specialized software to search for hidden SSIDs and to check channel utilization in the 2.4 GHz and 5GHz spectrum.

### **Project Coordinator / Junior Project Manager**

SBA Communications - Indianapolis, IN  
May 2013 to February 2014

Project Coordination of decommissioning current technologies to make LTE 2.5MHz Band ON AIR possible. Coordinate and Track all aspects of system tower upgrades with Ericsson, Verizon, AT&T, T-Mobile, and Sprint. Assign Cell Tower Sites to Team Leaders and make decisions balancing workload based on

technical ability and project workload., Track all Cell Site Deliverables, Pay Points, NTP's, and Site Status using Excel and upload deliverables to Web Based tracking systems such as SITERRA, SiteHandler, NSite, and More. Issue and Track all Cell Site PO's.

### **Audio Engineer**

BRM Audio, IN, TN, AZ

February 2004 to January 2013

Deployment of Audio Equipment, Event Management, Stage Management, Project Coordination, Electronics Maintenance, Repair and Calibration.

### **Webmaster**

Kingston Sales - Indianapolis, IN

October 2010 to September 2011

I designed web pages and graphics within our e-commerce website. I also performed routine maintenance and general upkeep of the site.

### **Audio Engineer**

Sony Tree Studios - Nashville, TN

January 2009 to April 2011

Project Management and Audio Engineer for High Profile Artists. Equipment Maintenance Manager and Repair Technician for New/Vintage Recording Equipment.

### **Electronics Repair Technician**

Sony Tree Studios - Nashville, TN

March 2009 to February 2010

Electronics Repair Technician, Troubleshooting Electronic Components, Soldering/Desoldering, Recording Studio Maintenance Coordinator, Component Purchasing, Vintage Console/Mic/Computer Repair.

### **Procurement Specialist**

Pfizer / Bruckner - Terre Haute, IN

January 2007 to March 2008

MRO Procurement, Lead Cost Savings Projects, Project Tracking, Purchasing Site Manager, Issue Purchase Orders, Verify Tracking and Receiving of all expedited materials.

### **Project Coordinator / Junior Project Manager**

Fortune Wireless - Indianapolis, IN

October 2005 to January 2007

Coordinate Wireless Telecommunications Projects from Raw Land to On Air with AT&T, Verizon, T-Mobile - Obtain Building/Engineering Permits. Track all aspects via Citera Web Base Project Tracking Software.

### **Quality Assurance Technician**

Pfizer - Terre Haute, IN

May 2000 to October 2005

Analyzed and interpreted results, made decisions regarding the accuracy, completeness and compliance. Responsible for final authorization/approval/release of documentation/equipment/processes before production could start. Provided Quality Review/Oversight of site cGMP documentation related to

the operation of a Penicillin manufacturing facility to ensure compliance with FDA and Pfizer quality standards. Performed testing including raw materials, aseptic environment, and validation samples.

## Education

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### **Audio Video Engineering & Production in Audio Video Engineering & Production**

Conservatory of Recording Arts and Sciences - Tempe, AZ

2008

## Skills

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- Windows
- Technical Support
- Networking
- Active Directory
- LAN
- System Administration
- Ethernet
- Software Testing
- TCP/IP
- Operating Systems
- WAN

## Certifications and Licenses

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### **CLOUD200x: Introduction to Cloud Computing - Microsoft**

January 2017 to Present

I successfully completed and received a passing grade in CLOUD200x: Introduction to Cloud Computing, a course of study offered by Microsoft, an online learning initiative of Microsoft Corporation through edX.

### **CLD213x: Managing Projects with Microsoft Project - Microsoft**

March 2017 to Present

I successfully completed and received a passing grade in CLD213x: Managing Projects with Microsoft Project, a course of study offered by Microsoft, an online learning initiative of Microsoft Corporation through edX.

### **Dante Level 1 & 2 Certification - Audinate**

April 2017 to Present

I successfully completed and received a passing grade in Dante Level 1 and Level 2, a course of study offered by Audinate. Dante is a combination of software, hardware, and network protocols that deliver uncompressed, multi-channel, low-latency digital audio over a standard Ethernet network using Layer 3 IP packets.

**Biamp Audia Certification**

May 2017 to Present

I successfully completed and received a passing grade in Biamp Audia Training for Technicians, a course of study offered by Biamp Educational Experience. Biamp Audia is a combination of Hardware, Software, Control Systems, and Digital Signal Processing.

**CYB001X - Introduction to Cybersecurity - UWashingtonX**

August 2017 to Present

I successfully completed and received a passing grade in CYB001X - Introduction to Cybersecurity, a course of study offered by UWashingtonX, an online learning initiative through edX. I am able to identify key terms and concepts in the field of cybersecurity, relating them to real-world scenarios. Apply key concepts to building awareness of cybersecurity issues in your own organization.

**Driver's License**