

Andrew Milner
Montreal, QC
514-575-4176
milnera92@gmail.com

andrewmilner.ca | github.com/milnera92 | linkedin.com/in/milnera

EDUCATION

Concordia University <i>Diploma in Full Stack Web Development</i> <i>Key Courses:</i> <ul style="list-style-type: none"><i>Web Development with React</i><i>Server-Side Web Development with Node.js</i><i>Database Systems and SQL</i><i>Full Stack Web Development Capstone Project</i>	Dec 2022
Nova Scotia Community College <i>Diploma in Information Technology</i>	June 2016
Saint Mary’s University <i>Bachelor of Commerce</i>	June 2014

PROFESSIONAL EXPERIENCE

EVO Payments <i>Manager, Warranty & Tier 2 Tech Support</i> <ul style="list-style-type: none">Designed and implemented an app to track software licenses using SQL, VBA, and PowerShell scripting, saving over \$100,000 per month in tracking and terminating unused licensesReduced warranty replacement turn-around time from 6 days to 48 hours within the first month of starting the positionEliminated a consistent warranty backlog of ~150 units per day, resulting in zero backlogged units per day on averageAutomated certain tasks in Excel using VBA coding	Feb 2021 - May 2022
MindGeek <i>Tech Support for Online Game</i> <ul style="list-style-type: none">Performed basic CRUD actions, such as resetting passwords, editing player currency, changing names, and editing player stats and inventoryVerified bug reports from users and helped recover stolen/hacked accountsDeveloped a strong knowledge of payment processing back-end to locate fraudulent chargesUtilized multiple CMS platforms for the multitude of games supported	Aug 2020 - Jan 2021
SuWu <i>Executive Sous-Chef</i> <ul style="list-style-type: none">Managed a team of 8 line cooks in a restaurant for evening service 6 days a week, responsible for inventory, ordering, sales tracking, staff training, catering events, and new menu developmentSuccessfully worked with local media and influencers to increase the restaurant's profile and bring in new customers	April 2019- Feb 2020
Nuvei Technologies <i>E-Commerce & POS Tech Support</i> <ul style="list-style-type: none">Assisted business owners with customer service and tech support inquiries related to their card reader, POS, and e-commerceTested the latest software and hardware in the card processing industry before widespread launchTrained in the company's first wave of e-commerce integration support, assisted new e-commerce merchants as an ambassador for the new service	Feb 2018 - March 2019

SOFTWARE PROJECTS

Encore - encore-project.onrender.com <ul style="list-style-type: none">Utilized Node.js and Express.js for the backend to consume music APIs and gather live setlist data, Map APIs for location, etc.Utilized REST APIs to update information in real-time, displaying setlist songs, YouTube videos of the show, and locationIncorporated Autho for user login, providing the ability to save favorite setlists in a MongoDB databaseStyled using Styled Components, demonstrating an understanding of CSS fundamentals	Dec 2022 - Jan 2023
NordTech - nordtech-project.onrender.com <ul style="list-style-type: none">Constructed the backend using Node.js and Express.js, contributed to the frontend using ReactWrote custom APIs to query MongoDB and pull inventory information	Nov 2022

PROFESSIONAL SKILLS

- Languages:** JavaScript, SQL, CSS, HTML
- Libraries and Frameworks:** React.js, Express.js, Node.js, Bootstrap, Tailwind, Axios
- Databases:** MongoDB, MySQL, PostgresQL
- Web Development:** REST APIs, JSON, JWT / User Authentication
- Development tools:** Git, Linux, API Clients (Postman, Insomnia)
- Deployment and Hosting:** DNS, Vercel, Docker, ElephantSQL