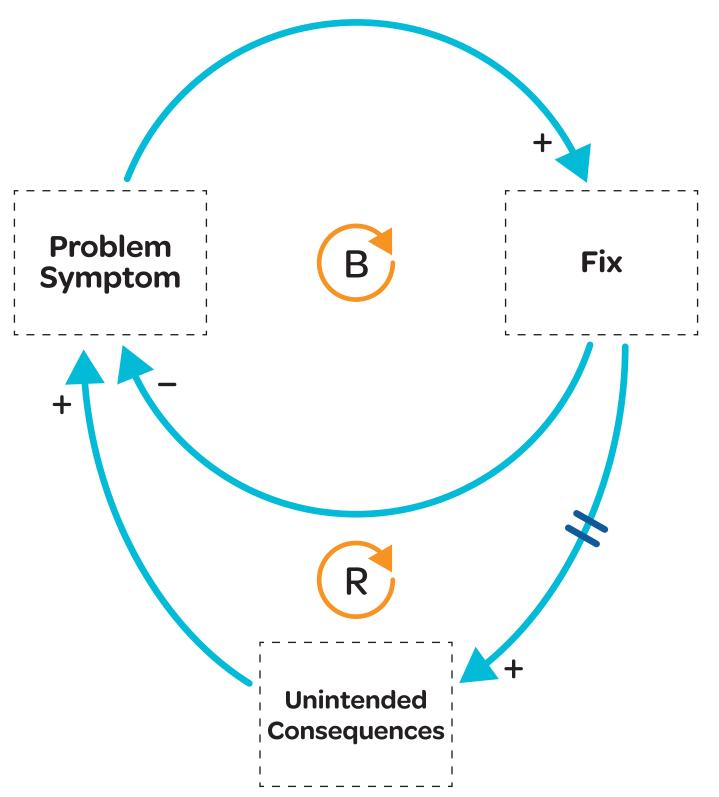


## **Fixes that Backfire**



Adapted from archetype described in The Fifth Discipline, Senge and by Innovation Associates, Inc.

